

Our ref: 100612
Your ref:

Highways England
Second Floor
Woodlands
Manton Lane
Bedford MK41 7LW

Direct Line:

17 December 2019

Dear

**Environmental Information Regulations 2004
A120 - concrete inspection report**

Thank you for your email of 4 December requesting the concrete inspection report for work we carried out on the A120 at the end of October 2019. We have dealt with it under the terms of the Environmental Information Regulations 2004. This is because the information requested concerns measures and activities affecting or likely to affect elements of the environment or affect factors such as noise, pollution discharges and other releases into the environment. We have now completed our search for the information requested.

I am writing to advise you that, following a search of our electronic and paper records, I have established that the information you requested is not held by Highways England. The information you have requested therefore falls under Regulation 12(4)(a) of the Regulations.

During our search for the requested information, a mistake came to light in the information we previously provided during the handling of your complaint at stage 2 of our complaints procedure. We informed you that the reason for our delay in re-opening the A120 on the morning of 30 October was because concrete we had poured had failed to set. This did happen but elsewhere on the A120 on 27 September. I attach a copy of the site diary at Annex A for 26/27 September confirming this.

I am now able to confirm the cause of the delayed opening on 30 October was that insufficient surfacing material was delivered to site to enable us to complete the resurfacing work we had started. We then had to wait for further supplies. I am sorry we got the reason for our late opening of the A120 on 30 October wrong in our earlier telephone calls and letters. Whilst not excusing our mistake, we have carried out a number of maintenance schemes along the A120 this autumn, hence the confusion. This does not, however, change the outcome of your request for compensation for that delay.

Once delivered, the surfacing material was laid and the A120 was then opened once it was safe to do so. I attach a copy of our site diary at Annex B and site testing at Annex C, for the work period 29/30 October which details this. I've highlighted the relevant sections.

All documents have been redacted in reliance of Regulation 13 of the Environmental Information Regulations 2004, personal information.

You also asked for the name of the contractor working on the A120 when you were delayed. I confirm the principle contractor on site was Graham Construction Limited. They had their own supply chain and sub-contractors.

If you are unhappy with the way we have handled your Environmental Information request you may ask for an internal review. Our internal review process is available at: <https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone our Customer Contact Centre on 0300 123 5000; or email info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 100612 in any future communications.

Yours sincerely

Head of Scheme Delivery
Operations (East)
Email: