

Our ref: 100637  
Your ref:

Highways England  
Second Floor  
Woodlands  
Manton Lane  
Bedford MK41 7LW

Email:

Direct Line:

16 December 2019

Dear

**Freedom of Information Request  
Request for Log 2111 dated 30 November 2019**

Thank you for your email of 13 December requesting log 2111 dated 30 November 2019. I confirm we have now completed our search for the requested information.

Please find attached a copy of log 2111 dated 30 November 2019.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone our Customer Contact Centre on 0300 123 5000; or email [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 100637 in any future communications.

Yours sincerely

Business Services Manager (Customer)  
Operations (East)  
Email: