



Local Bus Service Punctuality Return 2018-19

This survey is one of the DfT items on the single data list (<https://www.gov.uk/government/publications/single-data-list>) and as such you are required to provide a response. Where there are issues relating to the availability of data we would be grateful if you could indicate this in one of the comment boxes.

If further details are required, please refer to the guidance notes which can be found on the CLIP knowledge hub (see here <https://khub.net/group/clip>).

The personal data you provide is purely for the purpose of DfT being able to contact you in regards to this survey and also to send you details of next year's survey. This information is gathered in connection with our public task as a government department. Further details on DfT's privacy policy can be found at www.gov.uk/dft/privacy-policy. Your personal data will be stored in an Excel database so we can send you next year's survey. For any further correspondence about any of our surveys/publications, please contact bus.data@dft.gov.uk.

Please select your local authority from the drop down list

Local authority name

Selection from drop down list

Please enter your contact details

Contact name

Free text

Phone

Free text

Email

Free text

Q1 Non-frequent services running on time

What was the proportion of non-frequent bus services running on time in your area during 2018-19?
Please enter a % figure to the nearest whole number, omitting the % sign (e.g. enter 93 for 93%)

Whole number

%

Q2 Average excess waiting time for frequent services

Are there any frequent local bus services (6 or more per hour) in your area?

Yes/No

If yes, what was the average excess waiting time for frequent bus services in your area during 2018-19?
Please provide a figure in minutes to 2 decimal places (e.g. enter 1.74 for 1.74 minutes).

Number to 2 dp

Q3 Bus punctuality partnership

Is there a bus punctuality partnership in your area?

Yes/No

Any further comments

DfT welcomes any feedback you would be prepared to provide on this return, for example in relation to data collection methodology (brief details) or any factors/changes that may have affected how this year's figures compare with previous years. We would be grateful if you could please indicate whether the data are obtained from surveys or from electronic (RTI/other) data.

Free text

Local bus patronage and mileage: 1 April 2018 – 31 March 2019 (voluntary questions)

As in previous years, the Department will be publishing bus patronage figures at local authority level, compiled from operator returns, which are published together with local authorities own figures where available in table BUS0109 on our bus statistics pages. The Department also publishes local authority level estimates of vehicle miles on local bus services (split by local authority supported and commercial) in BUS0208. Therefore, we would be grateful if you could complete the following voluntary questions (not part of the single data list) which will help us to make sure that the figures we have for your area are as accurate as possible.

Q5 Local bus passenger journeys

Do you continue to collect/record data on bus patronage in your area?

Yes/No

If yes, can you please enter the number of passenger journeys on local bus services in 2018-19?

Whole number

Please indicate if you are able to share figures for individual operators with DfT.

Yes/No

If possible, please provide a contact name/email for any queries on the patronage data and any relevant notes in the box below (for example, if figures are not yet available but will be later).

Free text

Q6 Vehicle miles on local bus services

Do you collect/record data on bus mileage in your area?

Yes/No

If yes, can you please enter the number of vehicle miles on local bus services in your area in 2018-19?

Whole number

How many of these vehicle miles occurred on local authority supported services?

Whole number

How many of these vehicle miles occurred on commercial services?

Whole number

Please indicate if you are able to share figures for individual operators with DfT.

Yes/No

If possible, please provide a contact name/email for any queries on the mileage data and any relevant notes in the box below (for example, if figures are not yet available but will be later).

Free text

Q7 Passengers on community transport/demand-responsive/flexible

DfT is also interested in learning more about the number of passengers carried on flexible or demand responsive modes of transport, including community transport, especially where provision may have increased as an alternative to conventional bus services. If you are able to supply any information on these for your area (such as number of passengers, nature of service) please enter brief details below, or provide the name of an alternative contact.

Free text

END OF SURVEY

Thank you for completing this return.
