



Ministry
of Defence

Ministry of Defence
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Corsham
Wiltshire
SN13 9NR
United Kingdom

Ref: FOI2019/05273

E-mail: ISS-SecretariatGpMbx@mod.gov.uk

[Redacted]

21 May 2019

Dear [Redacted],

Thank you for your email of 24 April 2019 requesting the following information:

“Thank you for your correspondence to my enquiry. Would it be possible to resubmit the request in its current form to the ISS as you have outlined in your letter?”

Previous request:

- “1. How many mobile devices and laptops were issued by the Ministry of Defence to its staff in the year between January 2018 – December 2018?
2. How many office-issued mobile devices and laptops were lost or stolen in this time period?
3. How many lost office-issued mobile devices and laptops were handed in or returned during this period?
4. How much money was spent by the Ministry of Defence on mobile devices and laptops issued to its staff in this time period?
5. How much money was spent by the Ministry of Defence on replacing lost or stolen mobile devices and laptops during this time period?”

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence, and I can confirm that some information of the information in scope of your request is held.

The information you have requested can be found below:

1. How many mobile devices and laptops were issued by the Ministry of Defence to its staff in the year between January 2018 – December 2018?

iPhones	Mobiles talk/text	iPads	Laptops
731	429	133	536

2. How many office-issued mobile devices and laptops were lost or stolen in this time period?

iPhones	Mobiles talk/text	iPads	Laptops
3	1	1	3

3. How many lost office-issued mobile devices and laptops were handed in or returned during this period?

iPhones	Mobiles talk/text	iPads	Laptops
2	0	0	0

4. How much money was spent by the Ministry of Defence on mobile devices and laptops issued to its staff in this time period?

iPhones	Mobiles talk/text	iPads	Laptops
£70167.53	Nil (Bulk order of assets in 2017 – Migration Exercise)	£119,700 Average price of iPad used to calculate total spent.	£428,800

5. How much money was spent by the Ministry of Defence on replacing lost or stolen mobile devices and laptops during this time period?

iPhones	Mobiles talk/text	iPads	Laptops
Nil	Nil	Nil	Nil

Please note that mobile phone devices and laptops are not procured specifically for a member of staff; ISS hold a number of devices / laptops in stores to issue to staff based on an appropriate business requirement.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

Information Systems and Services (ISS) Secretariat