

Our ref: FOI 100562

Highways England
2nd Floor
Bridge House
1 Walnut Tree Close
Guildford GU1 4LZ

11 December 2019

Dear

M4 junction 4 incident

Thank you for your emails of 15 and 22 November 2019 requesting information about an incident on junction 4 of the M4 on 16 October 1996. I have handled your request under the Freedom of Information Act 2000.

The incident's reference you referred to is 01TC00528. This reference was contained within the previous STATS19 data that we provided to you on 5 November 2019 under reference EIR 100431. Please see attached a report with accident, casualty, vehicle details and map for this incident.

The incident in question occurred at 22:10 and it was unknown whether a police officer attended. In summary, this was a serious accident involving one car, driven by a 20-year-old male, resulting in three serious casualties. According to the attached data, the car was travelling eastbound on the M4 junction 4 slip road, approaching the roundabout (see map in sheet four of attached document). The car skidded, hit the kerb, left the carriageway to the nearside and hit a lamp post.

In answer to the question *"Does this indicate that the officer making the initial report personally witnessed/timed it as it happened or is there some other explanation"*, you will need to contact the Metropolitan Police to request further details, such as the detailed description of the incident and contributory factors as we do not have any details of contributory factors for this incident.

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests.

Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number FOI 100562 any future communications.

Yours sincerely