



Ministry
of Defence

Ministry of Defence
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Wiltshire
SN13 9NR
United Kingdom

Ref: FOI2019/04249

E-mail: ISS-SecretariatGpMbx@mod.gov.uk

16 April 2019

Dear [REDACTED],

Thank you for your email of 2 April 2019 refining your original request to the following information:

"In relation to the response, I understand there are any sites would it be possible to require this information for the primary main contracts?"

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA). We have interpreted your refined request to be information for the Ministry of Defence (MOD) primary LAN contract.

A search for the information has now been completed within the Ministry of Defence, and I can confirm that some information in scope of your request is held. The information you have requested can be found below:

1. Contract Type: Managed or Maintenance

It is a Managed Service for 10 Global Connectivity Services of which LAN is one.

2. Existing Supplier: Who is the current supplier?

The existing supplier is Fujitsu.

3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.

The average spend on LAN is circa £37M.

4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

Approximately 250,000 users.

5. Number of Sites: The number of sites, where equipment is supported by each contract.

Mainly in the UK of which there are approximately 1000 UK sites.

6. Hardware Brand: What is the hardware brand of the LAN equipment?

The hardware brand of the LAN equipment is mainly Juniper and CISCO.

7. *Contract Description: Please provide me with a brief description of the overall contract.*
8. *Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.*
9. *Contract Expiry Date: When does the contract expire?*

Under Section 21 (Information accessible to applicant by other means), the information for questions 7,8 and 9 can be found using the link below.

DCNS/080 contract available online on Contracts Finder:

<https://www.contractsfinder.service.gov.uk/Notice/f923ee03-c719-4920-9ab2-2a47ff7a68f2>

10. *Contract Review Date: When will the organisation is planning to review the contract?*

Not yet known, this is currently under review.

11. *Responsible Officer: Contact details including name, job title, contact number and email address?*

Ian Adam – Head Commercial Transformation

Email address: Ian.Adam100@mod.gov.uk

If the LAN maintenance is included in-house please include the following information:

1. *Hardware Brand: What is the hardware brand of the LAN equipment?*
2. *Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.*
3. *Number of Sites: Estimated/Actual number of sites the LAN covers.*
4. *Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?*

Lan support is not in-house. It is completely undertaken by a third party as a managed service. No information held.

If the contract is managed by a 3rd party e.g. Can you please provide me with:

1. *Existing Supplier: Who is the current supplier?*
2. *Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.*
3. *Number of Sites: Estimated/Actual number of sites the LAN covers.*
4. *Contract Type: Managed, Maintenance, Installation, Software*
5. *Hardware Brand: What is the hardware brand of the LAN equipment?*
6. *Contract Description: Please provide me with a brief description of the overall contract.*
7. *Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.*
8. *Contract Expiry Date: When does the contract expire?*
9. *Contract Review Date: When will the organisation is planning to review the contract?*
10. *Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?"*

Lan support is not in-house. It is completely undertaken by a third party as a managed service. No information held.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk).

Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

Information Systems and Services (ISS) Secretariat