

**UNDERTAKING GIVEN BY OXFORD, CAMBRIDGE AND RSA EXAMINATIONS
(‘OCR’) TO THE OFFICE OF QUALIFICATIONS AND EXAMINATIONS
REGULATION (‘OFQUAL’), IN ACCORDANCE WITH B8 OF THE GENERAL
CONDITIONS OF RECOGNITION (THE ‘CONDITIONS’)**

Failure to comply with Conditions

1. OCR admits that in respect of its GCSE and GCE qualifications in 2017 and 2018, it failed to ensure that its arrangements for reviews of marking complied with GCE / GCSE Condition 17.5¹, which provides that:

“ ...

(a) all reviews of marking will be carried out by Assessors who have appropriate competence and who have no personal interest in the outcome of the review being carried out,

(b) an Assessor who was previously involved in the marking of a task in an assessment in respect of a Learner must not be involved in a review of marking in respect of that task,

(c) ...”

2. This failure to comply with the Conditions affected a total of 286 reviews of marking (126 reviews in 2017 and 160 reviews in 2018). In each case, the initial marking and review was conducted on a ‘whole-script’ basis by the same person.
3. OCR charges Centres a fee for its review of marking service. The fees associated with reviews of marking that were not carried out in compliance with the above Conditions in 2017 and 2018 totalled £14,674.25.

Undertaking

4. OCR undertakes to compensate all Centres with learners whose reviews of marking were not undertaken by a fresh examiner in 2017 and 2018. This compensation will be calculated based on the fees applicable at the time for the particular services requested and performed by OCR.
5. OCR undertakes to pay this compensation to affected Centres in the form of credit notes, within 28 calendar days of the date of this signed Undertaking.
6. The credit notes will be redeemable against the full range of OCR’s services, with choices being entirely in the hands of Centres. OCR will ensure that the accompanying communications do not convey any promotional content or seek to advantage OCR in any way.

¹ These are Qualification Level Conditions and Requirements that were in force in 2018 for GCE and GCSE (9-1) qualifications. There were a variety of Conditions in force during 2017, depending on whether the affected qualifications were legacy or reformed qualifications. For the purposes of this Undertaking, there is no material difference between the relevant Conditions.

Declaration

In giving this Undertaking, I acknowledge on behalf of OCR that:

- a) Ofqual will publish this Undertaking; and
- b) Ofqual may take regulatory action in respect of any failure to comply with the terms of this Undertaking which may include the issue of a Direction, the imposition of a Monetary Penalty, Costs, or any other such action as it deems appropriate.

Signed: M McGinley

Name: Myles McGinley

Responsible Officer
OCR

Date: 5 November 2019