

Our ref: 100094

[REDACTED]
[REDACTED]

[REDACTED]
Highways England
Bridge House
Walnut Tree Close
Guildford
GU1 4LZ

www.highways.gov.uk

5 August 2019

Dear [REDACTED]

Thank you for your request for information about traffic flow and incident data for the M25 between junctions 5 to 7, dated 7 July 2019. I have dealt with your request under the terms of the Freedom of Information Act 2000.

All traffic flow data, for the M25 at junction 6, is publicly available on the WebTRIS website, <http://webtris.highwaysengland.co.uk/>.

Please see attached the lane impact incidents as recorded on our incident management system, for the M25 between junctions 5 to 7, clockwise and anti-clockwise from 1 January 2015 to 31 December 2018.

With regards to your question as to whether we have any plans in the future to complete upgrades to the area around junction 6 of the M25. We have no major schemes proposed for this area at present. However, Surrey County Highways are responsible for the roundabout and the A22. If you wish to query whether they have any plans, they are contactable by e-mail at contactcentre@surreycc.gov.uk or telephone on 0300 200 1003.

The M25, junctions 5 and 7 all lanes running Smart Motorway was first opened on 30 April 2014. The traffic flow data for this is available within the first and third year monitoring report links below as well as via the WebTRIS website link above.

- [M25 junctions 5 to 7 12 months monitoring report](#)
- [M25 junctions 5 to 7 3 year monitoring report](#)

The M25, junctions 5 to 7 itself, was constructed between 1976 and 1980. As this was at a time where the equipment required to monitor traffic flow, was not readily available, there is no traffic flow data until May 2009.

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 100094 in any future communications.

Yours sincerely



Team Executive - OD SE Business Management Team
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