

Our Ref: FOI2019/08767

Ministry of Defence Main Building Whitehall London SW1A 2HB United Kingdom

Telephone [MOD]: 020 7218 9000

E-mail: DDC-

SecretariatParliamentary@mod.gov

.uk

E-mail:

30 July 2019

Dear

Thank you for your e-mail of 25 July 2019 requesting the following information:

To ask for the criteria used to block a member of the public from accessing a Ministry of Defence Twitter, Facebook, or other social media feed.

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD), and I can confirm that information in scope of your request is held; however, the information is exempt under Section 21 of the Freedom of Information Act (FOIA), because it is reasonably accessible to you by other means as it is already in the public domain. The information you have requested can be found at the following link:

https://www.gov.uk/government/organisations/ministry-of-defence/about/social-media-use

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom

of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website www.ico.org.uk

Yours sincerely,

DDC Secretariat Parliamentary