



Department
for Education

FE Choices Employer Satisfaction Survey 2018 to 2019 Fact Sheet

The proportion of employers who would recommend their training provider has declined by one percentage point from last year

-1% Change

2017/18 to 2018/19

Employers are “likely” or “extremely likely” to recommend their training provider to another employer

84%

Recommend

Employers are satisfied with the overall quality of training

90%

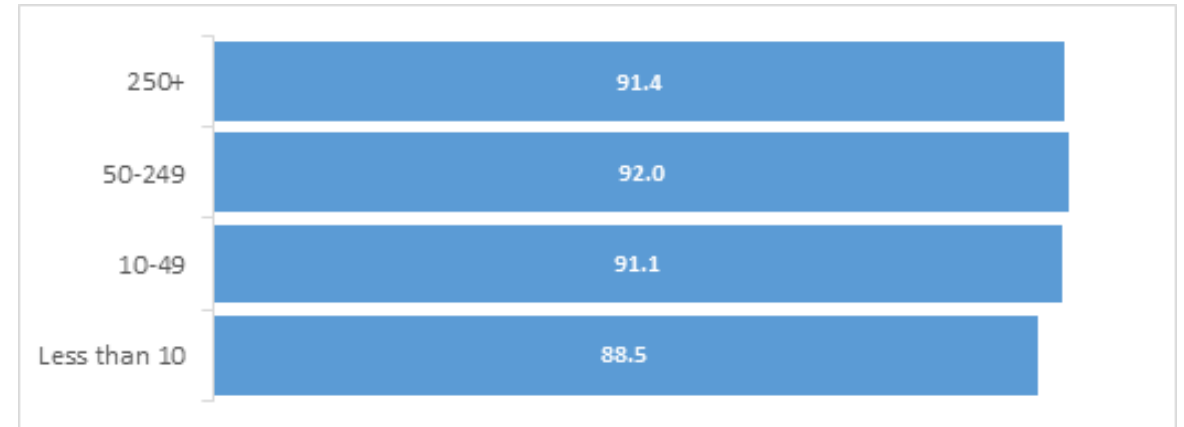
Quality of Training

The ability for employers to influence the structure, content, delivery and duration remains the lowest satisfaction score

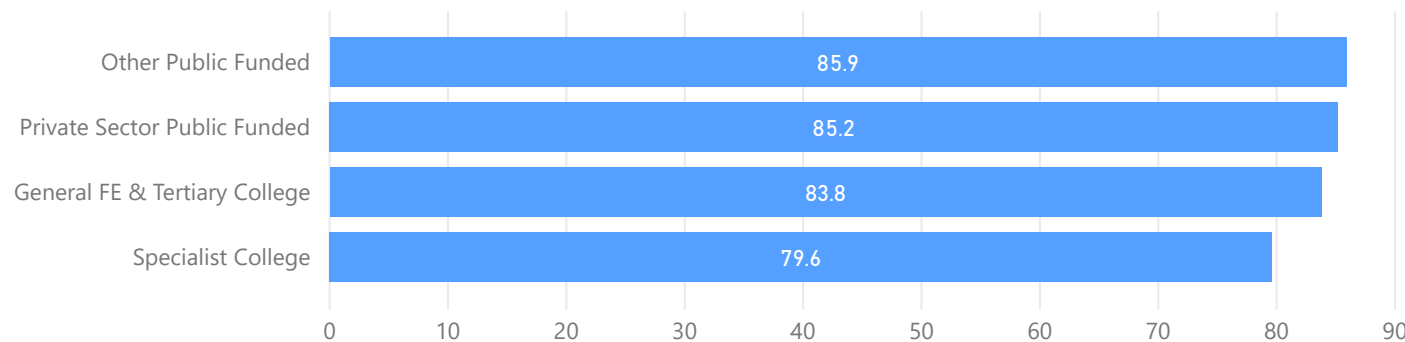
82%

Influencing Training

Organisations with higher volumes of staff are typically more satisfied than smaller ones. **Note:** figures are self declared by employers and so may not accurately represent the true size of the organisation.



Employers who contract with Other Public Funded providers are slightly more likely to recommend their provider



Composition of surveyed learners

There is sufficient sampling within each survey category for respondents to be broadly representative of the population.

The majority of employers (57%) were small organisations with 1-49 employees; 17% were organisations with 50-249 employees; and 24% were the largest organisations (250+ employees). There were slightly more large employers compared to last year’s survey (+2 percentage points).

More than half (53%) were single site organisations, 27% were branches of an organisation, and a further 18% were head offices.