FE Choices
Open Data Guidance
for Employer Satisfaction 2018 to 2019

Contents

1. Introduction

1.1 Purpose

This FE Choices Employer Satisfaction open data guidance describes the formatting and content of the Open Data files for Employer Satisfaction 2018 to 2019.

2. File Contents

2.1 Files Published

- **Summary File** - Displays summary information for the provider, such as the provider overall score and number of responses. Where data isn't available, this is indicated within the file.

- **Detail File** – Displays the number of responses and score by provider for each question, split by various employer characteristics such as number of people working in the organisation.

- **Skills Area File** – Displays survey results by provider for the additional question employers can answer in relation to the particular subjects their employees studied (skill area).

2.2 Format of the Summary File

File name: ES_V11_Open_Data_Summary_File_201819.csv

Field Name	Description	Format	Mandatory	Example Data
Year	Survey year	Text	Yes	2018/19
UKPRN	The UKPRN of the provider	Text	Yes	10000534
Provider_Name	The name of the provider	Text	Yes	BARNFIELD COLLEGE
Organisation_Type	The organisation type of the provider	Text	Yes	General FE and Tertiary College
Final_Score	Final score (Percentage of respondents who would recommend the training provider to another employer seeking similar training – Extremely likely or Likely)	Decimal (rounded to 1 decimal place)	No	98.3
MSRC_Description	Missing score reason. If a score has been awarded this field is blank, otherwise 'There was not enough data to award a score' is displayed in this field.	Text	No	There was not enough data to award a score
Employers	Number of employers (those with staff taking courses at eligible providers during the survey window)	Integer*	Yes	6,650
Responses	Number of valid survey responses	Integer*	Yes	868

* For providers that do not have enough data to award a score, the number of employers and responses have been replaced with a '-'.

2.3 Format of the Detail File

File name: ES_V11_Open_Data_Detail_File_201819.csv

Field Name	Description	Format	Mandatory	Example Data
Year	Survey year	Text	Yes	201/19
UKPRN	The UKPRN of the provider	Text	Yes	10000534
Provider_Name	The name of the provider	Text	Yes	BARNFIELD COLLEGE
Organisation_Type	Type of Provider	Text	Yes	General FE College
Survey_Category	The category of survey information.	Text	Yes	O
Survey_SubCategory	The sub category of the survey information.	Text	Yes	All
Question	The number of the survey question.	Text	Yes	ESQ5
Responses	Number of scoring responses	Integer	Yes	37
Score	The score relating to the survey question.	Decimal	Yes	17.2

* For providers that do not have enough data to award a score, the number of employers and responses have been replaced with a '-'.

Field Options: 'Survey_Category' & 'Survey_SubCategory'

Survey Category	Survey_Category Description	Survey SubCategory	Survey_SubCategory Description
O	Overall	All	All Survey responses
P	Number of people work in the Organisation	<10	Less than 10
		10-49	10-49
		50-249	50-249
		250+	250+
		98	Don't know
		99	No response
W	Workplace site information	1	Only site in the organisation
		2	Head office of an organisation with a number of sites
		3	Branch of an organisation with a number of sites
		4	Don't know site of workplace
		5	No response
S	How many of your staff received any training or assessment	1	1 staff member
		2-4	2 to 4 staff
		5-9	5 to 9 staff
		10-19	10 to 19 staff
		20-29	20 to 29 staff
		30+	30 or more staff
		98	Don't know how many staff
		99	No response
PT	Was the training paid for?	YA	Yes, in all cases
		YS	Yes, in some cases
		No	No
		98	Don't know
		99	No response

Field Options: 'Question'

Question Description	Question - Values	Scoring
Q3a. Understanding your organisation's training needs	ESQ3A_Mean	The score is a mean score out of 10.
	ESQ3A_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.
Q3b. Offering training and/or assessment in a flexible way to meet your needs	ESQ3B_Mean	The score is a mean score out of 10.
	ESQ3B_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.
Q3c. Communicating clearly with you throughout the process	ESQ3C_Mean	The score is a mean score out of 10.
	ESQ3C_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.
Q3d. The professionalism of the staff delivering training and/or assessment	ESQ3D_Mean	The score is a mean score out of 10.
	ESQ3D_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.
Q3e. Delivering training that reflects up-to-date practices in your industry/sector	ESQ3E_Mean	The score is a mean score out of 10.
	ESQ3E_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.
Q4a. This training provider overall	ESQ4A_Mean	The score is a mean score out of 10.
	ESQ4A_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.
Q4b. The overall quality of the training/assessment	ESQ4B_Mean	The score is a mean score out of 10.
	ESQ4B_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.
Q4c. Your ability to influence the structure, content, delivery and duration of the training	ESQ4C_Mean	The score is a mean score out of 10.
	ESQ4C_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.
Q4d. The convenience of the location where the training was provided	ESQ4D_Mean	The score is a mean score out of 10.
	ESQ4D_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.
Q4e. The suitability of the training in preparing your employees for the job role they are in	ESQ4E_Mean	The score is a mean score out of 10.
	ESQ4E_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.
Q5. How likely would you be to recommend college/learning provider to another employer seeking similar training?	ESQ5	Percentage of respondents giving a score of Extremely Likely or Likely to the question.

2.4 Format of the Skills Area File

File name: ES_V11_Open_Data_Skill_Area_File_201819.csv

Field Name	Description	Format	Mandatory	Example Data
Year	Survey year	Text	Yes	2018/19
UKPRN	The UKPRN of the provider	Text	Yes	10000534
Provider_Name	The name of the provider	Text	Yes	BARNFIELD COLLEGE
Organisation_Type	Type of Provider	Text	Yes	General FE College
SSATier_1	Sector Subject Area Tier 1	Text	Yes	SSA04
Question	The number of the survey question.	Text	Yes	SAQ1_Mean
Responses	Total number of responses in the skills area / sector subject area tier 1 for the provider	Integer*	Yes	31
Score	Provider score.	Numeric*	Yes	8.7

* For providers that do not have enough data to award a score, the number of responses and score have been replaced with a '-'.

Field Options: 'SSATier_1'

SSATier_1 Code	SSATier_1 Description
SSA01	Health, Public Services and Care
SSA02	Science and Mathematics
SSA03	Agriculture, Horticulture and Animal Care
SSA04	Engineering and Manufacturing Technologies
SSA05	Construction, Planning and the Built Environment
SSA06	Information and Communication Technology
SSA07	Retail and Commercial Enterprise
SSA08	Leisure, Travel and Tourism
SSA09	Arts, Media and Publishing
SSA10	History, Philosophy and Theology
SSA11	Social Sciences
SSA12	Languages, Literature and Culture
SSA13	Education and Training
SSA14	Preparation for Life and Work
SSA15	Business, Administration and Law

Field Options: 'Question'

Question Description	Question - Values	Scoring
SAQ1. How satisfied or dissatisfied were you with the overall quality of the training/assessment in this skill area.	SAQ1_Mean	The score is a mean score out of 10.
	SAQ1_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.
SAQ2. If you were asked by another employer seeking training in this skills area to recommend this training provider, how likely is it that you would recommend them?	SAQ2	Percentage of respondents giving a score of Extremely Likely or Likely to the question.

3.0 Suppression

Reasons for suppression:

- Provider has been given a Missing Score Reason Code, thereby not having sufficiently reliable data to publish.

When using the Detail File or Skill Area File for benchmarking, care needs to be taken when comparing groups with small numbers of responses.