ControlWorks Print - 2789-160919

Primary Details

| Title | DORTC |
|------------------------|--|
| Description | 03187/160919:DORTC - LORRY BLOCKING LANE 1 |
| Caller's Number | 07902677249 |
| Contact Origin | POLICE |
| Address-Location | P53/4A, J4/5, AREA30, M40, THAM, XX999XX |
| Address-X | 482693.0 |
| Address-Y | 191548.0 |
| Address-URN | 107917 |
| Туре | TC - TRAFFIC COLLISION |
| Grade | I - Immediate |
| Status | CL - Closed |
| Carriageway Status | Clear |
| Lead Organisation | Highways |
| Created | 16/09/2019 22:36 |
| Occurred From | 16/09/2019 22:36 |
| Occurred To | X |
| Scheduled | |
| Control Groups | |
| | ESP |
| Access Classifications | Nothing to display |
| | |

Closure Details

| Is Closed | Yes |
|-----------------|------------------------|
| Closure Summary | |
| Closure Codes | TC - TRAFFIC COLLISION |
| Qualifier Codes | Nothing to display |
| Officer In Case | |

Alarm Resolution

<u>Originator</u>

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Surname Forenames Date of Birth **Contact Number** Email Address Address-Location Address-X Address-Y Address-URN Comments Involvement Gender URLs/Hyperlinks PNC ID **RMS ID RMS URN**

Linked People

Person

Surname Surname Forename Forenames D.O.B Date of Birth Contact No. **Contact Number** Address Address-Location Address-X Address-Y Address-URN Comments Comments Involvement Involvement Age Age Gender

,

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Gender Ethnicity Ethnicity Height Height URLs/Hyperlinks URLs/Hyperlinks PNC ID PNC ID **RMS ID RMS ID RMS URN RMS URN**

Linked Vehicles

INVOLVED IN ACCIDENT EF10ZBO

| Linked Vehicles | |
|------------------------------|----------------------------|
| INVOLVED IN ACCIDE | INT EF10ZBO |
| | |
| Vehicle Details | |
| VRM | |
| VRM Match Status | Successful VRM lookup |
| Details Confirmed | Yes |
| Involvement | Involved In Accident |
| Туре | Light Goods |
| Colour | BLUE |
| Make | FORD |
| Model | TRANSIT 140 T280S LTD TOUR |
| Variant | 280 LIMITED TOURNEO 8 STR |
| VIN / Chassis No. | WF0BXXBDFBAU73311 |
| Gear Type | Unknown |
| Fuel Type | Unknown |
| Drive Type | Unknown |
| Max Authorised Mass (MAM) | 0 |
| MAM Classification | <=3.5T (<=3,500kg) |
| Marks | |
| Comments | |
| Safety Advice Given? | Unknown |
| Recovery Status | Cleared |
| VRT ID | 176269 |
| URLs/Hyperlinks | |
| | |

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| ge 4 01 30 | |
|----------------------------------|---------------------------------|
| Vehicle Location | |
| Location Along Road | P53/4A, J4/5, AREA30, M40, THAM |
| Location in Road | Live Lane |
| If in a SMART motorway | |
| section, which type is it? | |
| Additional Positioning Detail | |
| Relative Location | |
| CCTV Camera | |
| Recovery | |
| Planned Arrangement | Statutory Owner Present |
| Recovery Organisation | |
| Membership Details | |
| Recovery Response | Immediate |
| Recovery Reference | HSR1834203CR |
| Driver Surname | |
| Driver Forename | |
| Driver Phone Number | |
| Number of Persons | 2 |
| Particular Needs | X |
| Vehicle Condition | |
| Fault/Symptoms | Other |
| Problem Detail | |
| Upright | Yes |
| Substantially Damaged | Yes |
| Spare Usable | |
| Wheels Free Rolling | Unknown |
| Keys with Vehicle | Unknown |
| Vehicle Locked | Unknown |
| Towing | No |
| Towing Detail | |
| Load | |
| Trailer Unit Detail | |
| State of Load | |
| Load Detail | |
| Load Type | |
| Hazchem Number | |
| UN Number | |
| Hazchem Breached | |
| Haulier Name | |
| Haulier Phone Number | |
| | |

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unlabelled, hidden

True

YK15HHT

| Vehicle Details | |
|---|---------------------------------------|
| VRM | |
| VRM Match Status Details Confirmed | Successful VRM lookup Yes |
| Involvement | res |
| | Other |
| Type Colour | WHITE |
| Make | MERCEDES-BENZ |
| Model | MERCEDES-DENZ |
| Variant | 1840LSNR |
| VIN / Chassis No. | WDB9634042L950928 |
| | Unknown |
| Gear Type Fuel Type | Unknown |
| | Unknown |
| Drive Type Max Authorised Mass | 38000 |
| (MAM) | 58000 |
| MAM Classification | >18T (>=18,001kg) |
| Marks | |
| Comments | |
| Safety Advice Given? | Unknown |
| Recovery Status | Cleared |
| VRT ID | 176270 |
| URLs/Hyperlinks | |
| Vehicle Location | |
| Location Along Road | P53/4A, J4/5, AREA30, M40, THAM, |
| Location in Road | Live Lane |
| If in a SMART motorway section, which type is it? | |
| Additional Positioning Detail | |
| Relative Location | |
| CCTV Camera | |
| Recovery | |
| Planned Arrangement | Statutory Abandoned No Driver Present |
| Recovery Organisation | |
| Membership Details | |
| Recovery Response | Immediate |
| Recovery Reference | HSR1834205CR |

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Driver Surname Driver Forename Driver Phone Number Number of Persons 0 Particular Needs Vehicle Condition Fault/Symptoms Other Problem Detail FRONT END DAMAGE Upright Yes Substantially Damaged No Spare Usable Wheels Free Rolling Unknown Keys with Vehicle Unknown Vehicle Locked Unknown Towing No Towing Detail Load Trailer Unit Detail State of Load Load Detail Load Type Hazchem Number UN Number Hazchem Breached Haulier Name Haulier Phone Number unlabelled, hidden True

Additional Forms

O - Other - further details

Other - further details

CL - Closure Form

Incident Summary AN - Animals AV - Abandoned Vehicle BD - Breakdown False

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| EDR- Emergency Diversion Route (EDR) | False |
|---|------------|
| ETM in place longer than 20 mins | False |
| HV - Air Ambulance | False |
| H99- Emergency | False |
| Assistance Required | |
| F - Fire | False |
| ID - Infrastructure Defect | False |
| IR - Incident Within Roadworks | False |
| NM - Network Monitoring | False |
| NT - No Trace | False |
| O - Other | False |
| ON - Obstruction | False |
| OV - Oncoming Vehicle | False |
| P- Pedestrian | False |
| PI - Police Investigation | False |
| PNC | False |
| RW - Roadworks | False |
| SA - Suicide Attempt | False |
| Screens (Incident Screens Deployed) | False |
| SM - DYNAMIC HARDSHOULDER | False |
| SP -Spillage | False |
| SS- Signs and Signals Set | True |
| ST - Safety Tour | False |
| TC - Traffic Collision | True |
| Tunnel Escorts | False |
| UTMC | False |
| VC - Vehicle Clearance | False |
| X10 - Duplicate Incident | False |
| Additional Incident Details | |
| Outcome Classification | Non Injury |
| Location of Pedestrian | |
| Type of Obstruction | |
| Roadworks | |
| Type of Animal | |

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Other Animal **Rescue Organisation** Other Rescue Organisation Animal Kit Used? Call to Arrival (Minutes) Reason for Breakdown Tyre Issues **Outcome Classification** Type of defect Fire Other Opened/Closed/Faulty Spillage Safety Tour Outcome Pedestrians Load Cell Use? if NO, please state reason If YES peak force in Kn **Righting of Vehicle Network Monitoring** Weather Conditions. Suicide Form Location Type Place of Access Person Type Gender Age (Estimate is Unavailable) **Residence Post Code** Alcohol / Drugs involved Presence of Suicide Note Any Intervention Made Intervention made by who? Known Previous **Encounters on SRN** Health Factors **Physical Disability** Mental Health

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| ge 9 01 50 | |
|---|----------------|
| Location In Road | |
| Location In Road | LIVE LANE |
| Type of Vehicle (s) involved | |
| Abnormal Load | False |
| Agricultural Vehicle | False |
| Car | True |
| Caravan | False |
| Coach/Bus | False |
| Horsebox | False |
| LGV | False |
| LHD - Left Hand drive | False |
| Minibus | False |
| Motorcycle | False |
| Motorhome | False |
| Non UK Vehicle | False |
| Pedal Cyclist | False |
| Plant | False |
| Trailer | False |
| Van | True |
| Other Vehicle Type | False |
| Weight Classification | |
| Additional information | |
| Additional information | |
| Summary Description of Incident | |
| ID | |
| Reason for damage | |
| IRF number | |
| Details of Damage | |
| Carriageway Impact | _ |
| L01 | True |
| L02 | False |
| L03 | False |
| L04 L05 | False False |
| | False |
| L06 L07 - Whole | |
| Carriageway Closed | False |
| L08 - Opposite Carriageway Lanes Closed | False |
| L09 - Total Closure | False |

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| • 10 01 00 | | |
|---|-------|--------------|
| Both Carriageways | | |
| L10 - Slip Road (s) Closed | False | |
| L11 - Hardshoulder Closed. | False | |
| L12 - Junction Closed | False | |
| L14 - Rearward Relief | False | |
| L15 - Reverse Flow | False | |
| L16 - Central Reserve Opened | False | |
| L17 - Up and Over Closure | False | |
| L18 - Traffic Stopped | False | |
| RRB - Rolling Closure | False | |
| Mode of Recovery | | |
| Private | False | |
| Police | False | |
| NVRM | True | |
| Family/Friend | False | |
| Free Recovery | False | \mathbf{O} |
| Self repair | False | |
| Roadside Join | False | |
| Other Mode of Recovery | False | |
| UTMC | | |
| Type of Plan | | |
| Reason for Use | | |
| NILO Use only | | |
| Critical Incident (Debrief required) | False | |
| | | |

WAZE - WAZE TRIAL USE ONLY

| How was WAZE used? | Existing event |
|---|----------------|
| Type of Event | RTC |
| Other event | |
| First reported (mins ago) | 22:45 |
| How many likes on WAZE at this point | 2 |
| Notes | |

PNON - PNC No Interest

FROM PNC - NO
POLICE INTEREST - TOFROM PNC - NO POLICE INTEREST - TO NOTIFIEDAny additional
information (optional)

WAZE - WAZE TRIAL USE ONLY

| How was WAZE used? | Existing event |
|---|----------------|
| Type of Event | RTC |
| Other event | |
| First reported (mins ago) | 22:51 |
| How many likes on WAZE at this point | 0 |
| Notes | |

Parent/Child Events

| 2902-160919 |
|--|
| 16/09/2019 23:29:00 |
| PNC - PNC TRANSACTION |
| PNC TRANSACTION |
| P53/4A, J4/5, AREA30, M40, THAM, XX999XX |
| N - Non-attendance |
| |

Other Linked Events

| Incident | 2406-160919 |
|-----------|--|
| Date/Time | 16/09/2019 20:40:09 |
| Туре | RW - ROADWORKS |
| Title | L2/3C 06:00 |
| Location | P54/0A, J4/5, AREA30, M40, THAM, XX999XX |

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Grade Qualifier N - Non-attendance Related

Log

16/09/2019 22:36:39 - TVP - XCI - Incident 2789-160919 created from External Agency, TVP External Incident reference 1486 16/09/19 (17935721)

16/09/2019 22:36:39 - TVP - FCH - Control Group HE added

16/09/2019 22:36:39 - TVP - SYS - Action Prompt created: 2789-160919: Acknowledge added Control Group, HE (22:36 16/09/19)

16/09/2019 22:36:39 - TVP - RES - The Event Type has been updated; the Resourcing Recommendation is now 'Not Specified'

16/09/2019 22:36:39 - TVP - SYS - Form ClosureDetails added

16/09/2019 22:36:39 - TVP - SYS - Form Appointment added

16/09/2019 22:36:39 - TVP - SYS - Form Originator added

16/09/2019 22:36:39 - TVP - SYS - Form O - Other - further details added

16/09/2019 22:36:39 - TVP - SYS - Form CL - Closure Form added

16/09/2019 22:36:40 - TVP - SYS - Scheduled Action Prompt created: 2789-160919: Incident has been unresourced since 22:36 (23:06 16/09/19)

16/09/2019 22:36:40 - TVP - RES - Resource arrival time commitment is now set to 'none', in line with Grade I - Immediate, commitment unchanged

commitment unchanged

16/09/2019 22:36:40 - TVP - FCH - Form changes -

Forenames changed from "<Empty>" to

Address-Location changed from "<Empty>" to ","

16/09/2019 22:36:52 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 16/09/2019 - 22:36:52

16/09/2019 22:36:55 - 8414 - RMK - F 4-5,BETWEEN J 4 TO 5,4-5,M40,A,4 - 5

16/09/2019 22:37:01 - 8414 - FCH - X changed from 480234 to 485449

16/09/2019 22:37:01 - 8414 - FCH - Y changed from 192495 to 191012

16/09/2019 22:37:01 - 8414 - FCH - Address changed from F 4-5,BETWEEN J 4 TO 5,4-5,M40,A,4 - 5 to J4/5, AREA30, M40, THAM, XX999XX

16/09/2019 22:37:02 - 8414 - SYS - Previous Events search initiated using: Location Grid Reference: 485449.0, 191012.0

People:

Person RMS IDs:

Vehicles:

16/09/2019 22:37:02 - 8414 - SYS - Possible Duplicates search initiated.

16/09/2019 22:37:02 - 8414 - SYS - Previous Events search returned 50 results based on: Location Grid Reference: 485449.0, 191012.0 People: Person RMS IDs: Vehicles:
16/09/2019 22:37:02 - 8414 - SYS - Possible Duplicates search returned 0 results.
16/09/2019 22:37:04 - 8414 - RES - Resource Proposal generated for Incident/Operation.

16/09/2019 22:37:04 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 16/09/2019 - 22:37:04

16/09/2019 22:37:04 - 8414 - RES - Summary of Resources available at Request of User, based on Resource Proposal Group: All Resource Types (System)

- number of non-deployed Resources: 139,

- number of Resources with known position: 78,

- number of Resources with unknown position: 79

16/09/2019 22:37:40 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 16/09/2019 - 22:37:40

16/09/2019 22:37:41 - 8414 - FCH - Title changed from Police Interface to DORTC

16/09/2019 22:37:45 - 8381 - FCH - Type changed from O - O - OTHER to TC - TC - TRAFFIC COLLISION

16/09/2019 22:37:45 - 8381 - SYS - Form Person added

16/09/2019 22:37:45 - 8381 - SYS - Form Vehicle added

16/09/2019 22:37:45 - 8381 - RES - The Event Type has been updated; the Resourcing Recommendation is now 'Not Specified'

16/09/2019 22:37:48 - 8381 - RIV - Incident 2789-160919 viewed in object window by 8381, 16/09/2019 - 22:37:48

16/09/2019 22:37:49 - 8414 - RMK - SN31 - TOWARDS

16/09/2019 22:37:49 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 16/09/2019 - 22:37:49

16/09/2019 22:37:49 - 8381 - SYS - Contact History search initiated using:

Originating Number 07902677249, Originating Email ",

Contact Number 07902677249, Originator RMS URN ".

16/09/2019 22:37:49 - 8381 - SYS - Possible Duplicates search initiated.

16/09/2019 22:37:50 - 8381 - SYS - Possible Duplicates search returned 0 results.

16/09/2019 22:37:51 - 8414 - SYS - Export of 1 log entries initiated by 8414 to TVP Comment:

16/09/2019 22:37:51 - 8381 - SYS - Contact History search returned 1 results based on: Originating Number 07902677249, Originating Email ",

Contact Number 07902677249, Originator RMS URN ".

16/09/2019 22:37:52 - 8381 - FCH - Control Group SED added

16/09/2019 22:37:52 - 8381 - SYS - Action Prompt created: 2789-160919: Acknowledge added Control Group, SED (22:37 16/09/19)

16/09/2019 22:37:52 - 8381 - FCH - Control Group HE deleted

16/09/2019 22:37:52 - 8381 - SYS - Action Prompt cleared: 2789-160919: Acknowledge added Control Group, HE (22:36 16/09/19)

16/09/2019 22:37:52 - 8381 - SYS - Acknowledgement action prompt for control group HE deleted

16/09/2019 22:37:52 - SYSTEM - SYS - Log entries (1) plus Comment exported to TVP; Incident 17935721 updated, 16/09/19

16/09/2019 22:37:55 - 8414 - RES - Resource SN31 deployed to Incident/Operation 2789-160919

16/09/2019 22:37:55 - 8414 - SYS - Action Prompt cleared: 2789-160919: Incident has been unresourced since 22:36 (23:06 16/09/19)

16/09/2019 22:37:55 - 8414 - FCH - Status changed from NR - Not Resourced to IP - In Progress

16/09/2019 22:37:56 - 8414 - SYS - A short data message informing SN31 Deployed to 2789-160919, TC - TRAFFIC COLLISION, J4/5, AREA30, M40, THAM, XX999XX was sent to the resource on 16/09/2019 at 22:37.

16/09/2019 22:37:57 - 8381 - FCH - Control Group ETMD added

16/09/2019 22:37:57 - 8381 - SYS - Action Prompt created: 2789-160919: Acknowledge added Control Group, ETMD (22:37 16/09/19)

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16/09/2019 22:37:57 - 8381 - FCH - Control Group ED added 16/09/2019 22:37:57 - 8381 - SYS - Action Prompt created: 2789-160919: Acknowledge added Control Group, ED (22:37 16/09/19) 16/09/2019 22:37:57 - 8381 - FCH - Control Group SED deleted 16/09/2019 22:37:57 - 8381 - SYS - Action Prompt cleared: 2789-160919: Acknowledge added Control Group, SED (22:37 16/09/19) 16/09/2019 22:37:57 - 8381 - SYS - Acknowledgement action prompt for control group SED deleted 16/09/2019 22:38:04 - 8414 - SYS - Action Prompt cleared: 2789-160919: Acknowledge added Control Group, ED (22:37 16/09/19) 16/09/2019 22:38:30 - 8932 - RIV - Incident 2789-160919 viewed in summary panel by 8932, 16/09/2019 - 22:38:30 16/09/2019 22:40:23 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 16/09/2019 - 22:40:23 16/09/2019 22:40:33 - TVP - XUP - Incident update with 1 comments received from TVP 16/09/2019 22:40:33 - TVP - XUP - NOTED, THANK YOU 16/09/2019 22:40 16/09/2019 22:40:33 - TVP - XUP - End of Incident update received from TVP 16/09/2019 22:40:33 - TVP - SYS - Action Prompt created: 2789-160919: Updates received from TVP (22:40 16/09/19) 16/09/2019 22:40:39 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 16/09/2019 - 22:40:39 16/09/2019 22:40:42 - 8414 - SYS - Action Prompt cleared: 2789-160919: Updates received from TVP (22:40 16/09/19) 16/09/2019 22:41:20 - 8381 - RMK - 60S UNC ACC M40 S8617A-S8568A OTHERS USED FOR **ROADWORKS CANNOT BE SET 16/09/2019 22:41:51 -** 8381 - FCH - Title changed from DORTC to # DORTC 16/09/2019 22:41:56 - 8381 - FCH - Control Group ETMD deleted 16/09/2019 22:41:56 - 8381 - SYS - Action Prompt cleared: 2789-160919: Acknowledge added Control Group, ETMD (22:37 16/09/19) 16/09/2019 22:41:56 - 8381 - SYS - Acknowledgement action prompt for control group ETMD deleted 16/09/2019 22:43:57 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 16/09/2019 - 22:43:57 16/09/2019 22:45:49 - 1284 - RIV - Incident 2789-160919 viewed in summary panel by 1284, 16/09/2019 - 22:45:48 16/09/2019 22:46:03 - 1284 - RIV - Incident 2789-160919 viewed in object window by 1284, 16/09/2019 - 22:46:03 16/09/2019 22:46:51 - 1284 - RMK - FROM TCSO MP IS 53/4A **16/09/2019 22:47:20 -** 1284 - RMK - J4/5, AREA30, M40, THAM, XX999XX 16/09/2019 22:47:32 - 1284 - FCH - X changed from 485449 to 482693 16/09/2019 22:47:33 - 1284 - FCH - Y changed from 191012 to 191548 16/09/2019 22:47:33 - 1284 - FCH - Address changed from J4/5, AREA30, M40, THAM, XX999XX to P53/4A, J4/5, AREA30, M40, THAM, XX999XX 16/09/2019 22:47:33 - 1284 - FCH - Control Group HE added 16/09/2019 22:47:33 - 1284 - SYS - Action Prompt created: 2789-160919: Acknowledge added Control Group, HE (22:47 16/09/19) **16/09/2019 22:47:33 -** 8414 - RES - Resource Proposal generated for Incident/Operation. 16/09/2019 22:47:34 - 8414 - RES - Summary of Resources available at Request of User,

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based on Resource Proposal Group: All Resource Types (System)

- number of non-deployed Resources: 136,
- number of Resources with known position: 77,
- number of Resources with unknown position: 79

16/09/2019 22:47:34 - 1284 - SYS - Previous Events search initiated using: Location Grid Reference: 482693.0, 191548.0 People: Person RMS IDs: Vehicles: 16/09/2019 22:47:34 - 1284 - SYS - Possible Duplicates search initiated. 16/09/2019 22:47:34 - 1284 - SYS - Possible Duplicates search returned 0 results. 16/09/2019 22:47:34 - 1284 - SYS - Previous Events search returned 21 results based on: Location Grid Reference: 482693.0, 191548.0 People: Person RMS IDs: Vehicles: 16/09/2019 22:47:37 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 16/09/2019 - 22:47:37 16/09/2019 22:47:44 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 16/09/2019 - 22:47:44 16/09/2019 22:48:17 - 1284 - RMK - FROM TCSO LORRY IN LANE 1 16/09/2019 22:48:30 - 8414 - RIV - Incident 2789-160919 viewed in object window by 8414, 16/09/2019 - 22:48:30 16/09/2019 22:48:31 - 1284 - RIV - Incident 2789-160919 viewed in object window by 1284, 16/09/2019 - 22:48:31 16/09/2019 22:48:39 - 8414 - FCH - Carriageway status changed from Clear to Compromised with time recorded as 16/09/2019 22:36:39. 16/09/2019 22:48:46 - 8381 - RMK - CLEAR 60S UNC ACC M40 S8617A-S8568A 16/09/2019 22:48:52 - 1284 - RIV - Incident 2789-160919 viewed in summary panel by 1284, 16/09/2019 - 22:48:52 16/09/2019 22:49:14 - 5124 - RIV - Incident 2789-160919 viewed in object window by 5124, 16/09/2019 - 22:49:14 16/09/2019 22:49:14 - 5124 - RIV - Incident 2789-160919 viewed in summary panel by 5124, 16/09/2019 - 22:49:14 16/09/2019 22:49:18 - 5124 - FCH - Control Group HE deleted 16/09/2019 22:49:18 - 5124 - SYS - Action Prompt cleared: 2789-160919: Acknowledge added Control Group, HE (22:47 16/09/19) 16/09/2019 22:49:18 - 5124 - SYS - Acknowledgement action prompt for control group HE deleted 16/09/2019 22:49:33 - 8381 - RMK - LANE 1 CLOURE IS NOT POSSIBLE AS TCSO CLOSING LANES 32 ON RW SIGS 8517B SHOWING ACCORDINGLY AND NOT AMMENDED 16/09/2019 22:49:40 - 5124 - RMK - CALLING NTIC. 16/09/2019 22:49:40 - 8381 - FCH - Title changed from # DORTC to DORTC 16/09/2019 22:49:49 - 5124 - FCH - Title changed from DORTC to DORTC *NTIC* 16/09/2019 22:50:13 - 5124 - RMK -AT NTIC INFORMED. 16/09/2019 22:50:42 - NILO14 - RIV - Incident 2789-160919 viewed in object window by NILO14, 16/09/2019 - 22:50:42 16/09/2019 22:56:23 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 16/09/2019 - 22:56:23 16/09/2019 22:56:26 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381,

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16/09/2019 - 22:56:26

16/09/2019 22:56:40 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 16/09/2019 - 22:56:40

16/09/2019 22:57:50 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 16/09/2019 - 22:57:50

16/09/2019 22:58:09 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 16/09/2019 - 22:58:09

16/09/2019 22:58:14 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 16/09/2019 - 22:58:14

16/09/2019 22:58:17 - 8760 - RMK - SN31- LOOKS LIKE THERES A TRUCK IN L1 - WILL HAVE TO PUT A LANE 1 CLOSURE PUT

16/09/2019 22:58:36 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 16/09/2019 - 22:58:36

16/09/2019 22:58:45 - SYSTEM - STC - Status Code 06 received from SN31

16/09/2019 22:58:45 - SYSTEM - RES - Resource SN31 arrived at Incident/Operation 2789-160919

16/09/2019 22:58:45 - SYSTEM - RES - Resource arrival time commitment is now set to 'none', in line with Grade I - Immediate, commitment cleared

16/09/2019 22:58:46 - SYSTEM - SYS - Action Prompt created: 2789-160919: Resource SN31 has Arrived at Incident, notified by Radio Status Code (22:58 16/09/19)

16/09/2019 22:59:14 - 8414 - SYS - Action Prompt cleared: 2789-160919: Resource SN31 has Arrived at Incident, notified by Radio Status Code (22:58 16/09/19)

16/09/2019 23:01:06 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 16/09/2019 - 23:01:06

16/09/2019 23:02:20 - 8381 - RMK - SPOKE TO TCSO - CLOSURE ALL ESTABLISHED AND HE IS HAPPY TO CLEAR LANE CLOSURES

DRA - SETTING SPEEDS TO NOT CONFLICT WITH CLOSURE M40 S8517A-S8541A 40S ACC

16/09/2019 23:03:24 - 8381 - RMK - VMS AMSLO SET M40 M8490A ACCIDENT AFTER JUNCTION (ACC)

16/09/2019 23:03:26 - 8760 - RMK - SN31-P53/3A TRAFFIC STOPPED

16/09/2019 23:03:36 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 16/09/2019 - 23:03:36

16/09/2019 23:03:51 - 8414 - RMK - FROM HE - HAVE YOU GOT A UNIT MAKING PLS?

16/09/2019 23:03:53 - 8414 - SYS - Export of 1 log entries initiated by 8414 to TVP Comment:

16/09/2019 23:03:54 - 8381 - RMK - TCSO - HGV DECAMPED DRIVER I HAVE CALLED POLICE

16/09/2019 23:03:54 - SYSTEM - SYS - Log entries (1) plus Comment exported to TVP; Incident 17935721 updated, 16/09/19

16/09/2019 23:04:03 - 8381 - SYS - Export of 1 log entries initiated by 8381 to TVP Comment:

16/09/2019 23:04:08 - SYSTEM - SYS - Log entries (1) plus Comment exported to TVP; Incident 17935721 updated, 16/09/19

16/09/2019 23:04:11 - 8760 - RMK - SN31- RTC MINI BUS AND ARTIC DRIVER OF THE ARTIC HAS LEFT SCENE CAN WE GET POL TO SCENE - NON INJURY

16/09/2019 23:04:26 - 8381 - RMK - TVP CONFIRM YOU ARE MAKING PLEASE? DORTC BUT DRIVER OF HGV DECAMPED

16/09/2019 23:04:29 - 8381 - SYS - Export of 1 log entries initiated by 8381 to TVP Comment:

16/09/2019 23:04:30 - SYSTEM - SYS - Log entries (1) plus Comment exported to TVP; Incident 17935721 updated, 16/09/19 16/09/2019 23:04:58 - TVP - XUP - Incident update with 1 comments received from TVP 16/09/2019 23:04:58 - TVP - XUP - . ATTEMPTING TO RESOURCE ATT 16/09/2019 23:04 16/09/2019 23:04:58 - TVP - XUP - End of Incident update received from TVP 16/09/2019 23:04:58 - TVP - SYS - Action Prompt created: 2789-160919: Updates received from TVP (23:04 16/09/19) 16/09/2019 23:05:35 - 8381 - RMK - SN31 ADVISED RE SIGS, SN31 WE WILL TRY AND MOVE HGV 16/09/2019 23:06:00 - 8414 - SYS - Action Prompt cleared: 2789-160919: Updates received from TVP (23:04 16/09/19) 16/09/2019 23:07:06 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 16/09/2019 - 23:07:06 16/09/2019 23:07:08 - 8381 - FCH - Title changed from DORTC *NTIC* to # DORTC *NTIC* 16/09/2019 23:10:17 - 8760 - RMK - SN31- STAT FOR HEAVY ARTIC AND MINI BUS 16/09/2019 23:10:19 - 8760 - RIV - Incident 2789-160919 viewed in object window by 8760, 16/09/2019 - 23:10:19 16/09/2019 23:11:00 - 8760 - FCH - Form change - XXXX: VRM changed from "<Empty>" to "XXXX" 16/09/2019 23:11:01 - 8760 - SYS - Previous Events search initiated using: Location Grid Reference: 482693.0, 191548.0 People: Person RMS IDs: Vehicles: XXXX 16/09/2019 23:11:07 - 8760 - SYS - Previous Events search returned 133 results based on: Location Grid Reference: 482693.0, 191548.0 People: Person RMS IDs: Vehicles: XXXX 16/09/2019 23:11:41 - 8760 - FCH - Form change - XXXX: Type changed from "<Empty>" to "Other" 16/09/2019 23:11:52 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT XXXX: Involvement changed from "<Empty>" to "Involved In Accident" 16/09/2019 23:12:12 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 16/09/2019 - 23:12:12 16/09/2019 23:12:18 - 8381 - RIV - Incident 2789-160919 viewed in object window by 8381, 16/09/2019 - 23:12:18 16/09/2019 23:12:23 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT : VRM changed from "XXXX" to " 16/09/2019 23:12:24 - 8760 - VLU - Third-party VRM look-up initiated for 16/09/2019 23:12:26 - 8760 - SYS - Previous Events search initiated using: Location Grid Reference: 482693.0, 191548.0 People: Person RMS IDs: Vehicles: 16/09/2019 23:12:27 - 8760 - SYS - Previous Events search returned 21 results based on: Location Grid Reference: 482693.0, 191548.0 People: Person RMS IDs: Vehicles:

16/09/2019 23:12:34 - SYSTEM - FCH - Form changes - INVOLVED IN ACCIDENT EF10ZBO: VrmMatchStatus changed from "Untried VRM lookup" to "Successful VRM lookup" Type changed from "Other" to "<Empty>" Colour changed from "<Empty>" to "BLUE" Make changed from "<Empty>" to "FORD" Model changed from "<Empty>" to "TRANSIT 140 T280S LTD TOUR" Variant changed from "<Empty>" to "280 LIMITED TOURNEO 8 STR" VIN changed from "<Empty>" to "WF0BXXBDFBAU73311" MaximumAuthorisedMass changed from "<Empty>" to "0"

16/09/2019 23:12:39 - SYSTEM - VLU - Value returned by third-party VRM lookup did not match any of the constrained values:

Type = <Empty> GearType = <Empty> FuelType = <Empty> DriveType = <Empty>

| Driverype = <empty></empty> |
|--|
| 16/09/2019 23:12:40 - SYSTEM - VLU - Third-party VRM look-up results for returned. |
| 16/09/2019 23:13:09 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT : Type changed from " <empty>" to "Light Goods"</empty> |
| 16/09/2019 23:13:14 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT E Details Confirmed changed from " <empty>" to "Yes"</empty> |
| 16/09/2019 23:13:21 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT Safety Advice Given? changed from " <empty>" to "Unknown"</empty> |
| 16/09/2019 23:13:23 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 16/09/2019 - 23:13:22 |
| 16/09/2019 23:13:31 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT Location Along Road changed from " <empty>" to "P53/4A, J4/5, AREA30, M40, THAM"</empty> |
| 16/09/2019 23:13:38 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT : Location in Road changed from " <empty>" to "Live Lane"</empty> |
| 16/09/2019 23:13:45 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT Planned: Planned Arrangement changed from " <empty>" to "Statutory Owner Present"</empty> |
| 16/09/2019 23:13:47 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT Recovery Response changed from " <empty>" to "Immediate"</empty> |
| 16/09/2019 23:13:52 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT : Number of Persons changed from " <empty>" to "2"</empty> |
| 16/09/2019 23:13:56 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT Fault/ Symptoms changed from " <empty>" to "Other"</empty> |
| 16/09/2019 23:13:58 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT Substantially Damaged changed from " <empty>" to "Yes"</empty> |
| 16/09/2019 23:14:00 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT : Wheels Free Rolling changed from " <empty>" to "Unknown"</empty> |
| 16/09/2019 23:14:03 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT : Upright changed from " <empty>" to "Yes"</empty> |
| 16/09/2019 23:14:05 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT : Keys with Vehicle changed from " <empty>" to "Unknown"</empty> |
| 16/09/2019 23:14:07 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT : Vehicle Locked changed from " <empty>" to "Unknown"</empty> |
| 16/09/2019 23:14:15 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT : Towing changed from " <empty>" to "No"</empty> |
| 16/09/2019 23:14:16 - 8932 - RIV - Incident 2789-160919 viewed in summary panel by 8932, 16/09/2019 - 23:14:16 |
| 16/09/2019 23:14:19 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT : Fuel Type changed from " <empty>" to "Unknown"</empty> |
| |

16/09/2019 23:14:23 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT : MAM Classification changed from "<Empty>" to "<=3.5T (<=3,500kg)" 16/09/2019 23:14:28 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT : Gear Type changed from "<Empty>" to "Unknown" 16/09/2019 23:14:40 - 8760 - FCH - Form change - INVOLVED IN ACCIDENT : Drive Type changed from "<Empty>" to "Unknown" 16/09/2019 23:14:56 - 8760 - SYS - Form Vehicle added 16/09/2019 23:14:58 - SYSTEM - FCH - Form changes - INVOLVED IN ACCIDENT RecoveryStatus changed from "<Empty>" to "Requesting" VRTId changed from "<Empty>" to "176269" 16/09/2019 23:14:59 - 8760 - VRT - Recovery Request successfully transmitted for VRM Receipt number : 17626959371 (11603009)16/09/2019 23:15:00 - SYSTEM - FCH - Form change - INVOLVED IN ACCIDENT RecoveryStatus changed from "Requesting" to "Requested" 16/09/2019 23:15:00 - 8760 - VRT - Recovery requested for VRM (11603009)16/09/2019 23:15:02 - 8760 - VRD - Data Provided in Recovery Request follows: VRT ID = 176269 Incident Zone = 0006 Multi-Vehicle = No Recovery Notes = MINI BUS VIN/Chassis No = WF0BXXBDFBAU73311 Make = FORD Model = TRANSIT 140 T280S LTD TOUR Variant = 280 LIMITED TOURNEO 8 STR Type = LIGHT GOODS Colour = BLUE Marks = Comments = Max Authorised Mass (MAM) = 0 MAM Classification = <=3.5T (<=3,500kg) Location Along Road = P53/4A, J4/5, AREA30, M40, THAM Location Easting (m) = 482693Location Northing (m) = 191548Location in Road = LIVE LANE Additional Positioning Details = Relative Location = CCTV Camera = Driver Forename = Driver Surname = Driver Phone No = Planned Arrangement = STATUTORY OWNER PRESENT Fault/Symptoms = OTHER Fault Details = Upright = YESSubstantially Damaged = YES Spare Usable = Wheels Free Rolling = U Keys With Vehicle = U Vehicle Locked = U Towing = NO Towing Details = Number of Persons = 2 Particular Needs =

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Gear Type = UNKNOWN Fuel Type = UNKNOWN Drive Type = UNKNOWN Recovery Response = IMMEDIATE Trailer Unit Detail = State of Load = Load Detail = Load Type = Hazchem Number = UN Number = Hazchem Breached = Haulier Name = Haulier Phone No = 16/09/2019 23:15:06 - 8760 - FCH - Form change -: VRM changed from "<Empty>" to 16/09/2019 23:15:06 - 8760 - VLU - Third-party VRM look-up initiated for 16/09/2019 23:15:07 - 8760 - SYS - Previous Events search initiated using: Location Grid Reference: 482693.0, 191548.0 People: Person RMS IDs: Vehicles: 16/09/2019 23:15:12 - 8760 - SYS - Previous Events search returned 21 results based on: Location Grid Reference: 482693.0, 191548.0 People: Person RMS IDs: Vehicles: 16/09/2019 23:15:15 - SYSTEM - FCH - Form changes -VrmMatchStatus changed from "Untried VRM lookup" to "Successful VRM lookup" Colour changed from "<Empty>" to "WHITE" Make changed from "<Empty>" to "MERCEDES-BENZ" Variant changed from "<Empty>" to "1840LSNR" VIN changed from "<Empty>" to "WDB9634042L950928" MaximumAuthorisedMass changed from "<Empty>" to "38000" 16/09/2019 23:15:22 - SYSTEM - VLU - Value returned by third-party VRM lookup did not match any of the constrained values: Type = <Empty> GearType = <Empty> FuelType = <Empty> DriveType = <Empty> 16/09/2019 23:15:23 - SYSTEM - VLU - Third-party VRM look-up results for returned. 16/09/2019 23:15:29 - 8760 - FCH - Form change - : Type changed from "<Empty>" to "Other" 16/09/2019 23:15:34 - 8760 - FCH - Form change - MAM Classification changed from "<Empty>" to ">18T (>=18,001kg)" 16/09/2019 23:15:38 - 8760 - FCH - Form change -: Details Confirmed changed from "<Empty>" to "Yes" 16/09/2019 23:15:41 - 8760 - FCH - Form change -: Fuel Type changed from "<Empty>" to "Unknown" 16/09/2019 23:15:51 - 8760 - FCH - Form change -: Drive Type changed from "<Empty>" to "Unknown" 16/09/2019 23:15:56 - 8760 - FCH - Form change -: Safety Advice Given? changed from "<Empty>" to "Unknown" 16/09/2019 23:16:03 - 8760 - FCH - Form change -: Location Along Road changed from "<Empty>" to "P53/4A, J4/5, AREA30, M40, THAM, XX999XX"

| 16/09/2019 23:16:06 - 8760 - FCH - Form change - Exercise : Location in Road changed from " <empty>" to "Live Lane"</empty> | | | |
|--|--|--|--|
| 16/09/2019 23:16:09 - 8760 - FCH - Form change - Location Along Road changed from "P53/4A, J4/5, AREA30, M40, THAM, XX999XX" to "P53/4A, J4/5, AREA30, M40, THAM," | | | |
| 16/09/2019 23:16:15 - 8760 - FCH - Form change - Sector : Planned Arrangement changed from " <empty>" to "Statutory Abandoned No Driver Present"</empty> | | | |
| 16/09/2019 23:16:17 - 8760 - FCH - Form change - Recovery Response changed from " <empty>" to "Immediate"</empty> | | | |
| 16/09/2019 23:16:22 - 8760 - FCH - Form change | | | |
| 16/09/2019 23:16:27 - 8760 - FCH - Form change - Fault/Symptoms changed from " <empty>" to "Other"</empty> | | | |
| 16/09/2019 23:16:36 - 8760 - FCH - Form change - Example: Problem Detail changed from " <empty>" to "FRONT END DAMAGE"</empty> | | | |
| 16/09/2019 23:16:39 - 8760 - FCH - Form change - Upright changed from " <empty>" to "Yes"</empty> | | | |
| 16/09/2019 23:16:42 - 8760 - FCH - Form change - Substantially Damaged changed from " <empty>" to "No"</empty> | | | |
| 16/09/2019 23:16:45 - 8760 - FCH - Form change - Example: Vehicle Locked changed from " <empty>" to "Unknown"</empty> | | | |
| 16/09/2019 23:16:49 - 8760 - FCH - Form change - Exercise : Keys with Vehicle changed from " <empty>" to "Unknown"</empty> | | | |
| 16/09/2019 23:16:54 - 8760 - FCH - Form change - Wheels Free Rolling changed from " <empty>" to "Unknown"</empty> | | | |
| 16/09/2019 23:17:02 - 8760 - FCH - Form change - Example: Towing changed from " <empty>" to "No"</empty> | | | |
| 16/09/2019 23:17:04 - 8760 - FCH - Form change - Gear Type changed from " <empty>" to "Unknown"</empty> | | | |
| 16/09/2019 23:17:05 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 16/09/2019 - 23:17:05 | | | |
| 16/09/2019 23:17:13 - 8414 - RMK - SN31 - L1C ETM IN PLACE | | | |
| 16/09/2019 23:17:24 - SYSTEM - FCH - Form changes - Second Second : RecoveryStatus changed from " <empty>" to "Requesting" VRTId changed from "<empty>" to "176270"</empty></empty> | | | |
| 16/09/2019 23:17:26 - 8760 - VRT - Recovery Request successfully transmitted for VRM Receipt number : 17627025977 (11603381) | | | |
| 16/09/2019 23:17:26 - SYSTEM - FCH - Form change - Exercise : RecoveryStatus changed from "Requesting" to "Requested" | | | |
| 16/09/2019 23:17:28 - 8760 - VRT - Recovery requested for VRM (11603381) | | | |
| 16/09/2019 23:17:28 - 8760 - VRD - Data Provided in Recovery Request follows: VRT ID = 176270 Incident Zone = 0006 Multi-Vehicle = No Recovery Notes = HEAVY ARTIC VIN/Chassis No = WDB9634042L950928 Make = MERCEDES-BENZ Model = Variant = 1840LSNR Type = OTHER | | | |
| Colour = WHITE | | | |

Marks = Comments = Max Authorised Mass (MAM) = 38000 MAM Classification = >18T (>=18,001kg) Location Along Road = P53/4A, J4/5, AREA30, M40, THAM, Location Easting (m) = 482693 Location Northing (m) = 191548Location in Road = LIVE LANE Additional Positioning Details = Relative Location = CCTV Camera = Driver Forename = Driver Surname = Driver Phone No = Planned Arrangement = STATUTORY ABANDONED NO DRIVER PRESENT Fault/Symptoms = OTHER Fault Details = FRONT END DAMAGE Upright = YES Substantially Damaged = NO Spare Usable = Wheels Free Rolling = U Keys With Vehicle = U Vehicle Locked = UTowing = NO Towing Details = Number of Persons = 0Particular Needs = Gear Type = UNKNOWN Fuel Type = UNKNOWN Drive Type = UNKNOWN Recovery Response = IMMEDIATE Trailer Unit Detail = State of Load = Load Detail = Load Type = Hazchem Number = UN Number = Hazchem Breached = Haulier Name = Haulier Phone No = 16/09/2019 23:20:10 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 16/09/2019 - 23:20:09 16/09/2019 23:20:15 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 16/09/2019 - 23:20:14 16/09/2019 23:20:37 - 8414 - RMK - SN31 - CAN SOMEONE CALL DPD TO LET THEM KNOW WE HAVE THIER LORRY HERE 16/09/2019 23:20:40 - 8414 - RIV - Incident 2789-160919 viewed in object window by 8414, 16/09/2019 - 23:20:40 16/09/2019 23:20:48 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 16/09/2019 - 23:20:48 16/09/2019 23:20:52 - SYSTEM - VRT - Recovery Despatched, VRM EF10ZBO VRT ID 176269 ETA: 17/09/2019 00:04:00 Comment: Recovery Ref: HSR1834203CR Despatch Date/Time: 16/09/2019 23:19:53 Vehicle Recovery Operator: R and S High Wycombe

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(11603009)

16/09/2019 23:20:52 - SYSTEM - SYS - Action Prompt created: 2789-160919: New Log: Recovery Despatched, VRM EF10ZBO VRT ID 176269 (23:20 16/09/19)

16/09/2019 23:20:52 - SYSTEM - FCH - Form changes - INVOLVED IN ACCIDENT RecoveryStatus changed from "Requested" to "Despatched"

RecoveryReference changed from "<Empty>" to "HSR1834203CR"

16/09/2019 23:20:59 - 8414 - SYS - Action Prompt cleared: 2789-160919: New Log: Recovery Despatched, VRM

16/09/2019 23:21:07 - 8414 - RIV - Incident 2789-160919 viewed in object window by 8414, 16/09/2019 - 23:21:07

16/09/2019 23:21:48 - 8414 - RMK - SN31 - NEARSIDE BARRIER DAMAGE HERE AS WELL - 3 LENS AND 3 UPS

16/09/2019 23:22:18 - 8414 - RMK - SN31 - LET POLICE KNOW THE DVR OF THE LORRY WHO LEFT SCENE TOOK HIS RUCKSACK CROSS THE C-WAY TO THE OTHER SIDE AND GOT A LIFT FROM SOMEONE ELSE IN A WHITE VAN

16/09/2019 23:22:20 - 8414 - SYS - Export of 1 log entries initiated by 8414 to TVP Comment:

16/09/2019 23:22:21 - SYSTEM - SYS - Log entries (1) plus Comment exported to TVP; Incident 17935721 updated, 16/09/19

16/09/2019 23:23:08 - 8414 - RIV - Incident 2789-160919 viewed in object window by 8414, 16/09/2019 - 23:23:08

16/09/2019 23:23:56 - SYSTEM - VRT - Recovery Despatched, VRM VRT ID 176270 ETA: 17/09/2019 00:22:00

Comment:

Recovery Ref: HSR1834205CR

Despatch Date/Time: 16/09/2019 23:23:42

Vehicle Recovery Operator: R and S High Wycombe

(11603381)

16/09/2019 23:23:56 - SYSTEM - SYS - Action Prompt created: 2789-160919: New Log: Recovery Despatched, VRM VRT ID 176270 (23:23 16/09/19)

16/09/2019 23:23:56 - SYSTEM - FCH - Form changes -

RecoveryStatus changed from "Requested" to "Despatched"

RecoveryReference changed from "<Empty>" to "HSR1834205CR"

16/09/2019 23:24:09 - 8414 - RMK - M40 EGIS - KIM UPDATED ON BARRIER DAMAGE

16/09/2019 23:24:13 - 8414 - SYS - Action Prompt cleared: 2789-160919: New Log: Recovery Despatched, VRM VRT ID 176270 (23:23 16/09/19)

16/09/2019 23:24:21 - 1284 - RIV - Incident 2789-160919 viewed in object window by 1284, 16/09/2019 - 23:24:21

16/09/2019 23:26:15 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 16/09/2019 - 23:26:15

16/09/2019 23:27:12 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 16/09/2019 - 23:27:12

16/09/2019 23:27:24 - TVP - XUP - Incident update with 1 comments received from TVP

16/09/2019 23:27:24 - TVP - XUP - NOTED THANKS, UNIT UPDATED, THEY'RE ASKING IF YOU'VE ARRANGED RECOVERY, ALSO ARE WE STILL REQUIRED IF DORTC? AND MALE HAS LEFT SCENE? THANKS

16/09/2019 23:27

16/09/2019 23:27:24 - TVP - XUP - End of Incident update received from TVP

16/09/2019 23:27:24 - TVP - SYS - Action Prompt created: 2789-160919: Updates received from TVP (23:27 16/09/19)

16/09/2019 23:27:55 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414,

16/09/2019 - 23:27:55 16/09/2019 23:28:30 - 8414 - SYS - Action Prompt cleared: 2789-160919: Updates received from TVP (23:27 16/09/19) 16/09/2019 23:28:36 - 8414 - RIV - Incident 2789-160919 viewed in object window by 8414, 16/09/2019 - 23:28:36 16/09/2019 23:29:01 - 8414 - SYS - Child Record of Contact 2902-160919 created from Incident 2789-160919 on Terminal EOPC023-W7 16/09/2019 23:30:05 - 8381 - RMK - VEH IS ABANDONED BUT THIS IS DORTC, WE ARE REMOVING UNDER STATUTORY POWERS, IF NO INTREST FROM PNC WE'LL LEAVE IT FOR YOU TO DECIDE IF NEEDS ATTENDING 16/09/2019 23:30:08 - WAZE01 - RIV - Incident 2789-160919 viewed in object window by WAZE01, 16/09/2019 - 23:30:08 16/09/2019 23:30:08 - WAZE01 - RIV - Incident 2789-160919 viewed in summary panel by WAZE01, 16/09/2019 - 23:30:08 16/09/2019 23:30:10 - 8381 - SYS - Export of 1 log entries initiated by 8381 to TVP Comment: 16/09/2019 23:30:12 - SYSTEM - SYS - Log entries (1) plus Comment exported to TVP; Incident 17935721 updated, 16/09/19 16/09/2019 23:30:13 - WAZE01 - SYS - Form WAZE - WAZE TRIAL USE ONLY added 16/09/2019 23:30:18 - WAZE01 - FCH - Form change - WAZE: How was WAZE used? changed from "<Empty>" to "Existing event" 16/09/2019 23:30:19 - 8381 - RMK - SN31 ISSI 9595493 16/09/2019 23:30:20 - WAZE01 - FCH - Form change - WAZE: Type of Event changed from "<Empty>" to "RTC" 16/09/2019 23:30:26 - WAZE01 - FCH - Form change - WAZE: First reported (mins ago) changed from "<Empty>" to "22:45" 16/09/2019 23:30:29 - WAZE01 - FCH - Form change - WAZE: How many likes on WAZE at this point changed from "<Empty>" to "2" 16/09/2019 23:30:31 - 8414 - RMK - SN31 - PNC PLS AS LGV ABANDONED ON COLLAR 8797 -ISSI 9595493 16/09/2019 23:32:15 - 8414 - RMK - PENQ FORM SENT 16/09/2019 23:32:35 - 8244 - RIV - Incident 2789-160919 viewed in object window by 8244, 16/09/2019 - 23:32:35 16/09/2019 23:32:35 - 8244 - RIV - Incident 2789-160919 viewed in summary panel by 8244, 16/09/2019 - 23:32:35 16/09/2019 23:32:41 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 16/09/2019 - 23:32:41 16/09/2019 23:34:43 - 1284 - RMK - HAVE TRIE4D TO CONTACT DPD ABOUT THEIR TRUCK BUT THERE ARE NO APPARENT OOH CONTACT NUMBERS 16/09/2019 23:36:57 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 16/09/2019 - 23:36:57 16/09/2019 23:37:07 - 8760 - RMK - SN31- POL ST06 16/09/2019 23:37:32 - 8244 - SYS - Form PNON - PNC No Interest added 16/09/2019 23:38:58 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 16/09/2019 - 23:38:58 16/09/2019 23:39:43 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 16/09/2019 - 23:39:42 16/09/2019 23:39:53 - 8414 - RIV - Incident 2789-160919 viewed in object window by 8414, 16/09/2019 - 23:39:53 16/09/2019 23:39:53 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414,

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16/09/2019 - 23:39:53 16/09/2019 23:39:54 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 16/09/2019 - 23:39:54 16/09/2019 23:39:55 - 8381 - RIV - Incident 2789-160919 viewed in object window by 8381, 16/09/2019 - 23:39:55 16/09/2019 23:40:20 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 16/09/2019 - 23:40:20 16/09/2019 23:42:43 - 1284 - RIV - Incident 2789-160919 viewed in summary panel by 1284, 16/09/2019 - 23:42:43 **16/09/2019 23:45:19 -** WAZE01 - RIV - Incident 2789-160919 viewed in summary panel by WAZE01, 16/09/2019 - 23:45:19 16/09/2019 23:45:23 - WAZE01 - RIV - Incident 2789-160919 viewed in object window by WAZE01, 16/09/2019 - 23:45:23 16/09/2019 23:45:27 - WAZE01 - SYS - Form WAZE - WAZE TRIAL USE ONLY added 16/09/2019 23:45:32 - WAZE01 - FCH - Form change - WAZE: How was WAZE used? changed from "<Empty>" to "Existing event" 16/09/2019 23:45:33 - WAZE01 - FCH - Form change - WAZE: Type of Event changed from "<Empty>" to "RTC" 16/09/2019 23:45:43 - WAZE01 - FCH - Form change - WAZE: First reported (mins ago) changed from "<Empty>" to "22:51" 16/09/2019 23:45:46 - WAZE01 - FCH - Form change - WAZE: How many likes on WAZE at this point changed from "<Empty>" to "0" 16/09/2019 23:46:00 - 5124 - RIV - Incident 2789-160919 viewed in summary panel by 5124, 16/09/2019 - 23:46:00 17/09/2019 00:05:24 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 17/09/2019 - 00:05:24 17/09/2019 00:07:29 - 8932 - RIV - Incident 2789-160919 viewed in object window by 8932, 17/09/2019 - 00:07:29 17/09/2019 00:07:29 - 8932 - RIV - Incident 2789-160919 viewed in summary panel by 8932, 17/09/2019 - 00:07:29 17/09/2019 00:08:57 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 17/09/2019 - 00:08:57 17/09/2019 00:09:25 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 17/09/2019 - 00:09:25 17/09/2019 00:09:40 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 17/09/2019 - 00:09:40 17/09/2019 00:10:29 - 5124 - RIV - Incident 2789-160919 viewed in summary panel by 5124, 17/09/2019 - 00:10:29 17/09/2019 00:11:44 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 17/09/2019 - 00:11:44 17/09/2019 00:11:52 - 8414 - RMK - SN31 - HEAVY WRECK ON SCENE 17/09/2019 00:11:58 - 8414 - RMK - REC ON SCENE* 17/09/2019 00:12:40 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 17/09/2019 - 00:12:40 17/09/2019 00:13:00 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 17/09/2019 - 00:13:00 17/09/2019 00:13:24 - 8414 - RMK - SN31 - THE DPD ARCTIC IS SUBSTANTIALLY DAMAGED << UPDATE FOR NVRM 17/09/2019 00:13:27 - 8414 - RIV - Incident 2789-160919 viewed in object window by 8414, 17/09/2019 - 00:13:27

17/09/2019 00:13:44 - 8414 - VRT - Update Recovery Request successfully transmitted for VRM VRT ID 176270 Message: SN31 - THE DPD ARCTIC IS SUBSTANTIALLY DAMAGED << UPDATE FOR NVRM (11603381)17/09/2019 00:14:42 - 5124 - RIV - Incident 2789-160919 viewed in summary panel by 5124, 17/09/2019 - 00:14:42 17/09/2019 00:16:52 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 17/09/2019 - 00:16:52 17/09/2019 00:18:26 - SYSTEM - VRT - Recovery Arrived, VRM VRT ID 176270 Comment: Recovery Ref: HSR1834205CR Arrive Date/Time: 17/09/2019 00:12:25 (11603381)17/09/2019 00:18:26 - SYSTEM - SYS - Action Prompt created: 2789-160919: New Log: Recovery Arrived, VRM VRT ID 176270 (00:18 17/09/19) 17/09/2019 00:18:26 - SYSTEM - FCH - Form change -: RecoveryStatus changed from "Despatched" to "Arrived" 17/09/2019 00:18:59 - SYSTEM - VRT - Recovery Arrived, VRM VRT ID 176269 Comment: Recovery Ref: HSR1834203CR Arrive Date/Time: 17/09/2019 00:12:59 (11603009)17/09/2019 00:18:59 - SYSTEM - SYS - Action Prompt created: 2789-160919: New Log: Recovery VRT ID 176269 (00:18 17/09/19) Arrived, VRM 17/09/2019 00:18:59 - SYSTEM - FCH - Form change - INVOLVED IN ACCIDENT RecoveryStatus changed from "Despatched" to "Arrived" 17/09/2019 00:21:17 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 17/09/2019 - 00:21:17 17/09/2019 00:22:24 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 17/09/2019 - 00:22:24 17/09/2019 00:22:49 - 8760 - RMK - CAN WE CHASE NVRM FOR MINI BUS RECOVERY 17/09/2019 00:23:26 - 8760 - RMK - CALLING NVRM 17/09/2019 00:23:37 - 8760 - RIV - Incident 2789-160919 viewed in object window by 8760, 17/09/2019 - 00:23:37 17/09/2019 00:24:13 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 17/09/2019 - 00:24:13 17/09/2019 00:24:15 - 8414 - SYS - Action Prompt cleared: 2789-160919: New Log: Recovery VRT ID 176270 (00:18 17/09/19) Arrived, VRM 17/09/2019 00:24:15 - 8414 - SYS - Action Prompt cleared: 2789-160919: New Log: Recovery VRT ID 176269 (00:18 17/09/19) Arrived, VRM 17/09/2019 00:25:13 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 17/09/2019 - 00:25:13 17/09/2019 00:25:18 - 8760 - RMK - NVRM- ETA 2MINS 17/09/2019 00:25:22 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 17/09/2019 - 00:25:22 17/09/2019 00:28:49 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 17/09/2019 - 00:28:49 17/09/2019 00:29:21 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 17/09/2019 - 00:29:21 17/09/2019 00:34:17 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 17/09/2019 - 00:34:17

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17/09/2019 00:34:36 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 17/09/2019 - 00:34:36 17/09/2019 00:36:29 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 17/09/2019 - 00:36:29 17/09/2019 00:41:26 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 17/09/2019 - 00:41:26 17/09/2019 00:41:30 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 17/09/2019 - 00:41:29 17/09/2019 00:41:39 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 17/09/2019 - 00:41:39 17/09/2019 00:44:54 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 17/09/2019 - 00:44:54 17/09/2019 00:45:37 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 17/09/2019 - 00:45:37 17/09/2019 00:46:12 - 8414 - RMK - SN31 - L1C AT SCENE PLEASE 17/09/2019 00:46:15 - 8414 - RIV - Incident 2789-160919 viewed in object window by 8414, 17/09/2019 - 00:46:14 17/09/2019 00:46:20 - 8414 - FCH - Control Group ETMD added 17/09/2019 00:46:20 - 8414 - SYS - Action Prompt created: 2789-160919: Acknowledge added Control Group, ETMD (00:46 17/09/19) 17/09/2019 00:48:28 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 17/09/2019 - 00:48:28 17/09/2019 00:48:33 - 8414 - RIV - Incident 2789-160919 viewed in object window by 8414, 17/09/2019 - 00:48:33 17/09/2019 00:48:35 - 1284 - RIV - Incident 2789-160919 viewed in summary panel by 1284, 17/09/2019 - 00:48:35 17/09/2019 00:48:41 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 17/09/2019 - 00:48:41 17/09/2019 00:50:38 - 1284 - RMK - SET L1C OBS M40 S8517A 17/09/2019 00:52:35 - 5124 - RIV - Incident 2789-160919 viewed in object window by 5124, 17/09/2019 - 00:52:35 17/09/2019 00:52:35 - 5124 - RIV - Incident 2789-160919 viewed in summary panel by 5124, 17/09/2019 - 00:52:35 17/09/2019 00:52:42 - 5124 - FCH - Control Group ETMD deleted 17/09/2019 00:52:42 - 5124 - SYS - Action Prompt cleared: 2789-160919: Acknowledge added Control Group, ETMD (00:46 17/09/19) 17/09/2019 00:52:42 - 5124 - SYS - Acknowledgement action prompt for control group ETMD deleted 17/09/2019 00:53:11 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 17/09/2019 - 00:53:11 17/09/2019 00:59:05 - 5124 - RIV - Incident 2789-160919 viewed in summary panel by 5124, 17/09/2019 - 00:59:05 17/09/2019 01:07:36 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 17/09/2019 - 01:07:36 17/09/2019 01:07:36 - 8760 - RIV - Incident 2789-160919 viewed in summary panel by 8760, 17/09/2019 - 01:07:36 17/09/2019 01:07:46 - 5124 - RIV - Incident 2789-160919 viewed in summary panel by 5124, 17/09/2019 - 01:07:46 17/09/2019 01:07:52 - 8414 - RMK - SN31 - REC TAKEN PLACE - ISU GOING TO REMAIN ON SCENE TO SORT OUT BARRIER

17/09/2019 01:07:55 - 8414 - RMK - STATE 2 FOR US

17/09/2019 01:07:56 - 8414 - RMK - CLEAR SIGS PLS

17/09/2019 01:07:59 - 8414 - RES - Resource SN31 released from Incident/Operation 2789-160919

17/09/2019 01:07:59 - 8414 - SYS - Scheduled Action Prompt created: 2789-160919: Incident has been unresourced since 01:07 (01:37 17/09/19)

17/09/2019 01:07:59 - 8414 - FCH - Status changed from IP - In Progress to NR - Not Resourced

17/09/2019 01:08:02 - 8414 - RIV - Incident 2789-160919 viewed in object window by 8414, 17/09/2019 - 01:08:02

17/09/2019 01:08:08 - 8414 - FCH - Control Group ETMD added

17/09/2019 01:08:08 - 8414 - SYS - Action Prompt created: 2789-160919: Acknowledge added Control Group, ETMD (01:08 17/09/19)

17/09/2019 01:08:08 - 8414 - FCH - Control Group ED deleted

17/09/2019 01:08:11 - 5124 - RIV - Incident 2789-160919 viewed in object window by 5124, 17/09/2019 - 01:08:11

17/09/2019 01:08:14 - 8932 - RIV - Incident 2789-160919 viewed in summary panel by 8932, 17/09/2019 - 01:08:14

17/09/2019 01:08:16 - 8932 - SYS - Action Prompt cleared: 2789-160919: Acknowledge added Control Group, ETMD (01:08 17/09/19)

17/09/2019 01:08:51 - 5124 - RMK - AT NTIC INFORMED ALL CLEAR.

17/09/2019 01:09:38 - 8932 - RMK - CLEARED

SET L1C OBS M40 S8517A

17/09/2019 01:11:41 - 8932 - RIV - Incident 2789-160919 viewed in object window by 8932, 17/09/2019 - 01:11:41

17/09/2019 01:11:51 - 8932 - RMK - CALLING NTIC

17/09/2019 01:12:03 - 8932 - FCH - Carriageway status changed from Compromised to Clear with time recorded as 17/09/2019 01:12:00.

17/09/2019 01:12:41 - 8932 - FCH - Title changed from # DORTC *NTIC* to DORTC

17/09/2019 01:13:09 - 8932 - FCH - Closure Code TC - TRAFFIC COLLISION added

17/09/2019 01:13:23 - 8932 - FCH - Form change - CL: SS- Signs and Signals Set changed from "False" to "True"

17/09/2019 01:13:25 - 8932 - FCH - Form change - CL: TC - Traffic Collision changed from "False" to "True"

17/09/2019 01:13:28 - 8932 - FCH - Form change - CL: Outcome Classification changed from "<Empty>" to "Non Injury"

17/09/2019 01:13:32 - 8932 - FCH - Form change - CL: Location In Road changed from "<Empty>" to "LIVE LANE"

17/09/2019 01:13:34 - 8932 - FCH - Form change - CL: Car changed from "False" to "True"

17/09/2019 01:13:36 - 8932 - FCH - Form change - CL: Van changed from "False" to "True"

17/09/2019 01:13:45 - 8932 - FCH - Form change - CL: L01 changed from "False" to "True"

17/09/2019 01:13:46 - 8932 - FCH - Form change - CL: NVRM changed from "False" to "True"

17/09/2019 01:13:50 - 8932 - FCH - Control Group ESP added

17/09/2019 01:13:50 - 8932 - SYS - Action Prompt created: 2789-160919: Acknowledge added Control Group, ESP (01:13 17/09/19)

17/09/2019 01:13:50 - 8932 - FCH - Control Group ETMD deleted

17/09/2019 01:13:50 - 8932 - FCH - Status changed from NR - Not Resourced to FI - Finished **17/09/2019 01:13:50** - 8932 - SYS - Action Prompt cleared: 2789-160919: Incident has been unresourced since 01:07 (01:37 17/09/19)

17/09/2019 01:41:41 - 8414 - RIV - Incident 2789-160919 viewed in object window by 8414,

17/09/2019 - 01:41:41 17/09/2019 01:41:41 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 17/09/2019 - 01:41:41 17/09/2019 01:42:16 - 8414 - FCH - Status changed from FI - Finished to NR - Not Resourced 17/09/2019 01:42:16 - 8414 - SYS - Scheduled Action Prompt created: 2789-160919: Incident has been unresourced since 01:42 (02:12 17/09/19) 17/09/2019 01:42:33 - 8414 - VRT - Update Recovery Request successfully transmitted for VRM VRT ID 176270 Message: CLEARANCE TIME PLS (11603381)17/09/2019 01:46:50 - SYSTEM - VRT - Recovery Updated, VRM VRT ID 176269 Comment: CONFIRMED S02 Recovery Ref: HSR1834203CR (11603009)17/09/2019 01:46:50 - SYSTEM - SYS - Action Prompt created: 2789-160919: New Log: Recovery Updated, VRM VRT ID 176269 (01:46 17/09/19) 17/09/2019 01:46:51 - SYSTEM - VRT - Recovery Cleared, VRM VRT ID 176269 Comment: Recovery Ref: HSR1834203CR Clearance Date/Time: 17/09/2019 00:40:00 (11603009)17/09/2019 01:46:51 - SYSTEM - SYS - Action Prompt created: 2789-160919: New Log: Recovery Cleared, VRM EF10ZBO VRT ID 176269 (01:46 17/09/19) **17/09/2019 01:46:51** - SYSTEM - FCH - Form change - INVOLVED IN ACCIDENT RecoveryStatus changed from "Arrived" to "Cleared" 17/09/2019 01:48:35 - SYSTEM - VRT - Recovery Updated, VRM VRT ID 176270 Comment: CONFIRMED S18 Recovery Ref: HSR1834205CR (11603381)17/09/2019 01:48:35 - SYSTEM - SYS - Action Prompt created: 2789-160919: New Log: Recovery Updated, VRM T VRT ID 176270 (01:48 17/09/19) 17/09/2019 01:48:35 - SYSTEM - VRT - Recovery Cleared, VRM VRT ID 176270 Comment: Recovery Ref: HSR1834205CR Clearance Date/Time: 17/09/2019 01:01:00 (11603381)17/09/2019 01:48:35 - SYSTEM - SYS - Action Prompt created: 2789-160919: New Log: Recovery Cleared, VRM VRT ID 176270 (01:48 17/09/19) 17/09/2019 01:48:35 - SYSTEM - FCH - Form change -: RecoveryStatus changed from "Arrived" to "Cleared" 17/09/2019 02:12:22 - SYSTEM - SYS - Scheduled Action Prompt activated: 2789-160919: Incident has been unresourced since 01:42 (02:12 17/09/19) 17/09/2019 02:54:16 - 8414 - RIV - Incident 2789-160919 viewed in object window by 8414, 17/09/2019 - 02:54:16 17/09/2019 02:54:16 - 8414 - RIV - Incident 2789-160919 viewed in summary panel by 8414, 17/09/2019 - 02:54:16 17/09/2019 02:56:51 - 8414 - RMK - PUP SENT 17/09/2019 02:59:33 - 6365 - RIV - Incident 2789-160919 viewed in object window by 6365, 17/09/2019 - 02:59:33 17/09/2019 02:59:33 - 6365 - RIV - Incident 2789-160919 viewed in summary panel by 6365, 17/09/2019 - 02:59:33 17/09/2019 04:22:31 - 8381 - RIV - Incident 2789-160919 viewed in object window by 8381, Page 30 of 30

17/09/2019 - 04:22:31 17/09/2019 04:22:31 - 8381 - RIV - Incident 2789-160919 viewed in summary panel by 8381, 17/09/2019 - 04:22:31 17/09/2019 04:22:33 - 8381 - FCH - Status changed from NR - Not Resourced to FI - Finished 17/09/2019 04:22:33 - 8381 - SYS - Action Prompt cleared: 2789-160919: Incident has been unresourced since 01:42 (02:12 17/09/19) 17/09/2019 04:22:35 - 8381 - FCH - Status changed from FI - Finished to CL - Closed 17/09/2019 04:22:35 - 8381 - SYS - Action Prompt cleared: 2789-160919: Acknowledge added Control Group, ESP (01:13 17/09/19) 17/09/2019 04:22:35 - 8381 - SYS - Action Prompt cleared: 2789-160919: New Log: Recovery Updated, VRM VRT ID 176269 (01:46 17/09/19) 17/09/2019 04:22:35 - 8381 - SYS - Action Prompt cleared: 2789-160919: New Log: Recovery Cleared, VRM VRT ID 176269 (01:46 17/09/19) 17/09/2019 04:22:35 - 8381 - SYS - Action Prompt cleared: 2789-160919: New Log: Recovery Updated, VRM VRT ID 176270 (01:48 17/09/19) 17/09/2019 04:22:35 - 8381 - SYS - Action Prompt cleared: 2789-160919: New Log: Recovery Cleared, VRM VRT ID 176270 (01:48 17/09/19) 17/09/2019 09:43:25 - NILO49 - RIV - Incident 2789-160919 viewed in summary panel by NILO49, 17/09/2019 - 09:43:21 17/09/2019 09:46:03 - NILO49 - RIV - Incident 2789-160919 viewed in summary panel by NILO49, 17/09/2019 - 09:45:59 17/09/2019 09:46:33 - NILO49 - RIV - Incident 2789-160919 viewed in summary panel by NILO49, 17/09/2019 - 09:46:29 17/09/2019 09:46:36 - NILO49 - RIV - Incident 2789-160919 viewed in object window by NILO49, 17/09/2019 - 09:46:32 17/09/2019 09:51:44 - NILO49 - SYS - Tagged to operator NILO49 19/09/2019 12:43:52 - 6122 - RIV - Incident 2789-160919 viewed in object window by 6122, 19/09/2019 - 12:43:52 20/09/2019 11:42:37 - 5130 - RIV - Incident 2789-160919 viewed in object window by 5130, 20/09/2019 - 11:42:37 23/09/2019 06:10:11 - NILO49 - RIV - Incident 2789-160919 viewed in summary panel by NILO49, 23/09/2019 - 06:10:11 23/09/2019 06:10:12 - NILO49 - SYS - Untagged from operator NILO49 24/09/2019 17:42:42 - CMHE06 - RIV - Incident 2789-160919 viewed in object window by CMHE06, 24/09/2019 - 17:42:42