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[Redacted]

Our ref: FOI2019/15984
21 August 2019

Dear [Redacted]

REQUEST FOR INFORMATION: Device Loss/Theft

Thank you for your three requests for information of 24 July 2019 about the number of devices reported lost, missing or stolen in Defra, the Animal and Plant Health Agency (APHA) and the Rural Payments Agency (RPA). We have handled your request under the Freedom of Information Act 2000 (FOIA).

The information you requested and our response is detailed below.

“Number of lost laptops, mobile phones and tablet computers (iPads etc) reported lost/missing or stolen by employees within your organisation over the last three financial years.

FY 16-17, FY 17-18, FY 18-19.

Please break down by year as follows (example:)

*FY 16- 17
Laptops: 28
Mobile phones: 15
Tablet computers 39”*

Please find below a table containing details of devices reported lost or stolen to the security team during the last three financial years. Please note that details about the make and model of all devices is not held.

Financial Year	Device	Total number of items lost in Defra, APHA and RPA
16-17	Laptop	8
	Phone	19
	Tablet	1
17-18	Laptop	9
	Phone	22
	Tablet	1



18-19	Laptop	17
	Phone	22
	Tablet	1

In context please see the Workforce Management Information which gives staff head count for Defra, APHA and RPA, here:

<https://data.gov.uk/dataset/9fb1ed1f-00c9-421b-ab18-c30c14559681/workforce-management-information-defra>

Information disclosed in response to this FOIA request is releasable to the public. In keeping with the spirit and effect of the FOIA and the government's Transparency Agenda, this letter and the information disclosed to you may be placed on [GOV.UK](https://www.gov.uk), together with any related information that will provide a key to its wider context. No information identifying you will be placed on the GOV.UK website.

We attach Annex A, explaining the copyright that applies to the information being released to you, and Annex B giving contact details should you be unhappy with the service you have received.

If you have any queries about this letter please contact me.

Yours sincerely

[Redacted]

Information Rights Team
InformationRequests@defra.gov.uk

Annex A

Copyright

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Annex B

Complaints

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 11 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to Andrew Mobsby, Head of Information Rights, Area 5B, Nobel House, 17 Smith Square, London, SW1P 3JR (email: InformationRequests@defra.gov.uk) and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our [website](#).

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner's Office (ICO) for a decision. Please note that generally the ICO cannot make a decision unless you have first exhausted Defra's own complaints procedure. The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF