

[REDACTED]

From: [REDACTED]
Sent: 17 July 2019 14:31
To: [REDACTED]
Subject: FW: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

[REDACTED]

FYI – see below confirmation of support from our Traffic Officers and discussions about monitoring conditions to inform a 'go' decision on Saturday evening. Do Kent have any resources (NCC?) that would want to be engaged as part of this process?

Also, we discussed if the traffic signals at Crown Quay could be manually controlled – if it helps, A-One have offered resources to assist in this operation. Please let me know if this is something we can do?

Regards

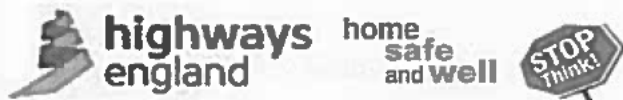
[REDACTED]

[REDACTED]

Stop Think! Business Coach

Highways England Company Limited
Bridge House, 1 Walnut Tree Close, Guildford, Surrey, GU1 4LZ
Registered in England and Wales No, 9346363

Mobile [REDACTED]
www.highwaysengland.co.uk



 Please consider the environment before printing this email

From: [REDACTED]
Sent: 17 July 2019 14:29
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

[REDACTED]

Thanks very much for your support.

Our commitment as part of these works is that we will monitor traffic on Saturday before confirming that the works go ahead. Usually we simply rely on our TM contractor completing traffic counts before deciding when it is safe to start installing the traffic management. Given the focus on these works, we would like to add a further step into the decision making process before giving the contractor the final go-ahead.

In my mind, this would involve the patrolling traffic officers to make an assessment on network conditions – both HE and local network adjacent to the planned closures (i.e. old A2 towards Sittingbourne) and calling into the Duty OM in the RCC to make a call – once the Duty OM has the assurance from the TO crew and TM contractor that conditions are favourable to proceed, the OM can call the A-One NCC and give the green light.

If required, we can place additional TM resources along the diversion routes (official and non-official) to feed in situation reports to help validate the decision making process.

Can I please get your thoughts on this?

Thanks

[REDACTED]
[REDACTED]
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england

home
safe
and well



Please consider the environment before printing this email

From: [REDACTED]
Sent: 17 July 2019 12:39
To: [REDACTED]
Subject: FW: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

[REDACTED]
Highways England | Bridge House | 1 Walnut Tree Close | Guildford | Surrey | GU1 4LZ
Mobile: [REDACTED] Telephone: [REDACTED]

From: [REDACTED]
Sent: 17 July 2019 11:09
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

[REDACTED]
You are copied into my request to NRT for extra Traffic Officer resource for Sunday 21st July as you are on duty on Sunday.

The reason for the request is detailed in the email chain below.

You will need to position a dedicated Traffic Officer resource at Brenley Corner throughout the day (Early and Late) on Sunday 21st. This will be irrespective of the fact that the overtime request is fulfilled.

Could I also ask that Brenley Corner is included in Night patrols on Saturday and Sunday night and park up at that location – incidents permitting.

Should the overtime request not be filled we will still be obliged to provide a dedicated resource to Brenley Corner on Sunday. The gaps in the region created by this will need to be filled by Dartford or Weatherhill moving round.

The brief is –we would need a resource deployed to ensure the roundabout at Brenley operates smoothly - we may turn the lights off and allow it to operate as a free flow junction.

I know you will give this task your full support considering it's high visibility within the business.

Many thanks,

[REDACTED]

[REDACTED]

Highways England | Bridge House | Walnut Tree Close | Guildford | Surrey | GU1 4GA

Tel: [REDACTED] Mobile: [REDACTED]

Web: <http://www.highways.gov.uk>

GTN: [REDACTED]

From: [REDACTED]

Sent: 17 July 2019 09:39

To: [REDACTED]

Subject: FW: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

As discussed

[REDACTED]

Highways England | Bridge House | 1 Walnut Tree Close | Guildford | Surrey | GU1 4LZ

Mobile: [REDACTED] Telephone: [REDACTED]

From: [REDACTED]

Sent: 16 July 2019 19:49

To: [REDACTED]

Subject: Fwd: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

[REDACTED]

Need to talk in the morning about securing traffic officer support for the works this weekend outlined below. As you can see this has [REDACTED] attention and DFT.

We'll need a crew based at Brenley Corner for the duration of our day time works on Sunday, however works will be from approx 8pm Saturday night to 430am Monday morning. Peak queues likely to be in day time period. Subject to delays other times we would need a resource deployed to ensure the roundabout at Brenley operates smoothly - we may turn the lights off and allow it to operate as a free flow junction.

Speak tomorrow.

Thanks

Sent from Samsung Mobile on O2

----- Original message -----

From: [REDACTED]

Date: 16/07/2019 19:05 (GMT+00:00)

To: [REDACTED]

[REDACTED]

Cc: [REDACTED]

[REDACTED]

Subject: Re: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

Hi,
Thanks [REDACTED]. This looks very pragmatic to me.

[REDACTED]

[REDACTED]

Highways England Ltd.
Tel: [REDACTED]
Sent from a mobile device

On Tue, Jul 16, 2019 at 6:52 PM +0100, [REDACTED] wrote:

Hello,

Here is the way forward that has been agreed with our partners at Kent County Council. The [REDACTED] of Highways and Transport has briefed his [REDACTED], who is comfortable with our approach.

The programme for the M2 junction 7 to 5 is to carryout essential resurfacing to lanes 1 and 2, and the hard shoulder.

This section of the M2 is a two-lane carriageway and we are unable to undertake these works in a single lane closure due to the clearance required for the safety of our workforce and the public. By concentrating on three weekends of work, we would considerably reduce the number of closures on the M2.

Highways England recognise the impact the closures of the weekend of 12th July had on the local Kent road network and inconvenience on all our customers. Consequently, we have undertaken a thorough review of our plans in collaboration with Kent County Council (KCC).

The M2 junctions 7 – 5 will remain open this Friday (19th) for any summer getaway traffic. We will monitor traffic conditions throughout Saturday (20th) and if favourable, we will take advantage of our planned closure to try to maximise the volume of work we carry out. This closure would be in place from Saturday night through to 0430 on Monday (22nd) morning – allowing local coach services to operate.

Works that were planned to take place on the A2 are not taking place this weekend and therefore the impact experienced last weekend, should not be as severe.

Additional information will be provided to assist road users with their journeys. This will include enhanced signs across both the Highways England and KCC networks and within the Port of Dover. Our traffic officers will also be on hand to ensure traffic runs smoothly.

Work will continue through the planned weeknight closures and we will continue to work with KCC to identify options for future weekend closures.

Kind regards,

Highways England | Bridge House | 1 Walnut Tree Close | Guildford | Surrey | GU1 4LZ

Mobile: [REDACTED]

Web: <https://highwaysengland.co.uk/>

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Customer Contact Centre is available 24/7 on 0300 123 5000 or at info@highwaysengland.co.uk

Twitter - @HighwaysSEAST



From: [REDACTED]

Sent: 16 July 2019 16:45

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

Good Afternoon,

[REDACTED] has suggested that if he has the chance he will raise this as a PMQ if the issue is not likely to be resolved. PMQs are tomorrow at midday – please can we have a top line to send over to number 10 just to be on the safe side ASAP.

Thanks,

[REDACTED] Department for Transport

From: [REDACTED]

Sent: 16 July 2019 15:40

To: [REDACTED]

Cc: [REDACTED]

[REDACTED]

Subject: RE: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

Yes – that should be available by the end of today / beginning tomorrow.

[REDACTED]

[REDACTED]

Highways England | Bridge House | 1 Walnut Tree Close | Guildford | Surrey | GU1 4LZ

Mobile: [REDACTED]

Web: <https://highwaysengland.co.uk/>

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Twitter - @HighwaysSEAST



From: [REDACTED]

Sent: 16 July 2019 15:38

To: [REDACTED]

Cc: [REDACTED]

[REDACTED]

Subject: RE: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

[REDACTED]

Thank you very much for the update and your engagement with Kent CC on this issue.

Given the level of interest from local MPs and correspondence received by Ministers, as indicated in my earlier e-mail.

Please could you agree in your conversation with Kent CC a set of messaging and outputs they could share with the Department and local MP's.

Thanks

[REDACTED]

[REDACTED] Department for Transport

From: [REDACTED]

Sent: 16 July 2019 14:59

To: [REDACTED]

Cc: [REDACTED]

[REDACTED]

[REDACTED]
Subject: RE: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

Hello,

I am currently liaising with the [REDACTED] of Highways & Transport at Kent County Council on this issue.

A call is planned later today.

Kind regards,

[REDACTED]

[REDACTED]

Highways England | Bridge House | 1 Walnut Tree Close | Guildford | Surrey | GU1 4LZ

Mobile: [REDACTED]

Web: <https://highwaysengland.co.uk/>

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Twitter - @HighwaysSEAST



From: [REDACTED]

Sent: 16 July 2019 14:52

To: [REDACTED]
Cc: [REDACTED]

Subject: RE: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

[REDACTED]

Thank you very much for offering a follow up call to [REDACTED] (Kent CC).

The Department has received several more correspondence throughout the day on disruption.

We have been requested by [REDACTED] to provide an urgent update on the issue.

Please could you confirm if a phone call has taken place with [REDACTED] and a brief note on the discussion including any outputs.

Thanks

[REDACTED]

[REDACTED] Department for Transport

From: [REDACTED]

Sent: 15 July 2019 16:08

To: [REDACTED]

Subject: RE: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

[REDACTED]

[redacted] email is [redacted]

Mobile: [redacted]

Regards

[redacted]

[redacted]

Highways England | The Cube | 199 Wharfside Street | Birmingham | B1 1RN

Tel: [redacted] Mobile: [redacted]

Web: <http://www.highwaysengland.co.uk>

From: [redacted]

Sent: 15 July 2019 16:00

To: [redacted]

Subject: RE: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

[redacted]

Thank you very much for your quick response.

Please could you provide the up to date contact details for [redacted] that I can forward to DfT SpADs and Kent County Council.

Thanks

[redacted]

[redacted] Department for Transport

From: [redacted]

Sent: 15 July 2019 15:57

To: [redacted]

Cc: [redacted]

Subject: RE: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

[redacted]

I can confirm that [redacted] is still the appropriate contact and is happy for you to provide her details.

Kind regards

[redacted]

[redacted]

Highways England | The Cube | 199 Wharfside Street | Birmingham | B1 1RN

Tel: [redacted] Mobile: [redacted]

Web: <http://www.highwaysengland.co.uk>

From: [REDACTED]

Sent: 15 July 2019 15:12

To: [REDACTED]

Cc: [REDACTED]

Subject: FW: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

We have received a request through today from DfT SpADs to provide an appropriate contact in HE for the [REDACTED] of Kent CC to talk to about the impact of the M2 roadworks.

Can you please confirm [REDACTED] (indicated below) is still the appropriate contact to discuss this and I am able to provide her details to DfT SpADs.

Thanks

[REDACTED]

[REDACTED] Department for Transport

From: [REDACTED]

Sent: 15 July 2019 14:33

To: [REDACTED]

Subject: FW: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

As discussed, please see below chain regarding a HE phone call.

Thanks,

[REDACTED]

[REDACTED] Department for Transport

From: [REDACTED]

Sent: 10 July 2019 14:19

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

Hi [REDACTED]

Yes, that's fine to share the note and [REDACTED], our [REDACTED], would be happy to take a call if necessary. Additionally a response to the original letter received from Stagecoach will be going out tomorrow.

Kind regards

[REDACTED]

[REDACTED]

From: [REDACTED]

Sent: 10 July 2019 14:11

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

Hi [REDACTED]

Thanks very much for this – our officials are in agreement that it would be appropriate to share this note with [REDACTED] and offer a phone call with HE Officials if necessary. Do you think this will be ok? It will go in the [REDACTED] box this evening so no further action would be needed until tomorrow.

Thanks,

[REDACTED]

[REDACTED] Department for Transport

From: [REDACTED]

Sent: 10 July 2019 13:10

To: [REDACTED]

Cc: [REDACTED]

Subject: RE: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

Hi [REDACTED]

Please find attached a briefing on the M2 as requested. Please let me know if you require anything further.

Kind regards

[REDACTED]

[REDACTED]

From: [REDACTED]

Sent: 10 July 2019 11:16

To: [REDACTED]

Cc: [REDACTED]

Subject: Re: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

Thanks very much for this - apologies for the tight timelines.

Thanks,

Sent from my iPhone

On 10 Jul 2019, at 11:11, [REDACTED] wrote:

Hi [REDACTED]

I hope you are well too. Thanks for your email and we are preparing a response as requested.

Kind regards

[REDACTED]
Highways England | The Cube | 199 Wharfside Street | Birmingham | B1 1RN
Tel: [REDACTED] Mobile: [REDACTED]
Web: <http://www.highwaysengland.co.uk>

From: [REDACTED]
Sent: 10 July 2019 10:29
To: [REDACTED]
Cc: [REDACTED]
Subject: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline
Importance: High

Hi [REDACTED]

I hope you are well.

Please see below a very urgent email regarding Highways England closures. Please can we get an update by 3pm today from the relevant Highways England team on the following:

- Is the below interpretation of the closures on the M2 correct? If it is correct, [REDACTED] will need an urgent briefing note and a response to [REDACTED] prepared (for [REDACTED] Approval).
- If this interpretation is not correct, please can a response to [REDACTED] be prepared explaining the actual situation (for [REDACTED] approval).
- Has any consideration been given to the suggestion regarding one lane closures at a time if his interpretation is correct?

Many thanks,

[REDACTED] Department for
Transport

From: [REDACTED] On Behalf Of
[REDACTED]
Sent: 09 July 2019 17:28
To: [REDACTED]
Subject: Closure of the M2 Junction 7-5 westbound 12 July-6 August
Importance: High

[REDACTED]

I would be grateful for your urgent assistance on the following.

It has come to my attention via Stagecoach South East that it is planned by Highways England that the M2 is planned to be closed from 12th July – 6th August from 20:00 – 06:00. I do not need to remind you that this is the height of the tourism season and the Ports of Dover and Folkestone operate 24/7. Full closure westbound during these periods will be disastrous.

Surely this work can be carried out by closing one lane at a time during these periods with a necessary 40mph speed limit? We need to get this issue resolved in short order. I understand that [REDACTED] is meeting with [REDACTED] this week. A sensible solution needs to be found urgently.

Kind regards,

Yours sincerely,
<image001.jpg>

[REDACTED]
[REDACTED] of Kent County Council

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|National Traffic Operations Centre, 3 Ridgeway, Quinton Business Park,**

Birmingham B32 1AF | <https://www.gov.uk/government/organisations/highways-england> | info@highwaysengland.co.uk

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