

**From:** [REDACTED]  
**Sent:** 16 July 2019 20:45  
**To:** [REDACTED]

**Cc:** [REDACTED]  
**Subject:** FW: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline

Dear all

Further to today's various conversations we had a last minute change due to intervention from KCC elected officials. This has led to the proposal outlined below being agreed between HE and KCC. You will note this had been escalated to [REDACTED] and [REDACTED], with potential for PMQ being addressed to the Prime Minister – that's how seriously Kent and their officials have taken this event.

In summary, we will work, subject to traffic conditions, from Saturday evening to Monday morning.

We need to implement the measures previously discussed and ensure a robust comms strategy through HE, KCC and A-One comms teams. We also need to ensure our RCC and NCC monitor the wider impact and report any pending delays on surrounding routes so HE or KCC can take appropriate action to assist.

I fully recognise the great effort everyone has gone to make the planned works go ahead and acknowledge the frustration the change in plans will cause. I know I can trust you to continue to deliver successfully against the plan we put in to place.

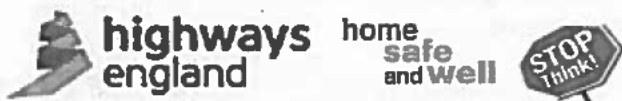
We will continue with the planned call Wednesday afternoon to confirm plans.

Thank you all

[REDACTED]  
[REDACTED]  
Stop Think! Business Coach

Highways England Company Limited  
Bridge House, 1 Walnut Tree Close, Guildford, Surrey, GU1 4LZ  
Registered in England and Wales No. 9346363

Mobile [REDACTED]  
[www.highwaysengland.co.uk](http://www.highwaysengland.co.uk)



 Please consider the environment before printing this email

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**From:** [REDACTED]  
**Sent:** 16 July 2019 19:05  
**To:** [REDACTED]

[REDACTED]

**Subject: Re: URGENT MINISTERIAL QUERY: Highways England M2 Closures - 3pm Deadline**

Hi,  
Thanks [REDACTED]. This looks very pragmatic to me.

[REDACTED]

Highways England Ltd.  
Tel: [REDACTED]  
Sent from a mobile device

On Tue, Jul 16, 2019 at 6:52 PM +0100, [REDACTED] wrote:

Hello,

Here is the way forward that has been agreed with our partners at Kent County Council. The [REDACTED] of Highways and Transport has briefed his [REDACTED] who is comfortable with our approach.

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The programme for the M2 junction 7 to 5 is to carryout essential resurfacing to lanes 1 and 2, and the hard shoulder.

This section of the M2 is a two-lane carriageway and we are unable to undertake these works in a single lane closure due to the clearance required for the safety of our workforce and the public. By concentrating on three weekends of work, we would considerably reduce the number of closures on the M2.

Highways England recognise the impact the closures of the weekend of 12th July had on the local Kent road network and inconvenience on all our customers. Consequently, we have undertaken a thorough review of our plans in collaboration with Kent County Council (KCC).

The M2 junctions 7 – 5 will remain open this Friday (19<sup>th</sup>) for any summer getaway traffic. We will monitor traffic conditions throughout Saturday (20<sup>th</sup>) and if favourable, we will take advantage of our planned closure to try to maximise the volume of work we carry out. This closure would be in place from Saturday night through to 0430 on Monday (22<sup>nd</sup>) morning – allowing local coach services to operate.

Works that were planned to take place on the A2 are not taking place this weekend and therefore the impact experienced last weekend, should not be as severe.

Additional information will be provided to assist road users with their journeys. This will include enhanced signs across both the Highways England and KCC networks and within the Port of Dover. Our traffic officers will also be on hand to ensure traffic runs smoothly.

Work will continue through the planned weeknight closures and we will continue to work with KCC to identify options for future weekend closures.

Kind regards,

[REDACTED]

Highways England | Bridge House | 1 Walnut Tree Close | Guildford | Surrey | GU1 4LZ

Mobile: [REDACTED]

Web: <https://highwaysengland.co.uk/>

Keep up to date with our roads projects at [Highways England South East Road Projects](#)  
Customer Contact Centre is available 24/7 on 0300 123 5000 or at [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk)

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