



Ministry  
of Defence

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Dear [REDACTED],

Thank you for your correspondence of 25 July to the Ministry of Defence in which you raised concerns about the dysfunctionality experienced using the Contact Us section of the Army website. I have been asked to reply.

Thank you for raising these points, please be assured the issues have been taken onboard and investigated. It has been acknowledged that in some cases contact telephone numbers have not been allocated correctly. Royal Military Academy Sandhurst (RMAS) and the UOTCs will update the numbers and clarify the contact email addresses.

If your daughter would like to pass us her contact details, or any questions she has, then we will ensure that they are received by the Wales UOTC and that somebody contacts her to discuss. Please assure her, should she wish to go into her local careers Office, these are manned by both civilian and military professional recruiters who make every effort to create a welcoming, non-intimidating environment for all visitors.

For information, there will be a stand at each Freshers Fair to sign up for the local UOTC.

I hope this is helpful.

Yours sincerely,

**Army secretariat**