

Our Ref: FOI2019/05167

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23 May 2019

E-mail:

Dear

Thank you for your e-mail of 30 April 2019 requesting the following information:

"Under the Freedom of Information Act, please provide the following details for each of the years 2016, 2017, 2018 and (up to the date this FOI is processed) in 2019:

• For each year, the number of occasions when your department has complained to Twitter about the presence of 'fake' Twitter accounts pretending to be a branch of or have an official association with your department or the branches of government which you administer or help to administer.

• The names of those accounts

• The outcome of the complaint (eg.. Twitter responds by saying it has suspended said account)"

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

I can confirm that the Ministry of Defence does hold information within the scope of your request. You have requested this information for 2016 and 2017 under FOI reference 2017/11558 but for ease we have included that data in the table below and updated it to include data for 2018 and 2019.

| DATE | ACCOUNT NAME                  | OUTCOME                            |
|------|-------------------------------|------------------------------------|
| 2016 | Royalairforce                 | Dormant account transferred to MOD |
| 2017 | RTHonMFallon                  | Account suspended                  |
| 2017 | Royalnavynews                 | Twitter ruled account was not in   |
|      |                               | violation of their policy*.        |
| 2017 | GwilliamsonUK                 | Account Suspended                  |
| 2018 | @ukchiefofstaff Mark Carleton | Removed                            |
|      | Smith                         |                                    |
| 2019 | @30IXOMST                     | Removed                            |

\* Account since suspended

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail <u>CIO-FOI-IR@mod.gov.uk</u>). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website <u>www.ico.org.uk</u>

Yours sincerely,

**DDC Secretariat Parliamentary**