



Ministry of Defence

Our Ref: FOI2019/01143

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31 January 2019

Dear [REDACTED]

Thank you for your e-mail of 25 January 2019 requesting the following information:

- “1) A list of all custom Slack emojis, including the emoji code and source image in the department's Slack workspace. This should be retrievable from the following link in your workspace: [https://\[workspace name\].slack.com/customize/emoji](https://[workspace name].slack.com/customize/emoji)*
- 2) A list of all channels in the slack workspace*
- 3) The total number of users in your Slack workspace”*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA). I can confirm that the Ministry of Defence (MOD) does hold information within the scope of your request.

For ease of reference, I have answered your three questions in turn.

In answer to question one, the MOD does not use any custom Slack emojis.

In answer to question two, the MOD has the following Slack channels:

‘Community Managers’, ‘Digital Hub’, ‘Trello’, ‘IFTTT Mentions’ and ‘General’.

In answer to question three, as of 25 January 2019 there are 66 Slack users.

Under Section 16, you may wish to note that the MOD use Slack as a digital community management tool to coordinate external content and share web and digital best practice with communications colleagues across Defence.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance

team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website www.ico.org.uk

Yours sincerely,

DDC Secretariat Parliamentary