



Workstream 1 – Assessment of policy design

Assessment: Assessment of policies, rules, alerts and outcomes of altering framework against requirements of the Order.

Consultation with key Nationwide personnel: Validate their understanding of how the systems work and compliance with the requirements of the CMA order

Workstream 2 – Assessment of the technology processes and controls

The Technology Review includes

- Staging Review: Assessment of how relevant data is extracted from SAP and payments systems and aggregated, as well as how members who need to be alerted are identified
- Processing Review: How the types of alerts which need to be sent to different members are determined
- Alerts Review: Assessment of the process by which alerts are sent to members