

Our ref: 100123  
Your ref:

Highways England  
Second Floor  
Woodlands  
Manton Lane  
Bedford MK41 7LW

Email:

Direct Line:

24 July 2019

Dear

### **Freedom of Information Act A14/A12 overturned lorry**

Thank you for your email of 15 July requesting information under the Freedom of Information Act 2000 about the cost of repairs carried out at the Copdock Interchange after a lorry overturned on 7 June.

Following our earlier response of 5 July, you again ask “***What was the cost of repairs carried out as a result of the overturned lorry?***”.

We still don't have the final costs as we still have repairs to complete, including to the bridge parapet and roadside barriers together with some further resurfacing. We currently anticipate all work to be completed by the autumn after which time we will know the final costs.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone our Customer Contact Centre on 0300 123 5000; or email [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 100123 in any future communications.

Yours sincerely

Business Management Team Leader  
Operations (East)  
Email: