FE Choices
Open Data Guidance
for Learner Satisfaction 2018 to 2019

Contents

1. Introduction

1.1 Purpose

This FE Choices Learner Satisfaction open data guidance describes the formatting and content of the Open Data files for Learner Satisfaction 2018 to 2019.

2. File Contents

2.1 Files Published

- **Summary File** - Displays the overall score for each provider.

- **Detail File** – This table shows the results for each question by age band, level of learning, subject area for all responses, apprenticeships and community learning.

- **Outcomes File** – Displays the number of respondents for the questions on outcomes of the learning activity.

2.2 Format of the Summary File

File name: LS_V11_Open_Data_Summary_File_201819.csv

Field Name	Description	Format	Length	Mandatory	Example Data
Year	Survey year	Text	7	Yes	2018/19
UKPRN	The UKPRN of the provider	Text	8	Yes	10000534
Provider_Name	The name of the provider	Text	255	Yes	Barnfield College
Organisation_Type	The organisation type of the provider	Text	255	Yes	General FE and Tertiary College
Final_Score	Final score (based on the % of respondents who would recommend to family or friends)	Text	6	No	98.3
MSRC	Missing Score Reason Code Description • There was not enough data to award a score • This organisation did not participate in the survey • Data will be available in a later refresh	Text	100	No	There was not enough data to award a score
Learners	Number of eligible learners as of R06 ILR[1]	Text	6	Yes	6,650
Responses	Number of valid survey responses for all ages and levels, including unknowns	Text	6	Yes	868

Note 1: The number of eligible learners will not include learners starting after February and before the end of the survey window (3rd May 2019).

2.3   Format of the Detail File

File name: LS_V11_Open_Data_Detail_File_201819.csv

Field Name	Description	Format	Length	Mandatory	Example Data
Year	Survey year	Text	7	Yes	2018/19
UKPRN	The UKPRN of the provider	Text	8	Yes	10000534
Provider_Name	The name of the provider	Text	255	Yes	Barnfield College
Age_Band	The age range of the learners surveyed. The values are 16-18, 19+ and All.	Text	5	Yes	16-18
Learning_Type	The learning type category	Text	3	Yes	All
Survey_Category	The category of the respondents	Text	3	Yes	L
Survey_SubCategory	The sub-category of the respondents	Text	16	Yes	Level 3
Question	The survey questions	Text	10	Yes	Q6
Learners	Number of eligible learners as of R06 ILR[1]. This column will have "-" where the numbers have had to be suppressed.	Text	6	Yes	142
Responses	Number of valid survey responses. This column will have "-" where the numbers have had to be suppressed.	Text	6	Yes	37
Score	The score relating to the survey question	Text	6	Yes	7.9

Note 1: The number of eligible learners will not include learners starting after February and before the end of the survey window (4th May).

Field Options: 'Learning_Type'

Learning_Type	Learning_Type Description
All	All Responses
ET	Responses from Education and Training Learners
App	Responses from Apprentices
CL	Responses from Community Learning Learners

Field Options: 'Survey_Category' & 'Survey_SubCategory'

Survey Category	Survey_Category Description	Survey SubCategory	Survey_SubCategory Description	Results by Age Band	Results split by Learning_Type			
					All	ET	App	CL
All	All responses	All	All responses	Y	Y	Y	Y	Y
LL	Level of Learning	Entry	Learners with a highest level at Entry Level	Y	Y	Y	N	N
		Level 1	Learners with a highest level at Level 1	Y	Y	Y	N	N
		Level 2	Learners with a highest level at Level 2	Y	Y	Y	N	N
		Level 3	Learners with a highest level at Level 3 or above	Y	Y	Y	N	N
		Other	Learners with a highest level Unknown/No Level	Y	Y	Y	N	N
		A Level	Responses from learners on 2 or more A-Levels	N	N	Y	N	N
		Intermediate	Apprentices on Intermediate Level	Y	N	N	Y	N
		Advanced	Apprentices on Advanced Level	Y	N	N	Y	N
		Higher	Apprentices on Higher Level	Y	N	N	Y	N
SA	Subject Area of the Learner/Apprentice	SSA01	Health, Public Services and Care	N	Y	Y	Y	Y
		SSA02	Science and Mathematics	N	Y	Y	Y	Y
		SSA03	Agriculture, Horticulture and Animal Care	N	Y	Y	Y	Y
		SSA04	Engineering and Manufacturing Technologies	N	Y	Y	Y	Y
		SSA05	Construction, Planning and the Built Environment	N	Y	Y	Y	Y
		SSA06	Information and Communication Technology	N	Y	Y	Y	Y
		SSA07	Retail and Commercial Enterprise	N	Y	Y	Y	Y
		SSA08	Leisure, Travel and Tourism	N	Y	Y	Y	Y
		SSA09	Arts, Media and Publishing	N	Y	Y	Y	Y

		SSA10	History, Philosophy and Theology	N	Y	Y	Y	Y
		SSA11	Social Sciences	N	Y	Y	Y	Y
		SSA12	Languages, Literature and Culture	N	Y	Y	Y	Y
		SSA13	Education and Training	N	Y	Y	Y	Y
		SSA14	Preparation for Life and Work	N	Y	Y	Y	Y
		SSA15	Business, Administration and Law	N	Y	Y	Y	Y
RT	Route of the Apprentices	RA1	Health and science	N	N	N	Y	N
		RA2	Hair and beauty	N	N	N	Y	N
		RA3	Agriculture, environmental and animal care	N	N	N	Y	N
		RA4	Engineering and manufacturing	N	N	N	Y	N
		RA5	Construction	N	N	N	Y	N
		RA6	Digital	N	N	N	Y	N
		RA7	Sales, marketing and procurement	N	N	N	Y	N
		RA8	Legal, finance and accounting	N	N	N	Y	N
		RA9	Creative and design	N	N	N	Y	N
		RA10	Protective services	N	N	N	Y	N
		RA11	Care services	N	N	N	Y	N
		RA12	Catering and hospitality	N	N	N	Y	N
		RA13	Education and childcare	N	N	N	Y	N
		RA14	Transport and logistics	N	N	N	Y	N
		RA15	Business and administration	N	N	N	Y	N
FS	Framework or Standard	F	Apprentices on a Framework	N	N	N	Y	N
		S	Apprentices on a Standard	N	N	N	Y	N

Field Options: 'Question'

Question Description	Question - Values	Scoring	Results split by Learning_Type			
			All	**ET**	**App**	**CL**
Q1. How satisfied or dissatisfied are you with the teaching on your course or activity?	Q1_Mean	The score is a mean score out of 10.	Y	Y	Y	Y
	Q1_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.	Y	Y	Y	Y
Q2. How satisfied or dissatisfied are you with the way staff treat you?	Q2_Mean	The score is a mean score out of 10.	Y	Y	Y	Y
	Q2_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.	Y	Y	Y	Y
Q3. How satisfied or dissatisfied are you with the support you get on this course or activity?	Q3_Mean	The score is a mean score out of 10.	Y	Y	Y	Y
	Q3_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.	Y	Y	Y	Y
Q4. How satisfied or dissatisfied are you that staff respond to the views of learners?	Q4_Mean	The score is a mean score out of 10.	Y	Y	Y	Y
	Q4_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.	Y	Y	Y	Y
Q5. Overall, how satisfied or dissatisfied are you with the college or organisation that provides your learning?	Q5_Mean	The score is a mean score out of 10.	N	Y	N	Y
	Q5_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.	N	Y	N	Y
Q6. How satisfied or dissatisfied are you that the course or activity is meeting your expectations?	Q6_Mean	The score is a mean score out of 10.	Y	Y	Y	Y
	Q6_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.	Y	Y	Y	Y
Q7. How satisfied or dissatisfied are you that the course or activity is preparing you for what you want to do next?	Q7_Mean	The score is a mean score out of 10.	Y	Y	Y	Y
	Q7_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.	Y	Y	Y	Y
Q8. How satisfied or dissatisfied are you with the level of knowledge and expertise of training staff?	Q8_Mean	The score is a mean score out of 10.	N	N	Y	N
	Q8_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.	N	N	Y	N

Q9. How satisfied or dissatisfied are you that the training is relevant to your career or job?	Q9_Mean	The score is a mean score out of 10.	N	N	Y	N
	Q9_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.	N	N	Y	N
Q10. How satisfied or dissatisfied are you with the training provided by your employer?	Q10_Mean	The score is a mean score out of 10.	N	N	Y	N
	Q10_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.	N	N	Y	N
Q11. How satisfied or dissatisfied are you with the way your employer supports you in your training?	Q11_Mean	The score is a mean score out of 10.	N	N	Y	N
	Q11_Per	The score is a percentage of respondents giving a response of 8 or higher to the question.	N	N	Y	N
Q12. How likely is it that you would recommend the learning provider to friends or family?	Q12	Percentage of respondents giving a score of Extremely Likely or Likely to the question	Y	Y	Y	Y

2.4 Format of the Outcomes File

File name: LS_V11_Open_Data_Outcome_File_201819.csv

Field Name	Description	Format	Length	Mandatory	Example Data	Split by Learning_Type			
						All	ET	App	CL
Year	Survey year	Text	7	Yes	2018/19	--	--	--	--
UKPRN	The UKPRN of the provider	Text	8	Yes	10000534	--	--	--	--
Provider_Name	The name of the provider	Text	255	Yes	A College	--	--	--	--
Learning_Type	The category of the respondent. All – All respondents ET – Education and Training App – Apprentices CL – Community Learning Learners	Text	3	Yes	All	--	--	--	--
Question	The survey questions: Q13 - Which of the following do you think will apply when you have finished your course or activity? **All that apply** Q14 - Which of the following do you think will apply when you have finished your course or activity? **Main Outcome**	Text	3	Yes	Q13	Y	Y	Y	Y
Responses	Number of valid survey responses. This column will have "-" where the numbers have had to be suppressed.	Text	6	Yes	120	Y	Y	Y	Y
A	Number of respondents giving an answer of - I will be more likely to get the job I want	Text	6	No	20	Y	Y	Y	Y
B	Number of respondents giving an answer of - I will progress at work	Text	6	No	20	Y	N	Y	N
C	Number of respondents giving an answer of - I will be better at my job	Text	6	No	20	Y	Y	Y	Y
D	Number of respondents giving an answer of - I will progress to another course or training programme	Text	6	No	20	Y	Y	Y	Y

Field Name	Description	Format	Length	Mandatory	Example Data	Split by Learning_Type			
						All	ET	App	CL
E	Number of respondents giving an answer of - I will benefit in other ways	Text	6	No	20	Y	Y	Y	Y
F	Number of respondents giving an answer of - I do not think the course/activity/apprenticeship will have helped me at all	Text	6	No	20	Y	Y	Y	Y

3   Suppression

To protect the identity of individual learners participating in the survey some of the values in the files have been suppressed. Where this is the case the "-" character is used instead of the original value. We do this to make sure no individual learner at a particular provider can be identified from the data we release.

Reasons for suppression:
- Provider has been given a Missing Score Reason Code, thereby not having sufficiently reliable data to publish;
- The number of responses in the particular category is fewer than 3;
- The number of learners in the particular category is fewer than 10;
- All learners in a particular category respond to the survey and they all give the same answer.

Suppression is required in statistical publications to protect the possible identification of individuals' identities and thereby ensure compliance with the Data Protection Act.

When using the Detail File and Outcome File for benchmarking care needs to be taken when comparing groups with small numbers of responses.