

Our ref: 100102  
Your ref:

Highways England  
Second Floor  
Woodlands  
Manton Lane  
Bedford MK41 7LW

Email:

Direct Line:

11 July 2019

Dear

**Freedom of Information Act  
St Peter's Street, Lowestoft**

Thank you for your email of 9 July requesting information under the Freedom of Information Act 2000 maintenance and repairs to an area between Thurston Road and 94 and 106 St Peter's Street. We have now completed our search for information.

We do not hold any of the information requested as we are not the highway authority for this length of road in Lowestoft.

We are responsible for maintaining and operating the A47 trunk road in Lowestoft. I attach an extract from our Geographical Information System showing the A47 in the vicinity for which we are responsible indicated by a red line. I hope this is helpful.

I note you have already contacted Suffolk County Council about this and specifically about a pothole outside the Xtra Xtra Store. May I suggest you contact them again with the information I've provided.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:  
<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone our Customer Contact Centre on 0300 123 5000; or email [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 100102 in any future communications.

Yours sincerely

Business Management Team Leader  
Operations (East)  
Email: