

D Jeffrey Noel  
Corporate Vice President  
Communications and Public Affairs  
Whirlpool

9 July 2019

Dear Jeff,

### **Tumble Dryer Product Recall**

Thank you for your letter of 8 July setting out your proposals to recall unmodified tumble dryers ("your proposal").

As you will be aware, Government takes the safety of consumers extremely seriously and it is in this context that the Office for Product Safety and Standards (OPSS) has reviewed the information provided by Whirlpool in detail in order to assess the adequacy of your proposed action to meet the requirements of effective corrective action and remove the potential for harm and reduce risk from a product which is not a safe product. This assessment has included reference to the PAS 7100:2018 Code of Practice on consumer product safety related recalls and other corrective actions.

I can confirm that OPSS will accept your proposal on the basis set out in your letter of 8 July. To enable us to monitor the recall you must inform us in a timely manner of relevant information, which we will set out.

We expect this action to provide for an effective recall of the unmodified products, such that it would not be considered necessary to issue a recall notice at this time. The acceptance of your proposal does not preclude OPSS from taking enforcement action in the future should there be any reason to reconsider adequacy and effectiveness of the corrective action, including any lack of sufficient and timely progress towards implementation.

Yours sincerely,



Graham Russell

Chief Executive, Office for Product Safety and Standards

Department for Business, Energy and Industrial Strategy