

Our ref: CRS 770,800
Your ref:

Highways England
Second Floor
Woodlands
Manton Lane
Bedford MK41 7LW

Email:

Direct Line: 0300 470 3524

5 July 2019

Dear

Freedom of Information Act A12 overturned lorry

Thank you for your request for information about the cost of repairs to the A12 after an incident on 7 June. I have dealt with your request under the terms of the Freedom of Information Act 2000. I have extracted the elements of your request and respond as follows:

What was the cost of the repairs carried out as a result of the overturned lorry?

We do not have a final figure for the cost of repair. Some areas of damage will require specialist subcontractors to undertake the repair works.

What work was carried out to make the road safe to open again?

The initial incident was cleared, and the area made safe. This involved cutting away damaged overhanging pieces of parapet, temporary filling in large gouges in the road surface, installing a temporary vertical concrete barrier, repair of the bridge parapet and expansion joint, resurface both the footpath, lanes 1 and 2 and reinstate the white lining and road studs.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at <https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number CRS 770,800 in any future communications.

Yours sincerely

Business Management Team Leader
Operations (East)
Email: