



Department for  
Business, Energy  
& Industrial Strategy

# BUSINESS IMPACT TARGET: SUMMARY

Non-qualifying Regulatory Provisions  
(NQRP) summary reporting template



**Regulator:** Competition and Markets Authority

**Business Impact Target Reporting Period Covered:** 9 June 2018 to 20 June 2019

Excluded Category*	Summary of measure(s), including any impact data where available**
Measures certified as being below de minimis (measures with an EANDCB below +/- £5 million)	<p><b>Competition enforcement guidance</b></p> <p>Guidance on competition disqualification orders (6.2.19) <a href="https://www.gov.uk/government/publications/competition-disqualification-orders--2">https://www.gov.uk/government/publications/competition-disqualification-orders--2</a></p> <p><b>Mergers guidance</b></p> <p>Guidance on changes to mergers jurisdictional thresholds (11.6.18) <a href="https://www.gov.uk/government/publications/mergers-jurisdictional-thresholds-from-june-2018">https://www.gov.uk/government/publications/mergers-jurisdictional-thresholds-from-june-2018</a></p> <p>Mergers fees payment information (6.11.18) <a href="https://www.gov.uk/government/publications/merger-fees-payment-information">https://www.gov.uk/government/publications/merger-fees-payment-information</a></p> <p>Guidance on merger remedies (13.12.18) <a href="https://www.gov.uk/government/publications/merger-remedies">https://www.gov.uk/government/publications/merger-remedies</a></p> <p>Guidance on how the CMA applies exceptions to the duty to refer and undertakings in lieu of a reference (13.12.18) <a href="https://www.gov.uk/government/publications/mergers-exceptions-to-the-duty-to-refer-and-undertakings-in-lieu">https://www.gov.uk/government/publications/mergers-exceptions-to-the-duty-to-refer-and-undertakings-in-lieu</a></p> <p>Guidance on requests for internal documents in merger investigations (15.1.19) <a href="https://www.gov.uk/government/publications/internal-documents-in-merger-investigations">https://www.gov.uk/government/publications/internal-documents-in-merger-investigations</a></p> <p><b>Brexit guidance</b></p> <p>The role of the CMA in mergers if there's no deal': an overview for businesses (30.10.18) <a href="https://www.gov.uk/government/publications/cmas-role-in-mergers-if-theres-no-brexit-deal">https://www.gov.uk/government/publications/cmas-role-in-mergers-if-theres-no-brexit-deal</a></p> <p>The role of the CMA in antitrust cases if there's 'no deal': advice for businesses (30.10.18) <a href="https://www.gov.uk/government/publications/cmas-role-in-antitrust-if-theres-no-brexit-deal">https://www.gov.uk/government/publications/cmas-role-in-antitrust-if-theres-no-brexit-deal</a></p> <p>The CMA's State aid role if there's no Brexit deal (4.3.19) <a href="https://www.gov.uk/government/publications/the-cmas-state-aid-role-if-theres-no-brexit-deal">https://www.gov.uk/government/publications/the-cmas-state-aid-role-if-theres-no-brexit-deal</a></p>

Excluded Category*	Summary of measure(s), including any impact data where available**
	<p>How the CMA is preparing for Brexit (4.3.19)  <a href="https://www.gov.uk/government/publications/cmas-role-after-brexit">https://www.gov.uk/government/publications/cmas-role-after-brexit</a></p> <p>Guidance on the functions of the CMA after a 'no deal' Brexit (18.3.19)  <a href="https://www.gov.uk/government/publications/guidance-on-the-functions-of-the-cma-after-a-no-deal-exit-from-the-eu">https://www.gov.uk/government/publications/guidance-on-the-functions-of-the-cma-after-a-no-deal-exit-from-the-eu</a></p> <p><b>Miscellaneous advice and guidance</b></p> <p>Online dating and consumer law: advice for consumers and businesses (13.6.18)  <a href="https://www.gov.uk/government/publications/online-dating-consumer-law-advice-for-business">https://www.gov.uk/government/publications/online-dating-consumer-law-advice-for-business</a> and  <a href="https://www.gov.uk/government/publications/online-dating-what-to-look-out-for">https://www.gov.uk/government/publications/online-dating-what-to-look-out-for</a></p> <p>Heat networks: advice for customers and the industry (23.7.18)  <a href="https://www.gov.uk/government/publications/heat-networks-advice-for-customers-and-the-industry">https://www.gov.uk/government/publications/heat-networks-advice-for-customers-and-the-industry</a></p> <p>Online gambling promotions advice (29.8.18)  <a href="https://www.gov.uk/government/publications/online-gambling-promotions-advice-for-gamblers">https://www.gov.uk/government/publications/online-gambling-promotions-advice-for-gamblers</a> and  <a href="https://www.gov.uk/government/publications/online-gambling-promotions-dos-and-donts">https://www.gov.uk/government/publications/online-gambling-promotions-dos-and-donts</a></p> <p>Land agreements and competition law (25.10.18)  <a href="https://www.gov.uk/government/publications/land-agreements-and-competition-law-dos-and-donts">https://www.gov.uk/government/publications/land-agreements-and-competition-law-dos-and-donts</a></p> <p>Care homes: advice for providers and residents (16.11.18)  <a href="https://www.gov.uk/government/publications/care-homes-consumer-law-advice-for-providers">https://www.gov.uk/government/publications/care-homes-consumer-law-advice-for-providers</a> and  <a href="https://www.gov.uk/government/publications/care-homes-short-guide-to-consumer-rights-for-residents">https://www.gov.uk/government/publications/care-homes-short-guide-to-consumer-rights-for-residents</a></p> <p>Summary of the court order secured by the CMA against viagogo (17.12.19)  <a href="https://www.gov.uk/government/publications/summary-of-the-court-order-secured-by-the-cma-against-viagogo">https://www.gov.uk/government/publications/summary-of-the-court-order-secured-by-the-cma-against-viagogo</a></p> <p>Social media endorsements: guide for influencers (23.1.19)  <a href="https://www.gov.uk/government/publications/social-media-endorsements-guide-for-influencers">https://www.gov.uk/government/publications/social-media-endorsements-guide-for-influencers</a></p> <p>Guidance for healthcare providers and their advisers on the CMA's approach to reviewing Private Patient Unit arrangements (18.2.19)</p>

Excluded Category*	Summary of measure(s), including any impact data where available**
	<p data-bbox="600 271 1382 376"><a href="https://www.gov.uk/government/publications/guidance-on-the-review-of-ppu-arrangements-under-the-private-healthcare-market-investigation-order-2014">https://www.gov.uk/government/publications/guidance-on-the-review-of-ppu-arrangements-under-the-private-healthcare-market-investigation-order-2014</a></p> <p data-bbox="600 405 1326 517">Online hotel booking: principles for businesses (26.2.19) <a href="https://www.gov.uk/government/publications/online-hotel-booking-principles-for-businesses">https://www.gov.uk/government/publications/online-hotel-booking-principles-for-businesses</a></p> <p data-bbox="600 546 1318 712">Campaign and guidance for holiday and travel businesses to improve clarity of terms and conditions (17.4.19) <a href="https://www.gov.uk/government/news/cma-calls-on-holiday-industry-to-give-customers-clearer-ts-cs">https://www.gov.uk/government/news/cma-calls-on-holiday-industry-to-give-customers-clearer-ts-cs</a></p>
EU Regulations, Decisions and Directives and other international obligations, including the implementation of the EU Withdrawal Bill and EU Withdrawal Agreement	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
Measures certified as concerning EU Withdrawal Bill operability measures	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
Pro-competition	Activity in this area is reported under the casework exemption, below.
Systemic Financial Risk	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
Civil Emergencies	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
Fines and Penalties	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
Misuse of Drugs	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
Measures certified as relating to the safety of tenants, residents and occupants in response to the Grenfell tragedy	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.

Excluded Category*	Summary of measure(s), including any impact data where available**
Casework	<p>Competition and consumer enforcement work in relation to non-compliant individual businesses falls under the casework exclusion in line with ensuring operational independence.</p> <p><b>Competition enforcement</b></p> <p>During the reporting period we launched, reached a significant milestone in or closed 23 anti-trust and civil cartel enforcement cases.</p> <p><b>Anti-trust investigations</b></p> <p><b>Cases launched</b></p> <ul style="list-style-type: none"> <li>• Investigation of the Atlantic Joint Business Agreement (CA98 Chapter I, launched 11.10.2018) <a href="https://www.gov.uk/cma-cases/investigation-of-the-atlantic-joint-business-agreement">https://www.gov.uk/cma-cases/investigation-of-the-atlantic-joint-business-agreement</a></li> <li>• Supply of construction services (CA98 Chapter I, launched 19.03.2019) <a href="https://www.gov.uk/cma-cases/supply-of-construction-services">https://www.gov.uk/cma-cases/supply-of-construction-services</a></li> <li>• Musical instruments: suspected anti-competitive agreements (launched 30.04.2019) <a href="https://www.gov.uk/cma-cases/musical-instruments-suspected-anti-competitive-agreements-50698">https://www.gov.uk/cma-cases/musical-instruments-suspected-anti-competitive-agreements-50698</a></li> </ul> <p><b>Cases closed</b></p> <ul style="list-style-type: none"> <li>• Pharmaceuticals: anti-competitive agreements (CA98, Chapter I, closed 07.11.2018) <a href="https://www.gov.uk/cma-cases/pharmaceutical-sector-suspected-anti-competitive-agreements">https://www.gov.uk/cma-cases/pharmaceutical-sector-suspected-anti-competitive-agreements</a></li> <li>• Airport car parking (CA98 Chapter I, closed 23.11.2018) <a href="https://www.gov.uk/cma-cases/conduct-in-the-transport-sector-facilities-at-airports">https://www.gov.uk/cma-cases/conduct-in-the-transport-sector-facilities-at-airports</a></li> <li>• Pharmaceuticals: alleged abusive discount scheme (CA98 Chapter I, closed 14.03.2019) <a href="https://www.gov.uk/cma-cases/pharmaceutical-sector-alleged-discounts-offered-on-a-product">https://www.gov.uk/cma-cases/pharmaceutical-sector-alleged-discounts-offered-on-a-product</a></li> </ul> <p><b>Other significant milestones</b></p>

Excluded Category*	Summary of measure(s), including any impact data where available**
	<ul style="list-style-type: none"> <li data-bbox="600 271 1374 416">• Sports equipment: anti-competitive practices (CA98 Chapter I, Court of Appeal ruling 07.09.2018) <a href="https://www.gov.uk/cma-cases/sports-equipment-sector-anti-competitive-practices">https://www.gov.uk/cma-cases/sports-equipment-sector-anti-competitive-practices</a></li> <li data-bbox="600 465 1374 611">• Airport car parking (CA98 Chapter I, statement of Objections 18.09.2018) <a href="https://www.gov.uk/cma-cases/conduct-in-the-transport-sector-facilities-at-airports">https://www.gov.uk/cma-cases/conduct-in-the-transport-sector-facilities-at-airports</a></li> <li data-bbox="600 660 1374 846">• Price comparison website (CA98, Chapter I, statement of objections 02.11.2018) <a href="https://www.gov.uk/cma-cases/price-comparison-website-use-of-most-favoured-nation-clauses#statement-of-objections">https://www.gov.uk/cma-cases/price-comparison-website-use-of-most-favoured-nation-clauses#statement-of-objections</a></li> <li data-bbox="600 896 1374 1081">• Pharmaceuticals: suspected excessive and unfair pricing (CA98 Chapter I, supplementary statement of objections issued 30.01.2019) <a href="https://www.gov.uk/cma-cases/pharmaceutical-sector-anti-competitive-conduct">https://www.gov.uk/cma-cases/pharmaceutical-sector-anti-competitive-conduct</a></li> <li data-bbox="600 1131 1374 1274">• Musical instruments: suspected anti-competitive agreements 50562-2 (CA98 Chapter I, statement of objections 15.04.19) <a href="https://www.gov.uk/cma-cases/musical-instruments-and-equipment-suspected-anti-competitive-agreements-50565-2">https://www.gov.uk/cma-cases/musical-instruments-and-equipment-suspected-anti-competitive-agreements-50565-2</a></li> <li data-bbox="600 1323 1374 1467">• Investigation of the Atlantic Joint Business Agreement (CA98 Chapter I, decision to proceed April 2019) <a href="https://www.gov.uk/cma-cases/investigation-of-the-atlantic-joint-business-agreement">https://www.gov.uk/cma-cases/investigation-of-the-atlantic-joint-business-agreement</a></li> <li data-bbox="600 1516 1374 1702">• Pharmaceuticals: suspected anti-competitive agreements 50511-2 (CA98 Chapter I, statement of objections 23.05.2019) <a href="https://www.gov.uk/cma-cases/pharmaceuticals-suspected-anti-competitive-agreements#statement-of-objections">https://www.gov.uk/cma-cases/pharmaceuticals-suspected-anti-competitive-agreements#statement-of-objections</a></li> <li data-bbox="600 1751 1374 1966">• Pharmaceutical: suspected anti-competitive agreements and conduct 50507-2 (CA98 Chapter I, statement of objections 18.06.2019) <a href="https://www.gov.uk/cma-cases/pharmaceutical-sector-suspected-anti-competitive-agreements-and-conduct-50507-2#statement-of-objections">https://www.gov.uk/cma-cases/pharmaceutical-sector-suspected-anti-competitive-agreements-and-conduct-50507-2#statement-of-objections</a></li> </ul>

Excluded Category*	Summary of measure(s), including any impact data where available**
	<p data-bbox="600 271 906 297"><b>Civil cartel investigations</b></p> <p data-bbox="600 331 788 358"><i>Cases launched</i></p> <ul data-bbox="600 392 1393 728" style="list-style-type: none"> <li data-bbox="600 392 1393 537">• Financial services: suspected anti-competitive arrangements (CA98 Chapter I, launched 13.11.2018) <a href="https://www.gov.uk/cma-cases/financial-services-sector-suspected-anti-competitive-practices">https://www.gov.uk/cma-cases/financial-services-sector-suspected-anti-competitive-practices</a></li> <li data-bbox="600 582 1393 728">• Supply of construction services (CA98 Chapter I, launched 19.03.2019) <a href="https://www.gov.uk/cma-cases/supply-of-construction-services">https://www.gov.uk/cma-cases/supply-of-construction-services</a></li> </ul> <p data-bbox="600 772 911 799"><i>Other significant milestones</i></p> <ul data-bbox="600 833 1393 2031" style="list-style-type: none"> <li data-bbox="600 833 1393 978">• Precast concrete drainage products (CA98, Chapter I, statement of objections 13.12.2018) <a href="https://www.gov.uk/cma-cases/supply-of-precast-concrete-drainage-products-civil-investigation">https://www.gov.uk/cma-cases/supply-of-precast-concrete-drainage-products-civil-investigation</a></li> <li data-bbox="600 1023 1393 1214">• Galvanised steel tanks (CA98, Chapter I, Court of Appeal ruling 15.02.2019) <a href="https://www.gov.uk/cma-cases/investigation-into-the-supply-of-galvanised-steel-tanks-for-water-storage#court-of-appeal-ruling">https://www.gov.uk/cma-cases/investigation-into-the-supply-of-galvanised-steel-tanks-for-water-storage#court-of-appeal-ruling</a></li> <li data-bbox="600 1258 1393 1404">• Construction and fit out services (CA98 Chapter I, statement of objections 01.03.2019) <a href="https://www.gov.uk/cma-cases/design-construction-and-fit-out-services">https://www.gov.uk/cma-cases/design-construction-and-fit-out-services</a></li> <li data-bbox="600 1449 1393 1561">• Roofing materials (CA98 Chapter I, statement of objections 27.03.2019) <a href="https://www.gov.uk/cma-cases/roofing-materials">https://www.gov.uk/cma-cases/roofing-materials</a></li> <li data-bbox="600 1606 1393 1751">• Products and/or services to the construction industry (CA98, Chapter I, statement of objections 09.04.2019) <a href="https://www.gov.uk/cma-cases/provision-of-products-and-or-services-to-the-construction-industry-civil-investigation">https://www.gov.uk/cma-cases/provision-of-products-and-or-services-to-the-construction-industry-civil-investigation</a></li> <li data-bbox="600 1796 1393 1942">• Construction and fit out services (CA98 Chapter I, disqualification undertakings 10.05.2019) <a href="https://www.gov.uk/cma-cases/design-construction-and-fit-out-services#director-disqualification-undertakings">https://www.gov.uk/cma-cases/design-construction-and-fit-out-services#director-disqualification-undertakings</a></li> <li data-bbox="600 1986 1393 2031">• Provision of residential estate agency services (CA98, Chapter I, statement of objections 13.06.2019)</li> </ul>

Excluded Category*	Summary of measure(s), including any impact data where available**
	<p data-bbox="647 271 1326 338"><a href="https://www.gov.uk/cma-cases/provision-of-residential-estate-agency-services">https://www.gov.uk/cma-cases/provision-of-residential-estate-agency-services</a></p> <p data-bbox="600 450 890 477"><b>Consumer Enforcement</b></p> <p data-bbox="600 521 1318 629">During the reporting period we launched, closed or secured undertakings/commitments in 13 cases using our Consumer Enforcement powers.</p> <p data-bbox="600 658 788 685"><b>Cases launched</b></p> <ul data-bbox="600 719 1385 1473" style="list-style-type: none"> <li data-bbox="600 719 1385 864">• Review of short-term consumer car hire across the EU (CA98 Chapter I, launched 23.07.2018) <a href="https://www.gov.uk/cma-cases/review-of-short-term-consumer-car-hire-across-the-eu">https://www.gov.uk/cma-cases/review-of-short-term-consumer-car-hire-across-the-eu</a></li> <li data-bbox="600 913 1342 1059">• Apple iPhones: consumer protection case (launched 09.08.2018) <a href="https://www.gov.uk/cma-cases/apple-iphones-consumer-protection-case">https://www.gov.uk/cma-cases/apple-iphones-consumer-protection-case</a></li> <li data-bbox="600 1108 1369 1176">• Social Media Endorsements (launched 16.08.2018) <a href="https://www.gov.uk/cma-cases/social-media-endorsements">https://www.gov.uk/cma-cases/social-media-endorsements</a></li> <li data-bbox="600 1209 1265 1276">• Anti-virus software (launched 27.11.2018) <a href="https://www.gov.uk/cma-cases/anti-virus-software">https://www.gov.uk/cma-cases/anti-virus-software</a></li> <li data-bbox="600 1310 1385 1377">• Online console video gaming (launched 05.04.2019) <a href="https://www.gov.uk/cma-cases/online-console-video-gaming">https://www.gov.uk/cma-cases/online-console-video-gaming</a></li> <li data-bbox="600 1411 1150 1478">• Leasehold (launched 11.06.2019) <a href="https://www.gov.uk/cma-cases/leasehold">https://www.gov.uk/cma-cases/leasehold</a></li> </ul> <p data-bbox="600 1518 751 1545"><b>Cases closed</b></p> <ul data-bbox="600 1579 1385 2000" style="list-style-type: none"> <li data-bbox="600 1579 1385 1724">• Review of short-term consumer car hire across the EU (CA98 Chapter I, closed 25.03.2019) <a href="https://www.gov.uk/cma-cases/review-of-short-term-consumer-car-hire-across-the-eu">https://www.gov.uk/cma-cases/review-of-short-term-consumer-car-hire-across-the-eu</a></li> <li data-bbox="600 1774 1230 1841">• Online gambling (closed 29.04.2019) <a href="https://www.gov.uk/cma-cases/online-gambling">https://www.gov.uk/cma-cases/online-gambling</a></li> <li data-bbox="600 1890 1385 2000">• Apple iPhones: consumer protection case (closed 22.05.2019) <a href="https://www.gov.uk/cma-cases/apple-iphones-consumer-protection-case">https://www.gov.uk/cma-cases/apple-iphones-consumer-protection-case</a></li> </ul>



Excluded Category*	Summary of measure(s), including any impact data where available**
	<p data-bbox="600 271 943 297"><b>Other significant milestones</b></p> <ul data-bbox="600 331 1394 831" style="list-style-type: none"> <li data-bbox="600 331 1394 398">• Secondary tickets (court order secured 27.11.2018) <a href="https://www.gov.uk/cma-cases/secondary-ticketing-websites">https://www.gov.uk/cma-cases/secondary-ticketing-websites</a></li> <li data-bbox="600 450 1394 562">• Social Media Endorsements (undertakings secured 23.01.2019) <a href="https://www.gov.uk/cma-cases/social-media-endorsements">https://www.gov.uk/cma-cases/social-media-endorsements</a></li> <li data-bbox="600 607 1394 674">• Online hotel booking (undertakings secured 06.02.2019) <a href="https://www.gov.uk/cma-cases/online-hotel-booking">https://www.gov.uk/cma-cases/online-hotel-booking</a></li> <li data-bbox="600 719 1394 831">• Care homes (undertakings secured 24.01.2019) <a href="https://www.gov.uk/cma-cases/care-homes-consumer-protection-case#history">https://www.gov.uk/cma-cases/care-homes-consumer-protection-case#history</a></li> </ul> <p data-bbox="600 875 959 902"><b>Warning and Advisory letters</b></p> <p data-bbox="600 947 1394 1115">During the reporting period, we issued 14 advisory letters (relating to 3 cases and complaints) and 35 warning letters (relating to 27 cases and complaints) to businesses where we had concerns about possible law breaking and to promote compliance.</p> <p data-bbox="600 1160 1394 1261">A register of advisory and warning letters can be found here: <a href="http://www.gov.uk/government/publications/competition-law-warning-and-advisory-letters-register">www.gov.uk/government/publications/competition-law-warning-and-advisory-letters-register</a></p> <p data-bbox="600 1339 783 1366"><b>Merger control</b></p> <p data-bbox="600 1411 1394 1597">Under the merger control regime, the CMA considers the facts and circumstances specific to the case under the relevant statutory tests. The outcome of each case is in relation to the individual companies related to the merger in question. The CMA cannot set policy for markets through our mergers work.</p> <p data-bbox="600 1630 938 1657">During the reporting period:</p> <ul data-bbox="600 1691 1394 2038" style="list-style-type: none"> <li data-bbox="600 1691 1394 1910">• At Phase 1, we made 15 references to Phase 2, 45 unconditional clearances and 2 sets of Undertakings in Lieu of a Reference decision. 1 case was abandoned by the parties after competition concerns were identified at Phase 1. 1 case was found not to qualify. 12 cases were ongoing at the end of the reporting period.</li> <li data-bbox="600 1944 1394 2038">• At Phase 2, we cleared 5 cases and found a substantial lessening of competition (SLC) in 4 cases. From the cases where we found an SLC there was 1 prohibition and 4</li> </ul>

Excluded Category*	Summary of measure(s), including any impact data where available**
	<p>impositions of remedies (all requiring divestment). 2 cases were abandoned by the parties. 2 cases were ongoing at the end of the reporting period.</p> <p>A register of orders and undertakings that are currently in force, have lapsed and have been varied or released can be found here: <a href="http://www.gov.uk/government/publications/mergers-orders-and-undertakings">www.gov.uk/government/publications/mergers-orders-and-undertakings</a></p> <p><b>Market reports</b></p> <p>When conducting phase 1 and 2 markets work, the elements which engage – and potentially impose a burden on – business are evidence gathering and consultation.</p> <p>The CMA has no powers to make law or policy; recommendations made as a result of phase 1 markets work which could impose a burden on business would be assessed under the BIT by the implementing department or regulator. We believe these activities are covered by the policy making exclusion.</p> <p>During the reporting period, we launched, reached a significant milestone in or published our final report on 7 projects.</p> <ul style="list-style-type: none"> <li>• Heat networks market study (final report 23.07.2018) <a href="https://www.gov.uk/cma-cases/heat-networks-market-study">https://www.gov.uk/cma-cases/heat-networks-market-study</a></li> <li>• Statutory audit market study (launched 09.10.2018 and final report 18.04.2019) <a href="https://www.gov.uk/cma-cases/statutory-audit-market-study">https://www.gov.uk/cma-cases/statutory-audit-market-study</a></li> <li>• Investment consultants market investigation (final report 12.12.2018) <a href="https://www.gov.uk/cma-cases/investment-consultants-market-investigation">https://www.gov.uk/cma-cases/investment-consultants-market-investigation</a></li> <li>• ‘Loyalty penalty’ super-complaint (response to super-complaint 19.12.2018) <a href="https://www.gov.uk/cma-cases/loyalty-penalty-super-complaint#what-is-a-super-complaint">https://www.gov.uk/cma-cases/loyalty-penalty-super-complaint#what-is-a-super-complaint</a></li> <li>• Funerals market study (final report 28.3.2019) <a href="https://www.gov.uk/cma-cases/funerals-market-study">https://www.gov.uk/cma-cases/funerals-market-study</a></li> <li>• Funerals market investigation (launch 28.3.2019) <a href="https://www.gov.uk/cma-cases/funerals-market-study">https://www.gov.uk/cma-cases/funerals-market-study</a></li> <li>• Investment consultants market investigation (Final Order, 10.06.2019)</li> </ul>

Excluded Category*	Summary of measure(s), including any impact data where available**
	<p data-bbox="647 271 1331 338"><a href="https://www.gov.uk/cma-cases/investment-consultants-market-investigation">https://www.gov.uk/cma-cases/investment-consultants-market-investigation</a></p> <p data-bbox="600 405 836 434"><b>Regulatory appeals</b></p> <p data-bbox="600 477 1374 696">The CMA conducts regulatory appeals and references in relation to price controls, terms of licenses or other economic regulatory arrangements under sector specific legislation. This consist of specific case investigations, advice to regulators or decisions including in relation to licensing and as such are covered by the casework exclusion.</p> <p data-bbox="600 730 1353 797">During the reporting period, we have made a determination or announced our costs in 0 regulatory appeals.</p> <p data-bbox="600 864 839 893"><b>Regulation Reviews</b></p> <p data-bbox="600 936 1374 1043">We have launched 1 review of the Energy Market (Prepayment Charge Restriction) (launched 31.1.2019 and provisional decision 7.06.2019)</p> <p data-bbox="600 1055 1347 1122"><a href="https://www.gov.uk/cma-cases/review-of-the-energy-market-investigation-prepayment-charge-restriction-order-2016">https://www.gov.uk/cma-cases/review-of-the-energy-market-investigation-prepayment-charge-restriction-order-2016</a></p> <p data-bbox="600 1155 711 1184"><b>Research</b></p> <p data-bbox="600 1227 1382 1402">We announced a decision to undertake research into certain aspects of the Scottish legal services market to support the Scottish Government’s response to the Robertson Review. We also published a document setting out our views on the Robertson Review’s recommendations (published 17.06.2019).</p> <p data-bbox="600 1413 1299 1480"><a href="https://www.gov.uk/government/news/cma-to-research-scottish-legal-services-market">https://www.gov.uk/government/news/cma-to-research-scottish-legal-services-market</a></p>
Education, communications and promotion	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
Activity related to policy development	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
Changes to management of regulator	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.

\* For full, legal definitions of these exclusion categories, please see <https://www.parliament.uk/business/publications/written-questions-answers-statements/written-statement/Commons/2018-06-20/HCWS776/>

\*\* Complete the summary box as 'Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.' where this is appropriate.