

Our ref: 770576

[REDACTED]
[REDACTED]

[REDACTED]
Highways England
Bridge House
Walnut Tree Close
Guildford
GU1 4LZ

www.highways.gov.uk

24 June 2019

Dear [REDACTED]

Thank you for your request for information about the M20 Great River Stour Bridge dated 23 May. I have dealt with your request under the terms of the Freedom of Information Act 2000.

I have answered each of your requests for information about the collapse of a pipe from the M20 Great River Stour Bridge, on 17 December 2018 and the subsequent actions, in the order requested:

- 1. A complete copy of the Electrician's report which includes what was identified within the pipework/conduit, the condition of the redundant asset, it's security and the safety risks presented, the actions taken and the reasons for this action.**

We do not hold specific electrical reports however, please see attached the Tactical Incident Response Form completed by the electrician who attended.

- 2. The photographic record obtained by the electrician who undertook investigations and repairs.**

I am unable to provide you with the electrician's photos as no photos were taken by the electrician.

- 3. The date that the pipework/conduit was supported by the use of a ratchet strap. This date will lie between that of the 2016 General Inspection and the 17th December 2018. The collapse of pipework/conduit and a ratchet strap support can be seen in the photographic record associated with the 2018 General Inspection Report.**

On 4 December 2017 a ratchet strap was installed to help support the pipe in question.

- 4. Details of why the pipework/conduit fixing was changed from metallic pipe brackets to a ratchet strap associated with 3 above.**

On 4 December 2017 concerns were raised that while the pipework was still in place, it looked unstable, therefore a ratchet strap was added as an additional safety measure.

5. A complete copy of all reports associated with 3 above.

Please see attached the 2016 and 2018 General Inspection Reports referred to within question 3.

6. The photographic record associated with 3 above.

Photographic records of the pipework and ratchet is featured within the attached General Inspection reports of 2016 and 2018.

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 770576 in any future communications.

Yours sincerely

[Redacted signature]

[Redacted name]

Team Executive - OD SE Business Management Team
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