



Ministry  
of Defence

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1 June 2019

Reference: FOI2019/05222

Dear [REDACTED]

Thank you for your email of 1 May 2019 requesting the following information:

“How many ex-serving personnel accessed CTP support in 2016, 2017, and 2018?”

I would like the data like this, for example:

Example:

2016: 757

2017: 456

2018: 123”

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence, and I can confirm that information in scope of your request is held by the MOD.

However, I have to advise you that we will not be able to answer your request without exceeding the appropriate limit. This is because to retrieve and extract information in scope of your request would involve manually searching the electronic individual resettlement files of all those who left Service during the five-year period 2014<sup>a</sup> to 2018 to establish how many accessed any element of Career Transition Partnership (CTP) support after their discharge date. To do this will exceed three years of effort.

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which for central government is set at £600. This represents the estimated cost of one person spending 3.5 working days in determining whether the department holds the information, and locating, retrieving and extracting it.

The MOD may be able to provide some information in scope of your request if you reduce or refine your request to bring the cost of compliance under the limit.

Under Section 16 (Advice and Assistance) you may find it helpful to note that the MOD may consider providing the information on those who have logged into RightJob during 2016, 2017 and

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<sup>a</sup> Service leavers are typically eligible to access CTP support up to two years post-discharge.

2018, and actively performed a job-search after their discharge date, as recorded on the ADAPT database.

The CTP supports Service leavers in their transition from military to civilian life through a range of career and employment support services including workshops, one-to-one guidance and job finding support. One element of support is provided via RightJob, an online job finding service for Service leavers.

Right Management's ADAPT database is used to capture details of all service and ex-service UK Armed Forces personnel who have had their details passed on to Right Management for CTP support.

The MOD publish annual Official Statistics on estimated employment outcomes, six months after leaving Service, for UK regular and Gurkha Service personnel who leave the UK Armed Forces and access employment support provided by the Career Transition Partnership (CTP). The latest publication, presenting estimated employment outcomes for 2017/18 Service leavers, can be found on the Gov.UK website: <https://www.gov.uk/government/collections/career-transition-partnership-ex-service-personnel-employment-outcomes-statistics-index>.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.gov.uk](mailto:CIO-FOI-IR@mod.gov.uk)). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely

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