



Ministry of Defence

Ministry of Defence
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[REDACTED]
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Our Ref: FOI2017/11558

E-mail: [REDACTED]

12 December 2017

Dear [REDACTED],

Thank you for your e-mail of 15 November requesting the following information:

Under the Freedom of Information Act, please provide the following details for each of the years 2015, 2016 and (up to the date this FOI is processed) in 2017:

- *For each year, the number of occasions when the department has complained to Twitter about the presence of 'fake' Twitter accounts pretending to be a branch of or have an official association with the department.*
- *The names of those accounts*
- *The outcome of the complaint (eg.. Twitter responds by saying it has suspended said account)*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000.

A search for the information has now been completed within the Ministry of Defence, and I can confirm that all of the information in scope of your request is held.

The information requested can be found below.

Date	Account Name	Outcome
2017	GwilliamsonUK	Account Suspended
2017	Royalnavynews	Twitter ruled account was not in violation of their policy*.
2017	RTHonMFallon	Account Suspended
2016	Royalairforce	Dormant account transferred to MOD

*Account has since been suspended.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

DDC Secretariat Parliamentary