



UK Hydrographic Office

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Name: [REDACTED]
Email address: [REDACTED]
REF: FOI2019/05267

17 May 2019

Dear [REDACTED]

Thank you for your email of 1 May 2019 requesting the following information:

*"The information I require is to do with the organisation's CCTV maintenance and support contract.
Somerset Head Quarters.*

Please can you send me the information stated below:

- 1. Supplier of the contract for CCTV maintenance and support*
- 2. How much the Orgs spend annually with the supplier? (if multiple suppliers please list the annual spend for each)*
- 3. What is the renewal date of this contract?*
- 4. What is the duration of the contract?*
- 5. What is the review date of this contract? If possible the likely outcome of this review.*
- 6. The primary brand of the CCTV equipment. I don't require the model just the brand. If there is various brands could you please list?*
- 7. What is the total number of cameras in use/under this contract?*
- 8. The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.*
- 9. Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details*

If there is no CCTV maintenance contract in place

- 1. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.*
- 2. How much is the average annual spend on the in-house maintenance?*
- 3. How many cameras are in use?*
- 4. Is there a plan to review this at any point, if so what would the date be?*
- 5. Who is in charge of overseeing the in-house maintenance?*

If there is no maintenance contract or in-house maintenance in place, is there a ad-hoc agreement?

If yes,

- 1. Who is the supplier? Is this varies could you please list?*
- 2. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.*
- 3. How many cameras are in use?*
- 4. How much is the average annual spend on the ad-hoc agreement?*
- 5. What is the date it is to be reviewed?"*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the UKHO, and I can confirm some information in scope of your request is held.

The information you have requested can be found in Annex A, but some of the information is exempt under the qualified exemptions section 24 (National Security) and section 43 (Commercial interest).

Section 24 is a qualified exemption and is subject to public interest testing which means that the information requested can only be withheld if the public interest in doing so outweighs the public interest in disclosure.

Section 24(1) National security has been applied to some of the information in scope of your request because information on any aspects of the security of this site is classified in the interests of National Security, and as such cannot be divulged. There are several threats we are obliged to treat as the highest priority including; Counter Terrorism and Information loss. Hostile reconnaissance forms part of that and anything released into the public domain greatly helps those who would wish to know it for nefarious purposes.

Section 43 has been applied to some of the data where some of the information, if released, would prejudice the commercial interests of any person.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

UKHO Secretariat

Annex A:

1. Supplier of the contract for CCTV maintenance and support
[Section 24\(1\)](#)
2. How much the Orgs spend annually with the supplier? (if multiple suppliers please list the annual spend for each)
[Section 43](#)
3. What is the renewal date of this contract?
[Section 43](#)
4. What is the duration of the contract?
[Section 43](#)
5. What is the review date of this contract? If possible the likely outcome of this review [Section 43](#)
6. The primary brand of the CCTV equipment. I don't require the model just the brand. If there is various brands could you please list?
7. [Section 24\(1\)](#)
8. 7. What is the total number of cameras in use/under this contract?
[Section 24\(1\)](#)
9. The description of the services provided under this contract. Please state if this contract includes more than just CCTV services.
[Section 24\(1\)](#)
10. Contact details of the employee responsible for the contract between the supplier and the organisation. Can you please provide me with their full contact details:

Procurement@ukho.gov.uk

If there is no CCTV maintenance contract in place

1. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.
[Section 24\(1\)](#)
2. How much is the average annual spend on the in-house maintenance?
[Section 24\(1\)](#)
3. How many cameras are in use?
[Section 24\(1\)](#)
4. Is there a plan to review this at any point, if so what would the date be?
[Section 43](#)
5. Who is in charge of overseeing the in-house maintenance? [Facilities Management](#)

If there is no maintenance contract or in-house maintenance in place, is there a ad-hoc agreement?

If yes,

1. Who is the supplier? Is this varies could you please list? (n/a)
2. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand. (n/a)
3. How many cameras are in use? (n/a)
4. How much is the average annual spend on the ad-hoc agreement? (n/a)
5. What is the date it is to be reviewed? (n/a)