

FOI Reference: 138-18

Date of Response: 09/07/2018

Request

Student loan over-repayment data for tax year 2016/17, showing the following:

- *value of credit balances;*
- *number of customers;*
- *value of credit balances refunded;*
- *number of customers refunded;*
- *value of remaining credit balances;*
- *number of customers to be refunded; and*
- *percentage of customers refunded*

Response

Please refer to the attached spreadsheet for the information that you have requested. We have also added in the same years (tax years 2009/10 to 2015/16) as the previous data released under FOI request 82-18 as the effective date has moved on a year to 30/04/2018.

In addition to the notes and caveats associated with the data that can be found at the bottom of the table, please note that the figures for the tax years you have already received data for are different due to the change in effective date.

I would also refer to you the information on over-repayments and how these arise which was sent to you back in April 2018 in response to your previous request 82-18.