

Compliance statistics will be published on a quarterly basis as outlined in the Freedom of Information Code of Practice, Section 8 Publication Schemes (paragraphs 8.5 and 8.6).

Freedom of Information Requests - financial year 2018-19													
	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Total
Overview of requests													
Number of requests	19	24	15	28	27	15	25	33	22	27	20	12	267
Number of open requests	0	0	0	0	0	0	0	0	0	0	0	0	0
Number of requests responded to within 20 working days	17	23	13	26	26	12	25	31	22	27	20	12	254
Number of requests responded to after 20 working days with permissible extension	0	0	0	0	0	0	0	0	0	0	0	0	0
Number of requests responded to after 20 working days - late response	0	1	1	0	0	2	0	0	0	0	0	0	4
Number of requests closed as either invalid/withdrawn/no clarification provided within 3 months	2	0	1	2	1	1	0	2	0	0	0	0	9
Average number of working days to respond	17	19	18	15	18	34 *	14	15	11	12	11	11	16

^{*} average number of working days to respond has been impacted by 2 delayed FOI requests. The average time to respond excluding these 2 requests was 15 working days.

	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Total
Reason for Request													
Repayment statistics/information	6	8	3	5	5	1	8	5	4	5	5	3	58
Processing/payment statistics/information	2	4	2	6	8	5	6	7	10	9	4	2	65
HR/Financial statistics/information	2	1	0	3	2	0	1	3	1	3	0	2	18
Internal documents	4	4	6	2	1	5	4	8	2	3	3	1	43
Complaints statistics/information	0	0	0	1	0	2	0	0	0	0	1	1	5
Corporate information	0	3	1	1	3	0	3	3	1	2	2	0	19
Other	5	4	3	10	8	2	3	7	4	5	5	3	59
Breakdown of Response													
Refused - information not held	1	1	3	1	3	2	4	3	3	4	3	2	30
Refused - information exempt	5	8	4	10	5	4	6	9	11	12	3	4	81
Information released	7	13	6	12	18	6	8	13	5	8	11	3	110
Information partially released	4	2	1	3	0	2	7	6	3	3	3	3	37
Internal reviews													
Number of internal reviews received	1	1	1	1			1		1		2		8
Internal review upheld in requester's favour		1											1
Internal review not upheld (original response/handling of request upheld)	1		1	1			1		1		2		7
Appeals to Information Commissioner's Office													
Number of appeals					1								1
Number upheld against SLC													
Number upheld partially against SLC													
Number not upheld against SLC					1								1