

Appendix 2 to FR Transition Programme Update paper

Dashboard as at 1 May 18							
Workstream	Workstream desired outcome	Activity since last dashboard	Activity this month (including any corrective actions/comment on RAG)	Forecast of milestones	RAG 2 ago	RAG one ago	Current RAG
<b>Future connectivity</b> Owner: SK	A modern WAN, LAN and WLAN infrastructure, delivered as a fully managed service to FR's estate (including non-FR premises where FR staff operate).	<ul style="list-style-type: none"> <li>WAN issue at AH to be resolved</li> <li>Managed LAN pricing returned</li> <li>Consultation with countries /IS on design</li> <li>FREB/TPB approve approach and indicative spend</li> </ul>	Managed LAN order placed.	<b>M3, WAN contract signed: Sep 17.</b> <b>M4, LAN contract signed: 1 May 18.</b> M5, WAN operational: 1 Jun 18. M6, LAN operational: TBA based on design.			
<b>IT infrastructure</b> Owner: SK	A Hybrid-Cloud infrastructure that facilitates the delivery of a range of services that provide tangible improvements to our staff and better support the needs of a research organisation.	Preferred bidder selected.	Contract awarded (was Mar) slipped to Apr due to standstill period. Contract now agreed, order just needs signing. Work is progressing	<b>M7, requirements agreed and ITT published: Feb 18.</b> M8, contract awarded: 1 May 18. M9, new infrastructure design complete: 1 May 18. M10, new infra operational: 1 Jul 18. M11, migration of multi-user applications complete: 1 Feb 18.			
<b>Desktop migration</b> Owner: SK	The migration of users, services and data over to the new FR infrastructure. This will include the modernisation and roll-out of supporting business process.	LW to gather information re: cross border/agency data sharing post transition.	LW to collate responses received to date regarding cross border/agency sharing.	M12, desktop configured: 1 Jul 18. M13, desktop pilot complete: 1 Sep 18. M14, desktop migration complete: 1 Apr 19.			
<b>Service desk</b> Owner: SK	The selection and implementation of a suitable service desk solution.	Specification not to be published with procurement instead will be provided to successful bidder for independent analysis	<ul style="list-style-type: none"> <li>The fact the service desk has not been procured is non-consequential as we don't have any live services yet</li> <li>ToM still a work in progress. There has not been time to do this with extensive recruitment activities. Non-consequential at this time ToM (service delivery) now complete with business for review</li> </ul>	<b>M15, Service Desk specification agreed: 1st Feb 18.</b> M16, Service Desk procured (if separate from infra): 1 Aug 18. M17, TOM and operating model signed off: 1 May 18. M18, service desk parallel operation commence: 1 Sep 18. M19, new service desk fully operational: 1 Mar 19.			
<b>Bespoke apps</b> Owners: SK and SR	Replacement or continued provision of specialist/bespoke applications and processes: ESRI, Oracle, Business Objects, Tree Alert, Intranet, etc.	LW TreeAlert draft SLA complete.	<ul style="list-style-type: none"> <li>LW Huddle procurement delayed due to IS change of plan; extended Huddle by a year</li> <li>Oracle analysis to begin, delayed due to supplier pulling out. Non-consequential as this time</li> <li>TreeAlert procurement to start, spec with procurement for advice</li> </ul>	M20, spare. M21, Oracle consolidation analysis complete: 1 Jul 18. M22, new intranet fully operational: 1 Feb 19. M23, Oracle consolidation work complete: 1 Feb 19.			
<b>Voice</b> Owner: SK	The selection and implementation of a suitable voice service for FR - this should include landline telephony and audio conferencing. Mobile telephony will be retained, ideally a continuation of the existing service.	Option approved by FREB.	<ul style="list-style-type: none"> <li>Procurement process to begin, with procurement for advice. Non-consequential at this time</li> <li>Funding still to be sought from FCE, awaiting procurement advice</li> </ul>	<b>M24, option selected: Jan 18.</b> M25, contract signed: TBA based on selection. M26, new voice solution operational: TBA based on selection.			
<b>Infrastructure transition</b> Owner: SK	The transition of legacy systems, licenses and server-based solutions to new infrastructure. Likely involve a link back to the legacy WAN and domain, currently delivered by Central Services IS.	N/A.	N/A.	M27, scope transition/baseline (indicative plan): to follow. M28, transition complete: 1 Mar 19.			
<b>Corporate apps</b> Owners: SK and SR	Provision of a single fully integrated system to unite financial, human resources, project management, reporting, and customer relationship management.	<ul style="list-style-type: none"> <li>Declared to Unit4 our intention to purchase through G-Cloud</li> <li>SR visited Highpoint the training/implementation agent (strategic partner of Unit4) to discuss their approach/methodology</li> </ul>	<ul style="list-style-type: none"> <li>Highpoint presentation to key FR stakeholders</li> <li>Agree costs with Unit4 – seek financial approval</li> <li>Sign contract by 31 May</li> </ul>	<b>M29, ERP/option demos completed: 1 Feb 18.</b> <b>M30, procurement option agreed: 19 Feb 18.</b> Future milestones confirmed when ERP procured.			
<b>HR policy and process</b> Owner: SE	Revise all HR policies, procedures, management guidance to align them with new operation arrangements for FR as a separate body from April 2019.	<ul style="list-style-type: none"> <li>Hilary Hickson appointed as Senior HR &amp; Policy Manager to lead this work. She will join FR on 16 July 2018</li> <li><b>Note.</b> FC will remain one body with the same policies and procedures until Mar 19, no changes can be implemented until post Apr 19</li> </ul>	<ul style="list-style-type: none"> <li>Over arching work plan for the various pieces of work impacting being mapped out by Michelle Hausrath</li> <li>Policy workstream 'on hold' until Hilary joins FR</li> </ul>	M31, snr HR & Policy Manager recruitment: 1 May 18. M66: Finance Director/Hd of HR produce prioritised work plan M32, workplan and sign off by FREB of new/required policies: by Oct 18. M33, revise main policies & procedures in consultation with FCTU: by 1 Apr 19. M34, new main policy and processes fully operational: from Apr 19 (further detailed work will be required subsequently).			
<b>Payroll &amp; Pensions</b> Owner: SE	Re-provision of current payroll and pension functions to FR.	<ul style="list-style-type: none"> <li>Initial enquiry made with CGI over moving to a fully managed service</li> <li>Questionnaire to map requirement completed and sent to CGI on 11 May</li> </ul>	Full quote for fully managed payroll service anticipated in approx. 2 weeks time.	M35, secure revised provision: by 1 Jul 18. M36, mapping to new fully managed system complete: 30 Sep 18. M37, commence parallel running: 1 Oct 18 M38, new payroll and pension system operational: 1 Nov 18.			
<b>Finance policy and process</b> Owner: SS	Revise all Finance policies, procedures, management guidance to align them with new operation arrangements for FR as a separate body from April 2019.	<ul style="list-style-type: none"> <li>Meirion Nelson in post as Finance Director</li> <li>Finance Director reviewed progress/approach on recruitment of remaining finance posts, all trawled</li> </ul>	Will review and progress when new systems are selected.	M44, Finance Director/Hd of Finance produce prioritised work plan: 1 Sep 18. M45, sign off of proposed work plan by FREB: Sep 18. M46, commence prioritised work plan 1 Sep. M47, data cleanse and migration complete: 1 Mar 19. M48, new policy and processes fully operational: 1 Apr 19.			
<b>Staffing</b> Owner: SE	Recruit staff with the appropriate KSE to the new FR structure.	See tracker	See tracker.	<b>M49, posts stating to be advertised: 2 Jan 18 onwards.</b> <b>M50, staff assimilation/ring fenced interviews complete before: 15 Mar 18.</b> M51, all new staff recruited by: 1 Aug 18.			
<b>FR governance</b> Owner: HW	Deliver new governance protocols to include internal management model. Develop and produce the Target Operating Model (TOM) and 5 year Business Plan.	<ul style="list-style-type: none"> <li>Ongoing alignment of workstream to FC England/devolvement timeline</li> <li>SR to lead work to produce mind map of activity associated with this workstream</li> </ul>	<ul style="list-style-type: none"> <li>Complete a first draft of mind map for TPB comment in Jun</li> </ul>	M52, TOM and 5 year business plan finalised: 1 Oct 18. M53, internal management model refreshed (review/rewrite): 1 Oct 18.			
<b>Communications</b> Owner: CP	Implementing new team structure, compliant with GCS MCOM and business requirements. Build Comms Team to GCS compliance. Develop qualitative approach to comms activities and measurement of effect.	<ul style="list-style-type: none"> <li>Review of RLP posts completed, FJPs updated and become Senior Communications Officer (SCO) from May 2018</li> <li>New website live date slipped due to contractor issues. Date now end May (precise date TBC)</li> <li>Participation of communications staff in annual GCS Skills Survey</li> </ul>	<ul style="list-style-type: none"> <li>New website live end May</li> <li>Communication of re-named RLO posts internally via FR Bulletin</li> </ul>	M54, alignment workshop outputs published: 1 May 18. M55, new website live: 1 May 18. M56, publications review complete and implemented: 1 Apr 19. M57, new comms governance fully operational: 1 Apr 19.			
<b>Programme communications</b> Owner: CP	Deliver communications for FR and wider stakeholder base to inform and prepare them for the transition programme in order to achieve greater buy-in to programme outcomes. Communicate benefits and facilitate their achievement.	<ul style="list-style-type: none"> <li>Next round of briefing updates in place</li> <li>Planning for communication of next set of post advertisements</li> </ul>	<ul style="list-style-type: none"> <li>Expected next round of post advertisements via Transition mailbox</li> <li>Cross-FC planning on internal and external communications as e-mail addresses and website addresses begin to change across the commission</li> <li>Work starts to update FC-wide communications protocols with DEFRA post-devolution</li> <li>Exploring standard email signature block for all FR staff – to come into effect with new email addresses</li> </ul>	<b>M58, instigate prog briefs to staff: 1 Feb 18.</b> M59, launch '6 months to go': 1 Oct 18. M60, launch '3 months to go': 1 Jan 19. M61, launch '1 month to go': 1 Mar 19.			
<b>Miscellaneous basket</b> Owners: HW & SR	Various areas of the business that will need either new or re-provision for Apr 2019+.	<ul style="list-style-type: none"> <li>Continue working through national frameworks</li> <li>Publish info to staff on management of clothing contract</li> </ul>	<ul style="list-style-type: none"> <li>Geoff McCatty take lead for identifying range of contracts and liaise with all parts of FR over future requirements</li> </ul>				

RAG: GREEN: content workstream manageable and on course to deliver to time/cost/performance. AMBER: variance deemed acceptable and can be managed by CSWG/workstream owner to be brought back on course/within toleration. RED: workstream not on course to deliver within T/C/P and requires assistance beyond executive authority of workstream owner.