

## PCA Arbitration Data - Quarterly Release (January - March 2019)

Enquiries				
Received by	This Quarter 01/01/2019 to 31/03/2019	Last Quarter 01/10/2018 to 31/12/2018	Cumulative from 01/04/2018 to 31/03/2019	Cumulative from 21/07/2016 to 31/03/2019
Total	28	23	139	831

Total Referrals for Arbitration				
	This Quarter Last Quarter Cumulative from 01/01/2019 to 01/10/2018 to 01/04/2018 to 21/07/2016 to 31/03/2019 31/12/2018 31/03/2019 31/03/2019			
Received	18	24	99	361
Accepted	20	18	96	312

Referrals for Arbitration (MRO related referrals only)				
	This Quarter Last Quarter Cumulative from 01/01/2019 to 01/10/2018 to 01/04/2018 to 21/07/2016 31/03/2019 31/12/2018 31/03/2019 31/03/201			
Received	12	20	86	314
Accepted	14	16	84	276

Referrals for Arbitration (non-MRO related referrals)				
	This Quarter Last Quarter Cumulative from 01/01/2019 to 01/10/2018 to 01/04/2018 to 21/07/2019 31/03/2019 31/03/20			
Received	6	4	13	47
Accepted	6	2	12	36

Current Arbitration Caseload			
Accepted cases that have been opened for:	Cumulative from 01/04/2018 to 31/03/2019	Cumulative from 21/07/2016 to 31/03/2019	
Less than 1 month (30 days or less)	4	4	
Between 1 and 3 months (between 31 and 90 days)	16	16	
Between 3 and 6 months (between 91 and 180 days)	17	17	



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Longer than 6 months (181 days or greater)	22	48
Total	59	85

Awards Issued				
	This Quarter 01/01/2019 to 31/03/2019	Last Quarter 01/10/2018 to 31/12/2018	Cumulative from 21/07/2016 to 31/03/2019	
Awards issued	38	45	299	

Most Common Pubs Code Referrals		
This quarter, the three most common referrals accepted by the PCA are:		
MRO, Full response		
Non-MRO, Rent assessment		
Non-MRO, Other, Detriment		

Of the 312 arbitration cases accepted by the PCA, the breakdown is as follows		
Pub-owning business	Accepted cases	
Admiral Taverns Limited	0	
Ei Group PLC	172	
Greene King PLC	35	
Marston's PLC	21	
Punch Taverns Limited	34	
Star Pubs and Bars Limited	50	

Of the 276 MRO cases accepted by the PCA, the breakdown is as follows			
Pub-owning business	Accepted cases		
Admiral Taverns Limited	0		
Ei Group PLC	150		
Greene King PLC	32		
Marston's PLC	17		
Punch Taverns Limited	33		
Star Pubs and Bars Limited	44		



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## **Notes**

- 1. Includes referrals received in the previous quarter accepted this quarter.
- 2. Where both MRO and non-MRO disputes are received by the PCA in a single referral, these are recorded against MRO referrals for arbitration.
- 3. If applicable, to maintain confidentiality, small data sets below 20 cases are provided in bands. Actual figures are provided where the number of cases exceeds 20.
- 4. This release is based on live arbitration data and is correct at the time it is captured for the purposes of publication.
- 5. On the Current Arbitration Caseload table, the first column shows open cases that were accepted from 01/04/2018 to 31/03/2019. The second column shows all open cases that were accepted up to 31/03/2019, irrespective of acceptance date.
- 6. Current Arbitration Caseload is data reported as of 31/03/2019.