

### ICIBI 3-Year Inspection Plan 2017-18 – 2019-20

Theme 1: Protecting the border (identifying and intercepting risks and threats)						
Area	Topic	17-18	18-19	19-20	Updated Plan as at April 2018	2018-19 update and 2019-20 Plan
Intelligence	A re-inspection of the Intelligence Functions of Border Force (BF) and Immigration Enforcement (IE) (published 21 July 2016) Possible re-inspection in 2017-18 or 2018-19				<b>2018-19:</b> Progress check on the development of the Single Intelligence Platform <b>2019-20:</b> Possible re-inspection, to include the work of the National Border Targeting Centre	<b>2018-19:</b> Written update provided to ICIBI by Directors General of BF and IE in October 2018. The 'Illegal Working' inspection report (awaiting publication) includes some coverage of IE intelligence functions <b>2019-20:</b> No inspection planned, but BF intelligence will be a key feature of BF Freight operations inspection (see below)
Customs Controls	An inspection of Border Force operations at Coventry and Langley postal hubs (March - July 2016) was published 13 October 2016 Possible re-inspection in 2017-18				<b>2018-19:</b> 'Light-touch' re-inspection of the original recommendations	<b>2018-19:</b> Inspection report sent to Home Secretary in January 2019 (awaiting publication) <b>2019-20:</b> No further action planned (subject to the Home Office response to the re-inspection report)
	Border Force Freight operations			●	<b>2019-20:</b> Inspection scope and timing subject to agreement on the handling of freight after the UK's exit from the EU	<b>2019-20:</b> As planned: work to begin in Q2 (July-September) or Q3 (October-December) (subject to Brexit timing)
Visa applications (crossover with Theme 2)	Visa Decision Making Centre(s) - focusing on the efficiency, effectiveness and consistency of UKVI's visa operations	○	●	●	<b>2017-18:</b> Inspection of Croydon and Istanbul published July 2017 <b>2018-19:</b> Inspection of "onshoring" of decision making to Croydon and Sheffield <b>2019-20:</b> To be decided	<b>2018-19:</b> 'Onshoring' (Network Consolidation) inspection began in Q4 (January-March) <b>2019-20:</b> Inspection report will be completed and sent to the Home Secretary in Q1 (April-June)
UK Seaports and coastline	An inspection of Border Force operations at east coast seaports will be published in April 2017 Possible re-inspection in 2017-18				<b>2017-18:</b> Re-inspection of recommendations incorporated into south coast ports inspection	<b>2019-20:</b> Re-inspection of recommendations from east and south coast seaports inspections, possibly combined with a west coast ports inspection
	West Coast Ports (to include people and goods entering the UK via the Common Travel Area (CTA))		●		<b>2019-20:</b> Deferred from 2018-19; timing subject to agreement on the CTA arrangements after the UK exits the EU	<b>2019-20:</b> As planned (subject to Brexit timing and any CTA developments)
	South Coast Ports (to include Dover)	●			<b>2017-18:</b> Inspection began in January 2018, due for publication mid-2018	<b>2018-19:</b> Inspection report published in November 2018 <b>2019-20:</b> See above
	The Border Force Cutter Fleet	○	»	»	<b>2017-18:</b> Inspection deferred due to recent Border Force Operational Assurance Directorate review <b>2019-20:</b> Possibly include in overview inspection of seaports, incorporating re-inspection of recommendations from previous inspections	<b>2019-20:</b> No plan for a separate inspection, but use made of the cutters will feature in any re-inspection of east and south coast seaports

	The National Maritime Intelligence Centre (NMIC) – a standing item in Ports and Cutter Fleet inspections	»	»	»	<b>2017-18:</b> NMIC included in scope of south coast ports inspection	<b>2019-20:</b> As with the cutters, no plan for a separate inspection, but the contribution of NMIC will feature in any re-inspection of east and south coast seaports
UK Airports	Immigration and customs controls of scheduled international flights	○	○	○	<b>2017-18:</b> Inspection of Gatwick (South) published July 2017; Inspection of Stansted published March 2018 <b>2018-19</b> and <b>2019-20:</b> Programme of inspections of Border Force resourcing at regional UK airports, including service levels	<b>2018-19:</b> Inspection of Glasgow and Edinburgh airports piloting new methodology began in Q4. Report will be completed and sent to the Home Secretary in Q1 2019-20 <b>2019-20:</b> Possible inspection of regional airport ‘cluster’ (subject to the success of the pilot)
Border security partnerships	Juxtaposed controls			●	<b>2019-20:</b> Inspection scope and timing subject to agreement on the arrangements for juxtaposed controls after the UK’s exit from the EU	<b>2019-20:</b> As planned, possibly extended to include other ‘upstream’ work with partner agencies, in particular with European authorities to prevent clandestine departures from the European mainland

Theme 2: Providing a service (processing applicants, claimants and customers)						
Area	Topic	17-18	18-19	19-20	Updated Plan as at April 2018	2018-19 update and 2019-20 Plan
Immigration routes	An inspection of family reunion applications (January – May 2016) was published 14 September 2016 Possible re-inspection in 2017-18				<b>2018-19:</b> Re-inspection of family reunion applications, focusing on Amman DMC, due for publication Q1 2018-19 <b>2018-19</b> or <b>2019-20:</b> Re-inspection of Pretoria Entry Clearance Decision Making Centre	<b>2018-19:</b> Amman re-inspection report published September 2018 <b>2019-20:</b> Re-inspection to cover the family reunion process as a whole. (NB. The Home Office began ‘onshoring’ Pretoria applications from March 2019)
	Asylum casework	●		●	<b>2017-18:</b> Asylum Intake and Casework inspection published November 2017 <b>2019-20:</b> As originally planned, with a possible interim inspection of the Asylum ‘new model’ office (Bootle) in 2018-19	<b>2019-20:</b> As planned. A system-wide inspection in Q3 or Q4 (including the re-inspection of previous recommendations), plus a possible earlier inspection of some discrete elements of the asylum system e.g. use of interpreters, LGBTQI+ claims
	Points Based System (PBS) visa applications – a standing item in all Visa Post inspections, plus an inspection focusing on treatment of a particular Tier(s) across the system in 2018-19	»	●	»	<b>2018-19:</b> Inspection of “Brexit preparedness”, focusing on resourcing and processes for the registration and settlement of EU nationals <b>2019-20:</b> To be decided, but possibly to include Intra-Company Transfers	<b>2018-19:</b> PBS applications received some coverage in the ‘Charging for Services’ inspection report (awaiting publication). ICIBI’s first ‘EU Settlement Scheme’ inspection report was sent to Home Secretary in March 2019 (also awaiting publication) <b>2019-20:</b> PBS applications will feature in the ‘Onshoring’ inspection
	Administrative Reviews An inspection of the Administrative Review Processes introduced following the 2014 Immigration Act (Sept – Dec 2015), published 26 May 2016				○	<b>2017-18:</b> Re-inspection published July 2017 <b>2019-20:</b> Follow-up to 2017 re-inspection, to include an examination of benefits realisation
Routes to citizenship	Nationality casework – registration of children as British citizens under the British Nationality Act 1981	○			<b>2017-18:</b> ‘Good character’ inspection published July 2017 <b>2018-19:</b> ‘Light touch’ re-inspection	<b>2018-19:</b> The re-inspection report, extended to cover operational practice and the new guidance, was sent to Home Secretary in January 2019 <b>2019-20:</b> Inspection of the application of the new guidance, and consideration of ‘best interests’, either

						as a standalone inspection or as part of a wider children-focused inspection	
	An inspection of the General Register Office for England and Wales, with particular emphasis on birth records (March – June 2016), published 13 October 2016 Possible re-inspection in 2017-18				<b>2019-20:</b> ‘Light touch’ re-inspection of 2016 recommendations	<b>2018-19:</b> GRO functions were covered briefly in the ‘Charging for Services’ inspection report sent to the Home Secretary in January 2019 (awaiting publication) <b>2019-20:</b> No further action	
	Abuse of UK marriage laws for immigration purposes, including marriage fraud				<b>2018-19</b> or <b>2019-20:</b> Possible ‘new’ topic for inspection	<b>2019-20:</b> To be included in ‘Overview’ of ‘hostile’ (‘compliant’) environment’ measures.	
Identification and treatment of vulnerable individuals	Children (including the exercise of S. 55 safeguarding duties and ‘best interest’ judgements) – treatment of children will be a standing item in all relevant inspections	•	»	»	<b>2017-18:</b> ‘Best interests’ inspection published March 2018 <b>2018-19:</b> Inspection of the safeguarding of children and young people departing the UK <b>2019-20:</b> Possible ‘best interests’ re-inspection	<b>2019-20:</b> Re-inspection of 2017-18 recommendations, extended to include ‘new’ aspects (e.g. ‘Dubs’) where relevant <b>Note:</b> After preliminary evidence gathering re children departing the UK, this topic has been dropped as the responsible bodies are largely outside ICIBI’s remit to inspect.	
	Potential Victims of Modern Slavery (in collaboration with the Office of the Anti-Slavery Commissioner) – focusing on in-country identification and treatment  An inspection of Border Force’s identification and treatment of Potential Victims of Modern Slavery was published 2 February 2017 Possible re-inspection in 2017/18		•		<b>2019-20:</b> Deferred from 2018-19, as ‘in country’ covered by NAO in ‘Reducing Modern Slavery’, published December 2017.  <b>2017-18:</b> Re-inspection of ‘at the border’ identification and treatment published March 2018	<b>2019-20:</b> Options for joint inspection will be discussed with the new Independent Anti-Slavery Commissioner (in post from 1 May 2019)	
	Immigration detainees, including the handling of further submissions and the provision of bail accommodation – aligned with HM Inspectorate of Prisons’ inspection programme, where possible				•	<b>2019-20:</b> As originally planned; scope likely to include some or all of: follow-up actions from the 2018 Shaw Review; availability of post-detention accommodation; application of the Adults at Risk policy; policy, training and practice in relation to Medico-Legal reports/medical evidence	<b>2018-19:</b> Preliminary work on the first annual review of ‘Adults at Risk (AaR)’ began in Q3, and the inspection began in Q4. The report will be sent to the Home Secretary in 2019-20 Q1 <b>2019-20:</b> In-year monitoring by ICIBI, with a possible interim re-inspection report, plus the second annual review of AaR in Q4
	Vulnerable adults, including identification and treatment victims of torture – a standing item in all relevant inspections  Domestic Workers visa route	○	»	○		<b>2017-18:</b> Inspection began in January 2018, due for publication mid-2018 <b>2019-20:</b> Scope to be decided, but may include processes for determining “no recourse to public funds” (NRPF)	<b>2018-19:</b> Inspection report published January 2019 <b>2019-20:</b> Re-inspection, timing to be agreed (NB. NRPF may fit better in another inspection, or as a standalone topic)
	Women (gender bias) – a standing item in all inspections, plus a themed inspection in 2018-19	»	○	»		<b>2017-18:</b> Pregnant women is a focus of the Asylum Accommodation inspection, begun January 2018, due for publication mid-2018 <b>2018-19:</b> As planned; scope to take account of findings of Asylum Accommodation inspection	<b>2018-19:</b> Asylum Accommodation report published in November 2018 <b>2019-20:</b> Possible thematic inspection of Country of Origin information with a focus on women

	Particular social groups – a standing item where relevant, and forming part of the Asylum casework inspection in 2017-18	»	»	»	<b>2018-19</b> or <b>2019-20</b> : Inspection to focus on treatment of LGBTQI+ individuals	<b>2018-19</b> : Treatment of LGBTQI+ individuals featured in the Asylum Accommodation inspection report <b>2019-20</b> : Possible LGBTQI+ asylum casework inspection and/or focus on the detention of LGBTQI+ individuals
Service Levels	Service standards (and internal targets) – a standing item in all inspections	»	»	»	<b>2018-19</b> and <b>2019-20</b> : As originally planned	<b>2019-20</b> : Customer Service Standards will be a key feature of the planned Asylum Casework inspection
	Charging for services – covered in relevant inspections, plus a system-wide inspection of in 2018-19		○	»	<b>2018-19</b> : As originally planned; scope to include value for money and fee waiver criteria	<b>2018-19</b> : The 'Charging for Services' inspection report was sent to Home Secretary in January 2019 (awaiting publication) <b>2019-20</b> : Re-inspection/further work dependent on the Home Office's formal response
	Complaints handling will be a standing item in all inspections  A re-inspection of Complaints Handling, work began in January 2017, due to report by early May 2017, and to be published by early July 2017	»	»	»	<b>2017-18</b> : Re-inspection published in July 2017 <b>2018-19</b> and <b>2019-20</b> : As originally planned	<b>2018-19</b> : An inspection began in February 2019. The report will be completed and sent to the Home Secretary in 2019-20 Q1 <b>2019-20</b> : Re-inspection/further work is dependent on ICIBI's findings/Home Office response to 2018-19 inspection
Syrian Refugee Programme	Progress towards the agreed targets and lessons learnt	●			<b>2017-18</b> : Report completed March 2018, due to be published Q1 2018-19 <b>2019-20</b> : Possible re-inspection	<b>2019-20</b> : Possible re-inspection with a focus on integration

Theme 3: Compliance Management and Enforcement						
Area	Topic	17-18	18-19	19-20	Updated Plan as at April 2018	2018-19 update and 2019-20 Plan
Clandestine entrants	A short notice inspection of the Home Office response to 'Lorry Drops' was published 21 July 2016 Possible re-inspection in 2017-18				<b>2019-20</b> : Incorporate re-inspection into planned clandestine entrants inspection (see below)	<b>2019-20</b> : As planned (see below)
	Clandestine entrants – identification and handling			●	<b>2019-20</b> : As originally planned	<b>2019-20</b> : As planned, incorporating re-inspection of lorry drops
'Hostile ('Compliant') environment'	Checking of immigration status within civil registration processes – see also Theme 2 'Routes to citizenship'				<b>2018-19</b> : Possible 'light touch' re-inspection	<b>2018-19</b> : Not started (insufficient resources) <b>2019-20</b> : ICIBI unlikely to have sufficient resources for more than a paper-based re-inspection
	An inspection of the 'hostile environment' measures relating to driving licences and bank accounts (January – July 2016) was published 13 October 2016 Possible re-inspection in 2017-18				<b>2019-20</b> : Include re-inspection in Overview	<b>2019-20</b> : As planned
	An inspection of the implementation of the 2014 'hostile environment' provisions for tackling sham marriage was published 15 December 2016				<b>2019-20</b> : Include re-inspection in Overview	<b>2019-20</b> : As planned

	Possible re-inspection in 2017-18					
	Landlord immigration checks	•			<b>2017-18:</b> 'Right to Rent' inspection published March 2018. <b>2019-20:</b> Include re-inspection in Overview	<b>2019-20:</b> As planned
	National Health Service charging	○			<b>2018-19:</b> Inspection deferred from 2017-18, due to insufficient ICIBI capacity	<b>2018-19:</b> Covered in 'Collaborative working with other government departments' inspection. Report published in January 2019 <b>2019-20:</b> Include in Overview
	Illegal working		•		<b>2018-19:</b> As originally planned, or possibly to begin in Q1 2019-20	<b>2018-19:</b> Inspection report sent to the Home Secretary in February 2019 (awaiting publication)
	Overview of 'hostile ('compliant') environment' measures			○	<b>2019-20:</b> Timing as originally planned, but likely to be a bigger piece of work than envisaged	<b>2019-20:</b> As planned, but the timing needs to take account of the 'Windrush Lessons Learned' review, and the scope may include a re-inspection of 'Collaborative working with other government departments'
	Status reviews - revocation of leave to remain and deprivation of citizenship	○			<b>2019-20:</b> Possible 'light touch' re-inspection	<b>2019-20:</b> Considerable public interest in deprivation on National Security grounds, but any report is likely to be heavily redacted, so of limited value. A paper-based re-inspection of non-NS casework may be possible
Contact management	An inspection of reporting arrangements, including the work of Reporting Centres, work began in December 2016, due to report by mid-May 2017, and to be published by early July 2017			•	<b>2017-18:</b> Inspection brought forward (at the Home Secretary's request), published November 2017 <b>2019-20:</b> Re-inspection	<b>2018-19:</b> A combined Foreign National Offenders/Reporting and Offender Management re-inspection report was sent to the Home Secretary in January 2019 (awaiting publication) <b>2019-20:</b> The above identified several 'open' recommendations from the 2017-18 report, so a further 'light touch' re-inspection before the end of 2019-20 may be worthwhile
	Reporting arrangements, including Reporting Centres					
	'Helplines' (and published guidance)			○	<b>2018-19:</b> As originally planned, or possibly to begin in early 2019-20	<b>2018-19:</b> Deferred on advice from Director General UKVI in light of changes planned in 2018-19 Q3. Covered briefly in 'EU Settlement Scheme report'. <b>2019-20:</b> Possibly include in Overview of 'hostile ('compliant') environment' measures or in an inspection of Guidance (see Theme 4)
Removals	An inspection into failed right of abode applications and referral for enforcement action, published 13 October 2016 Possible re-inspection in 2017-18				<b>2019-20:</b> Possible 'light touch' re-inspection	<b>2019-20:</b> As planned, but ICIBI is unlikely to have sufficient resources for more than a paper-based re-inspection
	An inspection of Removals, focusing on Foreign National Offenders, work began in January 2017, due to report by late May 2017, and to be published by late July				<b>2017-18:</b> Inspected (at the Home Secretary's request), report published November 2017. <b>2019-20:</b> Re-inspection	<b>2018-19:</b> Combined FNOs/ROMs re-inspection report sent to the Home Secretary in January 2019 <b>2019-20:</b> FNOs will feature in the 'Adults at Risk' (AaR) annual review. Removals (logistics, stats) could form part of an AaR (detained casework) in-year inspection

	Migration Removals Pool (MRP), Voluntary Returns, Family Returns, and Emergency Travel Documents (last inspected 2015)		•		<b>2019-20:</b> Defer from 2018-19 and combine with the Overview of 'hostile environment' measures	<b>2019-20:</b> As planned, but possibly better incorporated into an AaR (detained casework) in-year inspection
Exit checks	Exploitation of exit check data across the border and immigration systems (including planning and implementation of Exit Check project), included as a standing item where relevant from Year 2	•	»	»	<b>2017-18:</b> Inspection published March 2018 <b>2019-20:</b> Re-inspection	<b>2019-20:</b> Re-inspection as planned, but possibly incorporated into the Overview of 'hostile ('compliant') environment' measures
Sanctions and Penalties	Completeness, consistency of application, deterrent effect of sanctions and penalties (including, but not limited to, the 'hostile environment' measures above), a standing item where relevant	»		○	<b>2019-20:</b> As originally planned	<b>2018-19:</b> Some coverage in 'South Coast Seaports' and 'Illegal Working' inspection reports <b>2019-20:</b> As planned

Theme 4: Working with others						
Area	Topic	17-18	18-19	19-20	Updated Plan as at April 2018	2018-19 update and 2019-20 Plan
'Hand-offs' between Home Office Directorates	Alignment of border and immigration processes and priorities – a standing item for all inspections, plus an inspection of any 'new' major processes at an early stage, plus an inspection of HM Passport Office and/or General Register Office in Year 2 where their functions overlap or join border and immigration functions	»	•	•	<b>2018-19:</b> Defer HMPO/GRO/UKVI overlap inspection to focus on preparations for the UK's exit from the EU and the consequences for BICS 'business as usual' <b>2019-20:</b> To be decided, possibly re-instate HMPO/GRO/UKVI overlap inspection	<b>2018-19:</b> 'Hand-offs' between and within directorates featured in a number of completed inspection reports, while the 'EU Settlement Scheme' report covered a 'new' major process. 'Charging for Services' looked briefly at HMPO, as did 'Good character'. <b>2019-20:</b> Inspections of the 'EU Settlement Scheme' and of 'Asylum Casework' will provide opportunities to examine the question of alignment of processes and priorities
	Forecasting, planning, contingency planning - a standing item for all inspections, plus a re-inspection of the planning for (and management of) a summer 2016 asylum 'surge' under Theme 5	»	»	○	<b>2018-19:</b> Bring forward from 2019-20 and run alongside workforce planning inspection (see Theme 5)	<b>2018-19:</b> ICIBI had insufficient resources to carry out the planned inspection <b>2019-20:</b> There is significant stakeholder interest in Border Force planning/resourcing for summer 2019, but Brexit and the 2019 Comprehensive Spending Review risk an inspection being nugatory
	'Onshoring' (to the UK) of immigration functions and remote decision-making	○			<b>2017-18:</b> Deferred due to delays in roll out <b>2018-19:</b> Inspection of "onshoring" of decision making to Croydon and Sheffield (see under Theme 1); to include document handling between overseas posts and UK Decision Making Centres.	<b>2018-19:</b> An inspection of 'Onshoring' (Network Consolidation) began in Q4. The report will be completed and sent to the Home Secretary in 2019-20 Q1 <b>2019-20:</b> Any further work is dependent on the findings and response to recommendations from the above report
Partnerships	Other Government Departments (OGDs) and Local Authorities – alignment of priorities and responsibilities, information sharing, plus a comparison of similar functions e.g. DWP, HMRC processing of bulk data, contact	•			<b>2017-18:</b> Inspection begun February 2018, due for publication mid-2018	<b>2018-19:</b> The inspection report was published January 2019 <b>2019-20:</b> A re-inspection of the recommendations from the above may be incorporated into the Overview of 'hostile ('compliant') environment'

	management					measures
	Law Enforcement – information sharing and collaborative working		•		<b>2019-20:</b> Deferred from 2018-19; to include a re-inspection of Operation NEXUS.	<b>2018-19:</b> The relationship between BICS directorates and law enforcement agencies featured in the ‘South Coast Seaports’, ‘Collaborative working with OGDs’, ‘Postal Hubs’, ‘FNOs/ROMs’, and ‘Illegal Working’ inspection reports <b>2019-20:</b> A paper-based re-inspection of NEXUS may be possible
	Overseas partners and stakeholders – relationship management, information sharing, comparative performance			•	<b>2019-20:</b> As originally planned, possible focus on Immigration Enforcement International (formerly RALON)	<b>2019-20:</b> ICIBI is unlikely to have sufficient resources for a standalone inspection, but may examine this in the context of removals (including of vulnerable individuals e.g. PVoMS) and processes for obtaining Emergency Travel Documents (ETDs)
Commercial contracts	National/strategically significant (Home Office ‘Tier 1’) contracts – performance/delivery management, alignment with in-house border and immigration functions		•		<b>2017-18:</b> Asylum Accommodation inspection (begun in January 2018, due to be published mid-2018) – brought forward from 2018-19 in response to Home Affairs Committee report	<b>2018-19:</b> The Asylum Accommodation inspection report was published in November 2019 <b>2019-20:</b> Contracts will feature in the ‘Adults at Risk’ annual review, and in a possible Asylum Accommodation re-inspection after new contracts/providers are in place
	Regional or Local (‘Tiers 2 and 3’) contracts – Home Office visibility, plus performance/delivery management	•			<b>2019-20:</b> Deferred from 2017-18 to make room for Asylum Accommodation inspection (above); possibly to include NGO contracts	<b>2019-20:</b> ICIBI is unlikely to have sufficient resources for a standalone inspection
	Overseas contracts, for example Visa Application Centres (VACs) – a standing item in all Visa Decision Making Centre inspections		»	»	<b>2018-19 and 2019-20:</b> As originally planned	<b>2018-19:</b> Touched on in the ‘Charging for Services’ report <b>2019-20:</b> VACs will feature in the ‘Onshoring’ (Network Consolidation) inspection and the Family Reunion re-inspection, but this may not be sufficient to satisfy stakeholder interest in this topic
‘Joint’ Inspections	Collaborations with other Inspectorates and similar bodies (including short-term attachments, input to inspections and, where relevant, joint or complementary inspections)	○	○	○	<b>2017-18:</b> ICIBI supported HMICFRS inspection in Guernsey <b>2018-19:</b> Possible support to HMICFRS inspection in Jersey <b>2019-20:</b> To be decided	<b>2019-20:</b> ICIBI (minus HMICFRS) has been requested by States of Jersey to assist with an inspection of its immigration and customs services. This requires a relatively small/short-term commitment, but may still be beyond ICIBI’s capacity

Theme 5: Learning and improving						
Area	Topic	17-18	18-19	19-20	Updated Plan as at April 2018	2018-19 update and 2019-20 Plan
Country of Origin Information	Country of Origin (CoI) Reviews – 10-12 reviews per year focused on the countries and issues featuring most commonly in Asylum claims – reviews are commissioned and quality assured by the Independent Advisory Group on Country Information	○	○	○	<b>2017-18:</b> See Annual Report <b>2018-19 and 2019-20:</b> As originally planned	<b>2018-19:</b> One IAGCI report was published in December 2018, a second was sent to the Home Secretary in March 2019 (awaiting publication). <b>2019-20:</b> As planned



	Production, usefulness and use made of Col material within the Home Office – to include an assessment of the ICI’s process for delivering Col reviews	•			<b>2017-18:</b> Inspection published January 2018 <b>2019-20:</b> Re-inspection in parallel with Asylum Casework inspection, meanwhile monitor through COI reviews	<b>2019-20:</b> Re-inspection as planned, possibly aligned with Asylum inspection
Litigation	Handling of litigation cases, including the work of Presenting Officers – inspection combined with Organisational Learning	•			<b>2017-18:</b> Inspection published January 2018, but Presenting Officers were set out of scope <b>2019-20:</b> Inspection of the work of Presenting Officers	<b>2019-20:</b> see below
	Organisational learning from litigation cases, including Pre-Action Protocol (PAP) letters, Judicial Reviews, allowed appeals – then included as a standing item in relevant inspections		»	»	<b>2017-18:</b> See above <b>2018-19:</b> Possible re-inspection of 2017-18 Learning from Litigation inspection	<b>2019-20:</b> Re-inspection as planned, but possibly combined with an inspection of the Presenting Officer (PO) function, including the use by POs of COI material and actions/learning from concluded appeals
	Non-suspensive appeals – a standing item where relevant, plus a thematic inspection in 2019-20	»	»	○	<b>2019-20:</b> As originally planned	<b>2019-20:</b> Possibly incorporate into an inspection of Removals
Staff	Type of staff (permanent, temporary, agency), grades/responsibility levels, provision of initial and refresher/top-up training, knowledge, experience, engagement – a standing item in all inspections	»	»		<b>2018-19:</b> Workforce planning across BICS (‘right skills, right place, right time’), including for the UK’s exit for the EU – a major piece of work requiring significant resources <b>2019-20:</b> Re-inspection	<b>2018-19:</b> A ‘Workforce planning’ inspection was not possible (insufficient resources), but staffing was a key feature of the ‘South Coast Seaports’ (BF) and ‘EU Settlement Scheme’ (UKVI) reports, and ‘Vulnerable Adults’ looked at training across BICS. <b>2019-20:</b> The ‘lessons learned’ from BF resourcing for Brexit and UKVI resourcing of the EU Settlement are possible topics for inspection, while staff training will feature in the planned ‘Asylum Casework’ inspection
Tools/Technology	Operating Mandates, Instructions, Guidance, Quality Assurance – clarity, accessibility, use etc. – a standing item in all inspections, plus a thematic inspection in 2018-19	»	•	»	<b>2018-19 (or early 2019-20):</b> Inspection to complement the workforce planning inspection	<b>2018-19:</b> Guidance featured in all completed inspection reports, most of which also looked at quality assurance <b>2019-20:</b> As for 2018-19, this will feature in all inspections, but it is unlikely ICIBI will have sufficient resources for a major standalone inspection
	Data/Management Information, record keeping - a standing item in all inspections, plus a thematic inspection in 2019-20	»	»	•	<b>2019-20:</b> Inspection to include review of ATLAS (the new caseworking system) implementation	<b>2018-19:</b> The quality and completeness of data/MI featured in all completed inspection reports <b>2019-20:</b> As planned, subject to ATLAS progress
	Digital services at the border - a standing item in relevant inspections, plus a thematic inspection in 2018-19	»	•	»	<b>2018-19:</b> As originally planned	<b>2018-19:</b> Deferred following discussion with the Home Office regarding progress in developing DSAB <b>2019-20:</b> Keep under review, but unlikely to have advanced sufficiently during 2019-20 to be inspected
Re-inspections	Check on the implementation of accepted Recommendations after c. 6+ months or earlier if the Home Office has committed to an earlier implementation date – 6 re-inspections per year	•	•	•	<b>2017-18:</b> 5 re-inspections published; all other inspections incorporated re-inspection points where relevant <b>2018-19 and 2019-20:</b> As originally planned	<b>2018-19:</b> One re-inspection report was published and re-inspection points were also included in all inspections where relevant. Three further re-inspection reports were sent to the Home Secretary in 2018-19 Q4 (awaiting publication) <b>2019-20:</b> As planned



Home Secretary Commissions						
Area	Topic	17-18	18-19	19-20	Updated Plan as at April 2018	2018-19 update and 2019-20 Plan
Not known in advance	S. 50 of the UK Borders Act 2007 enables the Home Secretary to request the ICI to report in relation to a specified matter.	●	●	●	<b>2018-19 and 2019-20:</b> As originally planned (merge with planned inspections where possible)	<b>2018-19:</b> 'Adults at Risk' annual review commissioned. First report will be completed and sent to the Home Secretary in 2019-20 Q1 <b>2019-20:</b> 'Adults at Risk' annual review, plus a possible 'Windrush Lessons Learned' implementation review

**Key**

- an inspection that is likely to require significant resources (for planning purposes estimated at 350 days) and take 20 weeks to complete
- an inspection that is likely to require more limited resources (for planning purposes estimated at 200 days) and may be completed in less than 20 weeks
- » a standing item that will be covered, where possible, in all relevant inspections