

FOI Release
Information released under the Freedom of Information Act

Title: General Data Protection Regulation (GDPR) requests

Date of release: 5 December 2018

Information request:

- i) According to GDPR guidelines, how many GDPR requests have you received between the dates specified above?
- ii) Of those requests, how many have been for:
 - General subject access requests
 - Right to rectification
 - Right to portability
 - Right to erasure
 - Objection to processing
 - Restriction of processing
- iii) For each request type above please indicate the number of requests that were answered within the one-month deadline, how many were requested for the extended deadline, how many were refused (specifying also on what grounds requests, or purported requests, were refused).
- iv) For each of the response types within the deadline, extended deadline or refused how many subjects requested further or clarifying information.

Please can you also provide the email address for your data protection officer and or the address of the team handling data protection enquiries.

Please indicate how many staff, personnel, volunteers' or temporary personnel etc. you have within your organisation and of those how many have completed GDPR/security awareness training. And of those how many have formally acknowledged that they have conducted the training.

Finally, please provide details as to whether you have a DPO, whether they are full time or part time, whether they are permanent employees or whether the DPO is outsourced. If the service is outsourced who is the service provider, what services they provide and how much they cost per month.

Information released:

Please note the information below only refers to data subjects' rights requests under the above guidelines from 25 May 2018.

Data subject right	No received	Reply within 30-day deadline	Refusal	Reason for refusal
Rectification	None	N/A	N/A	N/A
Portability	None	N/A	N/A	N/A

Erasure	5	5	3	Article 17 3 (b) <i>for compliance with a legal obligation</i>
Objection to processing	None	N/A	N/A	N/A
Restriction of processing	None	N/A	N/A	N/A

To contact our Data Protection Officer, please use the following email address dataprotectionofficer@beis.gov.uk

The IPO has appointed a Data Protection Manager, who holds day to day responsibility for this work. They are appointed on a full-time contract and can be contacted by using the following email address dpo@ipo.gov.uk.

The IPO engaged a third party to deliver training to all staff in the run up to GDPR coming into force; 98% of our total workforce completed the training. A few employees were absent from the IPO around that time, for reasons such as ill health, maternity leave, secondment to another organisation, or career break. As these people return to work at the IPO their GDPR training needs were addressed as part of our return to work protocols. Our aim is to repeat training annually.