

Our ref: CRS 769,191  
Your ref:

Highways England  
Second Floor  
Woodlands  
Manton Lane  
Bedford MK41 7LW

Email:

Direct Line:

11 March 2019

Dear

### **Freedom of Information Request Dead animals removed from roads in Norfolk and Suffolk**

Thank you for your email of 25 February requesting information about the number of dead animals found on roads in Norfolk and Suffolk each year since 2013. You also asked for those figures to be broken down by animal type, details of the incident and where they were found. I am writing to confirm that we have now completed our search for the information.

Highways England maintains and operates the strategic road network in England. In Norfolk and Suffolk this includes the A11, A12, A14 and A47.

Animals carcasses are only removed from these roads when they are likely to cause a safety concern and primarily where they are causing an obstruction in a live lane. We will routinely remove the carcasses of cats and dogs with the aim of returning them to their owners if they can be traced through microchip records. We only keep records of carcasses removed and we only hold information from the start of the current asset support contract on 1 April 2017.

We record animal carcasses by species, where known, and the road from which it was removed, not by county or location. Therefore, the information provided below includes data for Essex and Cambridgeshire.

#### **2017 (from 1 April)**

	Badger	Cat	Dog	Deer	Swan	Otter	Unknown	Total
A11	1	1	2	3	0	0	1	8
A12	1	4	1	3	1	0	5	15
A14	0	1	5	7	1	0	6	20
A47	0	0	2	2	0	1	1	6

## 2018

	Badger	Cat	Dog	Deer	Horse	Unknown	Total
A11	0	2	0	3	0	4	9
A12	0	0	1	1	0	3	5
A14	1	1	4	13	0	5	24
A47	0	1	1	3	1	1	7

## 2019

We have not recorded any animal carcass retrievals from the A11, A12, A14 and A47 in 2019 to date.

You also asked if any third parties were used to address the incidents and how much was spent on them. We do not use any third party to remove dead animals from the network other than our own asset support contractor, Kier Highways Limited.

We do not hold spend information, as our maintenance contracts are structured so that our service providers are paid a 'lump sum' for a wide range of general maintenance duties such as general repairs, sweeping and cleaning duties and repairing potholes. These activities are performed on both a routine and ad-hoc basis to meet contractual requirements. We do not disaggregate the budget and spend on individual activity types and so exact costs for the removal and disposal of animal carcasses cannot be extracted.

We have not contacted either Norfolk or Suffolk Police to dispatch animals that were still alive.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at: <https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone our Customer Contact Centre on 0300 123 5000; or email [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 769,191 in any future communications.

Yours sincerely

Business Management Team Leader  
Operations (East)  
Email: