

# THE IMMIGRATION TELEPHONE ADVICE SERVICES

## CONTRACT

### CONTRACT FOR SIGNATURE

#### CONTRACT NUMBER

This Contract is made and executed on 2019

between:

- (1) The Lord Chancellor whose head office is situated at 102 Petty France, London, SW1H 9AJ ("we/us/our"); and
- (2) *[Insert full name and trading status of provider entity]* ("you/your") whose principal/[registered]office is situated at (the "Provider").

#### BACKGROUND

- (A) On *[insert date]* 2019 we published an invitation to tender (the "ITT") for the provision of telephone based legal advice and assistance to Clients detained at any Police Station who require provision of the ITA Services.
- (B) You submitted a response in respect of the ITT to provide the ITA Services.
- (C) Following our evaluation of your tender, we wish to appoint you to provide the ITA Services and you are willing to provide the same and to accept such appointment on the terms and conditions of this Contract.
- (D) The Contract is designed to: (i) improve the speed at which Clients can receive legal advice; (ii) reduce the number of unnecessary callouts of solicitors; and (iii) provide better value for money for public funds.
- (E) The Contract comprises of those documents as set out in Clause 12.1 of the Standard Terms.

#### 1. Definitions and order of precedence

- 1.1 The expression "Standard Terms" shall mean the Immigration Telephone Advice Services Contract 2019 Standard Terms. Words and expressions defined in the Standard Terms shall have the same meaning when used in this Contract for Signature subject to Clause 1.2.
- 1.2 For the avoidance of doubt, in the event of any conflict between the provisions of this Contract for Signature and the Standard Terms (or any of the other Contract Documents) the provisions of this Contract for Signature shall prevail as further provided in Clause 12.1 of the Standard Terms (*Contract Documents and precedence*).

#### 2. Contract Period

- 2.1 The Contract Start Date shall be the date on which this Contract is executed (as above) and the Service Commencement Date shall be 1 September 2019. The Contract Period shall be the period of one year commencing on the Service Commencement Date.

- 2.2 The Contract shall commence on the Contract Start Date and will, subject to early termination in accordance with the terms of the Contract (including this Clause 2), expire at the end of the Contract Period.
- 2.3 We may extend the Contract Period on any number of occasions and for any period provided that:
- (a) the minimum period of any such extension is three months; and
  - (b) the aggregate duration of all extensions to the Contract Period pursuant to this Clause 2.3 may not exceed nine months.
- 2.4 To extend the Contract Period pursuant to Clause 2.3, we must give you at least three months' (in the case of the first extension) or one month's (in the case of any subsequent extensions) notice before the expiry of the current Contract Period.

**3. Conditions**

3.1 We have granted this Contract on the following conditions:

Condition
<i>[List or state "None"] and [insert date by which any conditions need to be complied with]</i>

We may terminate this Contract pursuant to Clause 25.4(b) of the Standard Terms if you fail to meet any of such conditions.

**4. Predecessor Bodies**

For the purposes of Clause 1.26 of the Standard Terms the following include those organisations which are Predecessor Bodies:

*[List full name/status of provider entity or state "None"]*

**5. Annex**

The annex to this Contract for Signature sets out information and terms specific to you as at the Contract Start Date. This information may be updated from time to time in accordance with the Contract, in such case we may issue you with an updated annex which shall form part of this Contract for Signature.

Signed by .....

Status of signatory

Authorised signatory for and on behalf of the Lord Chancellor

Signed by .....

Status of signatory

Authorised signatory for and on behalf of the Provider

## Annex to the Contract for Signature

Issue Number	Date of Issue
<i>[insert number]</i>	<i>[insert date]</i>

### A Contact Details

For the purpose of Clause 2.5 of the Standard Terms, as at the Contract Start Date your Contract Liaison Manager is as set out in the table below:

Contract Liaison Manager:	<i>[insert full name]</i>
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For the purpose of Clause 20.4(a) of the Standard Terms, your designated fax number, e-mail address, DX number and postal address as at the Contract Start Date are as set out in the table below:

Fax number:	<i>[insert fax number]</i>
E-mail address:	<i>[insert email address]</i>
DX number:	<i>[insert DX number]</i>
Postal address:	<i>[insert postal address]</i>
Telephone number:	<i>[insert telephone number]</i>

For the purpose of Clause 20.4(b) of the Standard Terms, our contact name, e-mail address, DX number and postal address are as at the Contract Start Date as set out in the table below:

Contract Liaison Manager:	
E-mail address:	
DX number:	
Postal address:	
Telephone number:	

### C Quality Standard

You must hold valid Lexcel or Specialist Quality Mark (SQM) accreditation throughout the Contract Period.