

How the CMA may use information about certain individuals provided to it in the course of its investigation into Care UK.

The individuals concerned are: certain Care UK staff and representatives of prospective permanent self-funded residents who contacted Care UK and obtained a reduction in the administration fee.

1. In the course of our investigation we have obtained personal information about individuals from a number of sources including from family members of prospective permanent self-funded residents, individuals who contacted Care UK and obtained a reduction in the administration fee and from Care UK itself in response to statutory notices.
2. Personal information we have collected includes personal data such as names, business titles and personal or business contact email addresses.
3. We may need to disclose this information to the Court in the interests of justice to allow the defendants and the court to have the opportunity to assess the evidence in context and to give Care UK the opportunity to challenge such evidence.
4. If we have received personal information then this will be handled in accordance with our obligations under the Data Protection Act 2018 and with other legislation designed to protect individuals' privacy.
5. Further details of the CMA's approach and your rights and the CMA's obligations in respect of this data are set out here:
<https://www.gov.uk/government/organisations/competition-and-markets-authority/about/personal-information-charter>