



# **Facilities Management**

- market leading services for the whole of the public sector



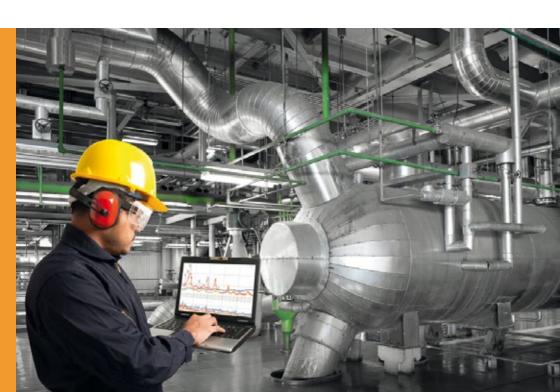


## Why work with us

Our award winning Facilities Management (FM) team has deep commercial and operational expertise, with an unrivalled combination of private and public sector experience. Our FM framework gives you a choice of 19 suppliers, covering 83% of the market.

Across our portfolio of customers we have achieved average savings in the region of 15% of contract value, whilst helping standardise service levels and key performance indicators (KPIs).

Our best in class supplier management processes include monthly operational and quarterly strategic review meetings which allow us to monitor performance, share best practice and develop commercial innovations with our suppliers.



#### The CCS difference

- NEC3: our agreement is based on the NEC3 Term Service Contract the standard industry contract
- efficiency: we've included measures to improve energy efficiency, water consumption, waste minimisation and incorporated Government Buying Standards to ensure sustainability
- savings: we can help you make significant savings through better buying, consolidation of your requirements and standardisation of specifications

- compliant: a common set of service level requirements, terms and conditions and pricing
- choice: access to a range of suppliers providing services that meet your needs at competitive rates
- free to use: no customer fees or charges



# **Our frameworks**

Facilities Management (RM1056) is a market leading, cross disciplinary framework agreement, accessible to customers across the whole public sector - from schools to hospitals, local authorities and central government departments.

The framework is structured to enable you to access soft FM, hard FM and total FM services, providing you with the flexibility to implement a FM strategy to meet your organisational needs. Based on NEC3 terms, the contract model enables you to be flexible on your requirements, with core terms that protect and incentivise joint performance.

Our management information system provides you with access to the data you need, including reporting of small business uptake for your contracts.

You will also become part of the CCS community and have the chance to work with us in developing our future frameworks, including estates professional services and security.

We also have a Facilities Management Assurance (Helpdesk & Computer Aided FM) Services agreement (RM3720) which offers a single helpdesk to support customers in managing their FM services.



## Why wait? start saving today

If you would like to find out more about making CCS your go to provider for all of your FM needs, please get in touch:



www.gov.uk/ccs



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We also share regular news, updates and advice on Twitter and LinkedIn so why not follow us?



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Crown Commercial Service

























