

HS2 Planning Forum Highways Sub-group

Meeting #26 8 November 2017



Introductions

Chair



Review of notes and actions from last meeting Chair



Schedule 26 - feedback

Highway authorities



Highway condition surveys

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Highway condition surveys (On site) – draft timetable

Survey scope	Nov	Dec	Jan	Feb	Mar	Apr	May
Video surveys/Visual condition							
Deflectograph / FWD							
Scanner							
GPR							
Coring							
Traffic counts							
SCRIM							
Data transfer to HS2							



Road safety fund update Schedule 25 guidance

DfT/HS2 Limited





TLG meeting feedback

Highway Authorities



Lorry route approvals

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Lorry route approvals

Indicative documents circulated in advance:

- Submission letter
- List of roads for approval
- Lorry route written statement
- ROMIS plan



Technical standard Guidance notes Consent/approval forms

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Technical standards

Richard Adam

8 November 2017

New / updated technical standards (1)

- Previously circulated / comments received (awaiting update):
 - Temporary Works to be reissued at version P04
 - Retaining Structures to be reissued at version P05

- Documents being updated:
 - Roads
 - Public Rights of Way
 - Highway and Access Drainage

New / updated technical standards (2)

Technical Standard – Roads

- Being updated to address the following:
 - Phase 2a hybrid Bill and information papers
 - Reference added Interim Advice Notes (IANs)
 - Updated DMRB standard HD 42
 - change from Non-Motorised User Audits
 - to Walking, Cycling and Horse-Riding Assessment and Reviews

New / updated technical standards (3)

Technical Standard – Public Rights of Way

- Being updated to address the following:
 - Phase 2a hybrid Bill and information papers

Technical Standard – Highway and Access Drainage

- Being updated to address the following:
 - incorporate new / updated DMRB documents
 - other minor clarifications and editorial changes



Guidance notes

Richard Adam

8 November 2017

New / updated guidance notes (1)

Guidance Note – Highway Boundary Considerations

- Updated to version P02 to address:
 - Highways Sub-group comments
 - Phase 2a hybrid Bill and information papers
- To be circulated to Highways Sub-group for information
- Response sheet to be reissued to include Hertfordshire CC comments

New / updated guidance notes (2)

Guidance Note – Bridge Maintenance Demarcation Lines

- Updated to version P02 to address:
 - Highways Sub-group comments
 - Phase 2a hybrid Bill and information papers
- To be circulated to Highways Sub-group for information

New / updated guidance notes (3)

- Documents being updated to address comments received:
 - Application of NRSWA to HS2
 - Technical Approval of Highway Structures
- Documents issued for review with comments awaited:
 - Amending the Public Rights of Way Network
 - Highway Earthworks Approvals / Certification
- Document being finalised for issue for review / comment:
 - Temporary Works on or near Highways



Consultation, consent, approval and notification forms

Richard Adam

8 November 2017

Consent / approval forms (1)

- Form HW1 Approval of Roads
 - Updated following review comments and issued for use at version P02
- Form HW2 Approval of Bridges
 - Updated following review comments on former Form PHW2 and issued for use at version P01
- Form HW3 Permanent Stopping Up
 - Already issued at version P01
- Form HW4 Notice for Permanent Access
 - Being updated to address comments received
- Form HW5 Consent for Permanent Access
 - Issued for review with comments awaited

Consent / approval forms (2)

- Form HW6 Application for F/P and B/W (ministerial approval)
 - To be prepared (if required)
- Form HW7 Permanent Obstruction
 - To be prepared (if required)
- Form HW8 Reasonable Satisfaction Certificate
 - To be prepared
- Form HW9 Date of Completion Certificate
 - To be prepared
- Form HW10 Approval of Tunnels ≤ 8m
 - Issued for review with comments awaited
- Form HW11 Consent for Tunnels ≤ 2m
 - Issued for review with comments awaited

Consent / approval forms (3)

- Form HW12 Property of Highway Authority (possible new form)
 - Need being considered



Notification for vehicle removals form

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Notification for vehicle removals

Schedule 25 requirements:

Before exercising the power under sub-paragraph (1), an authorised person must give notice to—

- (a) the local authority (as defined by section 100(5) of RTRA 1984) in whose area the vehicle is situated, and
- (b) the chief officer of the police force in whose area the vehicle is situated.

Notification form circulated to Highways Sub group in advance

Matters to be discussed at Highways Sub Group as set out in the RTMP.



Temporary direction signing

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RTMP

 Required by emergency services at point of access and additional supplementary where necessary – case by case

Worksite gate numbering process developed

White text on red background



• Standard DfT / TSRGD requirements to be adhered to.

Progress

- Database produced naming all gates to sites identified in the environmental statement.
- Site access points and associated data, including gate ID on GIS (HS2 gViewer) and available to contractor's GIS teams.
- Supplementary signage (to SRN) based on routes outlined in the environmental statement also included in the database
 - For use if required by the contractor and in consultation with highway authorities
 - Will be included on gViewer
 - Make provision for all of Phase One



Highways Subgroup – Complaints Handling

David Gloster, Head of Public Response Sarah Goodburn, Senior Public Response Manager

08/11/17

www.gov.uk/hs2



Helpdesk

Enquiries

Public

Local Authorities

Contractors

HS2 employees

External Stakeholders

Complaints

HELPDESK
24/7

Incident Response
H&S/Assessnet



Construction complaints - Helpdesk process

Construction complaint

Received

- Complainant
- HS₂
- Contractor
- Stakeholder

Incident

- Immediate contact with Duty on call
- Incident placed on Assessnet



HS₂ Incident response team





Complaint passed over to local team to investigate



Local team investigates, responds to complainant and updates Helpdesk

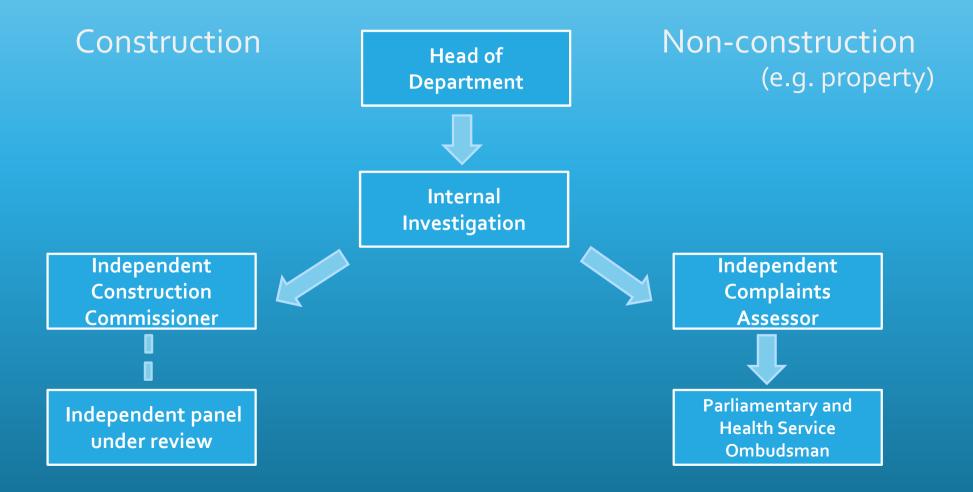
h Sengine for growth

Construction complaints - review

- System enhancements
 - Reporting
 - Compliance
 - Reference numbers
- Helpdesk to become more involved
 - Customer Journey
 - Monitoring contractor and HS2 performance for resolution
 - Follow up of customer satisfaction

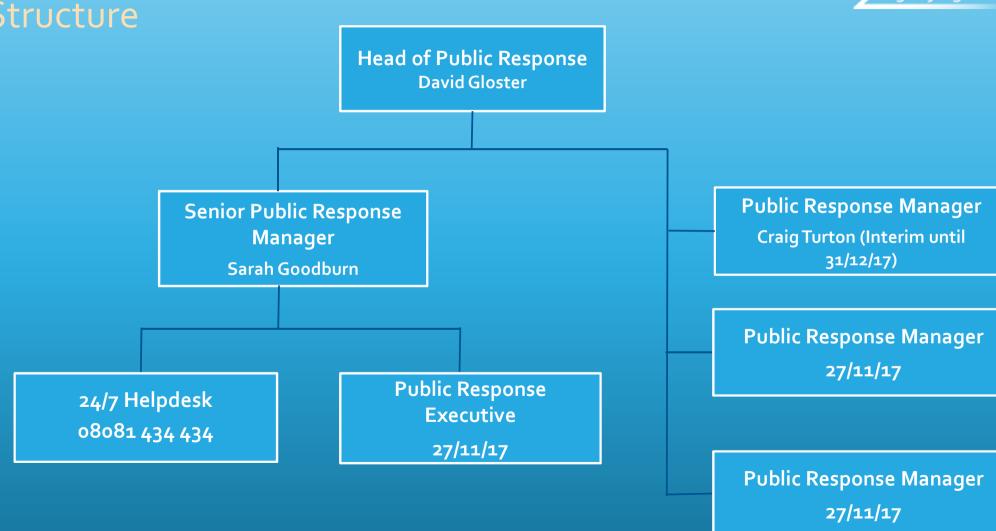
Complaints process if local resolution is not achieved - review







Structure





What's changing over the next 6 months

- Fully formed Public Response team
- Community Hub established in Birmingham
- Enhanced immediate response/resolution for construction
- Complaints procedure review completed, finalised and implemented
- Improvements to Reporting

Thank you

Questions



Forward plan (update)

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AOB

All