

Our ref: CRS 767,785  
Your ref:

Highways England  
Second Floor  
Woodlands  
Manton Lane  
Bedford MK41 7LW

Email:

Direct Line:

20 December 2018

Dear

### **Freedom of Information Request A47 Beaufort Way Roundabout - Potholes**

Thank you for your email of 4 December requesting information about road surface defects at the A47 Beaufort Way Roundabout for the period between 30 March and 10 April 2018.

Following a search of our paper and electronic records, I confirm that no defects or holes were recorded on the Beaufort Way Roundabout or at the 4 entry points onto it during these dates.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or email [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 760,785 in any future communications.

Yours sincerely

Business Management Team Leader  
Operations (East)  
Email: