



Ministry of Defence

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██████████
Email address:
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1 October 2018

Ref. FOI 2018/11281

Dear ██████████,

Thank you for your email of 03 September 2018 requesting the following information:

"I write in respect to your letter of 26 July 18. I will, in accordance with your guidance, restrict my FOI query to a 2 week period where question 3 pertains. However, I am sure that question 1 and 2 can not take 3.5 days to cover. As mentioned, all I desire is the answer to:

- 1. Where lightbulbs for UK SFA are sourced and at what price and the contractual agreement with the supplier.*
- 2. What the estimated cost of labour is for single lightbulb replacement in SFA on tenant move out or the rate of pay per hour for the level of operative who would be tasked with such.*

However, if it does take more time than expected I am happy to restrict this to a geographical area of PE33. Norfolk and all SFA encompassed in that postcode".

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD) and I can confirm that some of the information in scope of your request is held.

1. Information not held.
2. £25.00 is charged for replacing a single lightbulb in Service Family Accommodation on tenant move out.

Under Section 16 of the FOI Act (Advice and Assistance) I can confirm that any information regarding the purchase of lightbulbs is held directly by service contract provider as is within their responsibility.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made in writing within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

DIO Secretariat