



Ministry of Defence

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19 February 2018

Ref. FOI2018/01728

Dear [REDACTED]

Thank you for your email of 16 January 2018 requesting the following information:

"A written or electronic copy of the contract obligations for ISS (The Company) in regards to the Daedalus Officers' Mess (DOM), specifically the batting requirements the Company have agreed to provide to occupants within the DOM"

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD) and I can confirm that all the information in scope of your request is held.

The contract between ISS and the DOM states that a batting service should be provided for the residents of the DOM. Attached at annex A is an excerpt of the contract where this is stated.

The batting service to be provided is as defined in Joint Service Publication (JSP) 456 part 2, volume 1, paragraph 0729:

Batting/Valeting Service. A Batting/Valeting Service is provided in Officers' Messes and is extended to all 'Living-in' Officers and those Officers (OF5 and above) who may be attending courses. This service is not extended to overnight visitors or Duty Officers. Exceptions to this rule would be VIP Visitors. The standard required must be high and to the satisfaction of the individual officer concerned. The service normally provided is as follows:

- a. **Working Dress.** An Officer is entitled to have one set of working dress ironed and one pair of working shoes cleaned each day, Mon-Fri. Working Dress is defined as normal working dress and may include skirts, lightweights or barrack dress trousers and shirt, or regimental equivalents. Working footwear is defined as shoes or boots. Training shoes are not classed as working footwear.

b. **Early Morning Room Service.** An early morning call and tea service may be provided, normally between the hours of 0700-0730 (Mon-Fri) and should be extended to Overnight Visitors, Duty Officers and Course Personnel. As an alternative, a kettle, together with the makings of tea and coffee, can be provided in each room together with an alarm clock.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review should be made in writing within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

DIO Secretariat