

**Freedom of Information Manager** 

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Our Ref: eCase: FOI2018/09081 RFI:215/18

Date: 6 August 2018



Dear ,

## FREEDOM OF INFORMATION ACT 2000: MINISTRY OF DEFENCE POLICE: MEDIA COMMUNICATIONS

I refer to your e-mail dated 9 July 2018, which was acknowledged on 10 July 2018.

We are treating your e-mail as a request for information in accordance with the Freedom of Information Act 2000 (FOIA 2000).

In your e-mail you requested the following information:

- "\* The software used by the Media/Communications team to manage press enquiries, send press releases and maintain a press contacts database. Please specify the value and the expiry date of any contracts associated with the tools you use.
- \* The software used by the Media/Communications team to monitor the media. Please specify the value and the expiry date of any contracts associated with the tools you use.
- \* The software used by the Media/Communications team to manage and store interactions with stakeholders (e.g. the media, regulators, government agencies, the community, the public). Please specify the value and the expiry date of any contracts associated with the tools you use.
- \* The software used by the Public Affairs or any other relevant team to monitor the political environment and Parliament and log interactions with politicians, civil servants, lobbying bodies, trade unions, etc. Please specify the value and the expiry date of any contracts associated with the tools you use."

A search for information has now been completed by the Ministry of Defence Police (MDP) and I can confirm that we do hold some information in scope of your request.

\*The software used by the Media/Communications team to manage press enquiries, send press releases and maintain a press contacts database. Please specify the value and the expiry date of any contracts associated with the tools you use.

The MDP Corporate Communications department uses standard Microsoft Office products. We do not have any dedicated contracts that would fall within the remit of your request for information.

\* The software used by the Media/Communications team to monitor the media. Please specify the value and the expiry date of any contracts associated with the tools you use.

The MDP does not have a dedicated media monitoring contract. This service is provided to the force under a central Ministry of Defence contract.

\* The software used by the Media/Communications team to manage and store interactions with stakeholders (e.g. the media, regulators, government agencies, the community, the public). Please specify the value and the expiry date of any contracts associated with the tools you use.

The MDP Corporate Communications department uses standard Microsoft Office products. We do not have any dedicated contracts that would fall within the remit of your request for information.

\* The software used by the Public Affairs or any other relevant team to monitor the political environment and Parliament and log interactions with politicians, civil servants, lobbying bodies, trade unions, etc. Please specify the value and the expiry date of any contracts associated with the tools you use."

The MDP sits within the Ministry of Defence and is therefore subject to the mandated policies that apply across all Government departments on handling parliamentary business and contact with parliamentarians. All parliamentary business relating to the MDP is managed on the MOD eCase system and the MDP Secretariat department also uses standard Microsoft Office products.

Please note we are unable to supply the value and expiry date of any central MOD contracts, as this information is held centrally and would be commercially sensitive.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate

your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at https://ico.org.uk/.

Yours sincerely

**MDP Sec Freedom of Information Office**