



Ministry of Defence

Secretariat
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23 May 2018

Ref. FOI 2018/06211

Dear [REDACTED]

Thank you for your email of 23 April 2018 requesting the following information:

"I am particularly interested in the formula that is used to work out a rebate or debt, how the allowance for a quarter is calculated (I'm guessing this is based on an estimated kWh usage over a day/month/year?) and how the FSS daily rate is calculated for a quarter, I would again assume this to be based on kWh usage.

I would also be interested to know how many occupants (in electric only houses) received a rebate on their electricity and how many incurred a debt. What was the estimated overall fuel usage for these houses (as a total) versus the actual total fuel usage and what was the overall cost to the MOD versus the amount that they received from occupants. I would initially welcome this information for the Hermitage area."

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD) and I can confirm that all the information in scope of your request is held. The information you have requested can be found below.

The calculations for the daily rates are based on an average consumption for the property type. Each year in the Fuel and Light letter, we use the CPI index and the previous year's rate to decide if the new rate will be increased or decreased.

The allowance for the property type is based on an average consumption for that property type and then we use a higher amount to give the occupants a generous allowance.

The whole site of Hermitage is on the FSS scheme. Out of a total of 137 houses on the site 26 houses are empty, 8 are misappropriated, 58 are in balance, 40 had a rebate and 5 houses either moved out during the year or have an ongoing query.

The total amount taken from occupants pay was £145,103.03
The total amount paid from MOD was £133,238.19
The total reimbursed was £11,864.84

The figures above were based on meter readings taken for the financial year 2016/2017. As meter readings are just starting to be gathered for 2017/2018, annual reconciliation figures are unavailable for this period.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made in writing within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

DIO Secretariat