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of Defence

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E-mail address: [REDACTED]

19 June 2018

Dear [REDACTED]

Thank you for your email of 20 May in which you requested the following information:

An article published by The Express on February the 22nd 2018 quoted an unnamed source who suggested an internal review of the Army's recruitment process was due to be conducted.

Could you please tell me:

- 1) Whether that review has been conducted yet
- 2) If YES to #1, what were the recommendations/please send me the report and its findings
- 3) If NO to #1, please tell me whether such a review is due to take place this year/is currently in the process of being conducted.

I am treating your correspondence as a request for information under the Freedom of Information Act 2000. Section 1 of the Freedom of Information Act gives an applicant the right to access recorded information held by public authorities at the time the request is made and does not require public authorities to answer questions, provide explanations or give opinions, unless this is recorded information.

However, in order to be helpful in accordance with Section 16 of the Act (Advice and Assistance), I am able to confirm that the Army does not recognise the claims of the unnamed source, in that there were, and indeed are, no plans to conduct an internal review of the Army's recruitment. Furthermore, you may find it helpful to note that the Army's recruiting partnership with Capita underwent a period of realignment in 2016/17, and the Army continues to work closely with Capita, our recruitment partner, on a recruitment improvement plan which is being implemented.

If you have any queries regarding the content of this letter, please contact this office in the first instance. Following this, if you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.uk](mailto:CIO-FOI-IR@mod.uk)). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act.

Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,



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