

Error Code	Error Report	Solution
E02200	Provisional Preference claim requires Warehousing CPC	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02203	Deferred Method of Payment not permitted for this Tax Type	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02205	The specified UCR and Master UCR have the same value	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02207	TURN is prohibited by CPC's from appearing on this Entry	Check the CPC and see if the EORI number is PROHIBITED from using it e.g. you are unable to declare GBPR with CPC 4000C20. You are required to declare an EORI number, please contact the EORI team.
E02208	Sum of Apportioned Value for Duty does not match that found on Entry	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02209	Sum of Apportioned Value for VAT does not match that found on the Entry	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02210	Sum of Apportioned Duty by Percentage does not equal 100	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02211	Sum of Apportioned VAT by Percentage does not equal 100	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02212	Apportionments must all be by percentage or all by amount	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02213	No Import Entries to display cash details for	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02214	No Manual System entries to display cash details for	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02216	This Ex-Excise Warehouse Advice has been cancelled	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02217	Duty Apportionment not applicable, not a Bulk Importation	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02218	Duty Apportionment not applicable, no Duty present	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02219	Duty Apportionment not applicable, Duty to be deferred to Declarant	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02220	VAT Apportionment not applicable, no VAT present	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.

E02221	VAT Apportionment not applicable, VAT to be deferred to Declarant	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
---------------	--	--

Error Code	Error Report	Solution
E02222	Ingredient code must be up to 12 alphanumeric characters	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02223	At least one line must be promoted	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02224	Declarant must be present and authorised to declare Bulk entries	Check trader records have been updated and that the Declarants turn (box 14) has the Bulk entry authorisation set to 'Y'. If not the TURN team will need to amend.
E02226	Apportionment should be by percentage or by value and amount	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02231	The specified Master UCR is a declaration UCR	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02232	CPC use restricted to certain Traders - None of these declared	Under normal conditions certain Customs Procedure Codes (CPC) are restricted to specific traders. This error response indicates that the trader is not one of the authorised importers/agents. Check last screen of CPC in question using transaction DCPC to determine if TURN is authorised to use the CPC. For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E02234	Apportionment value must be accompanied by an Apportioned amount	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02235	Apportioned Value must be declared with an amount - not percentage	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02236	Apportioned amount must be declared with value - not percentage	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02237	Apportioned amount must be declared with a Value	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02238	There must be at least two traders to apportion between	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02239	Duty apportionment has not been declared, Duty to apportion	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02240	VAT apportionment has not been declared, VAT to apportion	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02243	Declarant TURN must be input	The Declarant's Trader Unique Reference Number, (TURN) number must be input into Box 14 (Declt No) of the declaration.
E02245	Declaration Method must be CIE or DTI	For further information email the CHIEF Operations Team at

Error Code	Error Report	Solution
		chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02246	Report start date must be less than current date	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02247	Report start date must not be greater than report end date	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02248	Report end date must be less than current date	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02249	Requested report queued successfully	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02251	Invalid value entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02252	Freight Location Type does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02253	Declarant must be declared with this DAN prefix	Box 48 (DAN1) requires a prefix character of either 'B', 'C' or 'D'. 'D' is when the agent is also the importer, the importers TURN will be in Box 8 (Cnsge) and Box 14 (Declt No) will be blank.
E02254	Declarant must be absent with this DAN prefix	Where the consignee is completing the declaration and own deferment account is being used (indicated by code D in Box 48) the declarant field (box 14) should not be completed. Check box 14 is blank.
E02255	No selection time period in operation	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02258	Tolerance failure - please amend, set store in error or abort	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02259	Percentage adjustment declaration required	Box 45 has not been completed correctly. See volume 3, prt 3, pg 3-15 of the Tariff.
E02260	DOTI Licence Declaration invalid for CPC	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02261	CPC requires authorisation	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02262	Date does not match that on original MS Entry	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02263	GD HA & PR TURN types must be known to the System	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02264	Record does not exist within supplied date range	For further information email the CHIEF Operations Team at

Error Code	Error Report	Solution
		chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02265	Only one of Tariff Chapter or Commodity Code may be entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02268	Amount does not match that on the Notification	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02269	Import Entry Type must be SAD.	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02271	Declarant TURN does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02272	Declarant has no Entries to report at this EPU	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02275	Secured MOP declared but no RFS	If a secured MOP is used a Reason for Security (RFS) must also be present. This RFS may be derived from other standing data on CHIEF eg critical quotas or CPC. However if it is not a derived RFS then an RS must be input to Box 44 (Add'l info). The most useful one being RS = [5M].
E02277	Cannot display low value sample entry	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02278	Excise Document not required	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02279	MS Entry is not a Bulk Type	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02281	Update access to this Help not permitted to you	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02282	Action not permitted – Responsibility for Entry transferred to MSS	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02283	Action not allowed. Goods to entry have been seized	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02284	Action not allowed. Goods to entry have been removed to Queens Warehouse	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02285	Action not allowed. Goods to entry have been destroyed	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02286	For Inland locations the Inland premises code must not be a shed.	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02289	Method of Payment declared but Duty absent	For further information email the CHIEF Operations Team at

Error Code	Error Report	Solution
		chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02292	CAP Contra Tax Type inconsistent with Tax Group	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02293	Value entered must not exceed 100 percent	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02296	Preference Rate not permitted for Goods in Free Circulation	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02297	First character of Customs Check must be alphabetic	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02298	Last three characters of Customs Check must be numeric	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02299	Duplicate Units of Quantity not allowed	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02302	Tariff Measure Number must not be supplied for National Measures	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02304	Invalid CAP Licence Declaration	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02305	Invalid Prohibitions/Restrictions Declaration	See Appendix C11 if the Tariff.
E02306	Commodity Subject to CAP Licensing	Check Box 33 (Commodity Code). If CAP licensable then the appropriate DOCS code needs to be input please see the SAD H Tariff.
E02307	Commodity subject to Prohibitions/Restrictions	Check whether the Comm Code is set-up for ex-heading, if so LIC99 is required to be input as an AI statement. Check the Taxpoint date on the entry to see whether there has been any changes to the P&R measure.
E02308	Warehouse ID must not be input for this entry	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02309	New liability cannot be reduced	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02310	There are no un-discharged lines on this Entry	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02311	FAF Method must be D or C	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02312	Paying agent TURN invalid or deregistered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.

Error Code	Error Report	Solution
E02313	Importers TURN invalid or deregistered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02314	Declarants TURN is invalid deregistered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02315	Database reference data incompatible – contact Data Mgt Support	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02316	Database reference data incompatible – contact Data Mgt Support	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02317	Database reference data incompatible – contact Data Mgt Support	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02318	Invalid Adjustment Code	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02319	DAN details not compatible with Cash Method of Payment	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02320	Importer must be known for this prefix	Could be that the Turn that is being declared in either Box 8 or Box 14 could be prefixed with something other than GB, or GB may not have been prefixed at all. Could also be that 13 digits have been input rather than 12.
E02322	Declarant must be known for this prefix	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02323	Paying Agent prohibited by CPC to appear on this Entry	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02324	Val adjt Airport Group code required for an Airport Freight location	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02325	Val adjt Airport Group code not reqd for a non-Airport Freight location	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02326	Trader already owns a Standing Security Account	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02337	Manual Values and Charges required by CPC	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02338	Clearance ICS incompatible with history of Entry	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02339	Recipe code format invalid.	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.

Error Code	Error Report	Solution
E02340	Only one Recipe may be declared for an item with a CAP refund claim.	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02342	No action taken	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02343	Customs Unit Code not valid for Freight Location	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02344	Characters 5 & 6 must be equal to the current year (YY)	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02345	Commodity Group not in range	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02346	DAN not in range	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02348	Closedown date must be within the current Export Month of Account	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02361	Claim reference format must be 8 numeric characters.	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02362	Claim type must be 2 numeric characters.	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02363	Attempt to reply to Query refused, see above message	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02364	PFCLM AI statement required for Export verification claim.	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02365	RPA Guarantee number must be 6 Alpha-numeric characters.	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02366	Consignee must be declared for the entry on all items but not both[header or item level].	Box 8 consignee must be completed with trader details at Header level, or item level not both. For a multi item level with multi consignees it is required at item level.
E02367	Consignee must be supplied on a C21	Box 8 must be completed with traders TURN and details on a C21 type entry.
E02368	Consignor must be supplied on a C21	Box 2 must be completed with traders details on a C21 type entry.
E02369	Consignor must be declared for the entry on all items but not on both Consignor details must not be supplied without a corresponding TID.	Refers to box 2 on a SADH entry, Consignor may be declared at header level or item level but not on both, remove from level not required. Refers to Box 2 on an EXPORT declaration where Name/Address details have been declared without a corresponding TID.

Error Code	Error Report	Solution
E02370	Consignor name/address details must be declared for the entry, for all items or header but not both.	If declaring Consignor at Header and item level, remove either to clear this error code.
E02373	The Entry has been cancelled	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02374	The Entry will be queried on commit	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02375	The queries on the Entry will be replied to on commit	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02376	The queries on the Entry have been replied to	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02377	Committing will perform the processing as described	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02378	Transaction successful, see above for details	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02390	Database reference data incompatible – contact Data Mgt Support	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02391	An outstanding cancellation request exists	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02392	DTI Entry - no outstanding cancellation request	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02393	Currently stored with errors	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02394	Cancellation has previously been refused for this Entry	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02395	Entry is currently queried	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02396	Entry is currently detained	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02397	Consignor TID is not required unless name and address details also declared.	When completing Box 2 Consignor, Name and Address will require completing when the TID [TURN] box is entered.
E02398	Consignee TID is not required unless name/address also declared.	Box 8, when name and address supplied then the TID, TURN will also require completion.
E02399	Consignee name/address details must be declared for entry or all items.	Box 8 at header or item level must be completed, but not on both.

