

Error Code	Error Report	Solution
E02000	Licence Number must be unique for Item	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02002	No Secured Tax Lines exist for the RFS	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02003	The Entry has been queried	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36
E02004	Representation must be 1 if the Declarant is also the Consignor.	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36
E02007	Tax point date/time must be supplied.	When submitting a Sup-dec the Tax point date and time is required eg [EDI DTM+ segment]
E02009	Place of Loading does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02011	Tax Base declaration must be a value or quantity	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02014	No Payment Request produced - Entry does not have cash Method Of Payment	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02015	No Payment Request produced - Entry is not CIE	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02020	No FEC defaults exist for this Commodity	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02022	One of ORIGIN, DISPATCH, TURN or EPU must be entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02032	This Entry does not belong to the specified EPU	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02033	Start Date must be before End Date	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36
E02034	Date cannot be in the future	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36
E02035	Import Entry in use, please try later	This means that the entry may already be open somewhere, you may need to completely log out of your system then try to log back in.
E02036	Import Entry not found	Check that you are in the right Service. ie. Live, Training or HMUT. When this is seen in UKCTRL response (CRC 900) to a Berthing Master Arrival, it means that the CSP's permission to update the entry is missing and the

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		Agents role should be quoted to the CHIEF Operations Team. Until then, the Agent (or the EPU) can use HCI transaction ANGA to arrive the entry. The error also generates when Customs lack permission to delete an Agent's entries.
E02037	Import Entry currently stored during Insert TXN	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02038	Import Entry stored	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02039	Entry has been detained, Transaction not allowed	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02040	Entry has a cancellation request outstanding on it	You won't be able to amend the entry until the cancellation request has been refused with ICS code 93
E02041	Version Number declared not the current version, Transaction not allowed	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02043	Provisional Preference not allowed for CPC	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02044	Provisional Preference required for CPC	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02046	Declarant & Consignee must be different if both declared	If the consignee is also the declarant then remove Traders Unique Reference Number, (TURN), from Box 14 (Declt No).
E02051	Declaration method invalid. Should be DTI or CIE	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02065	Invalid Item Type	Box 44 incorrect, type should be either 'Low Value' or 'Non Stat'.
E02066	Stored Entry has been successfully cancelled	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02067	Entry successfully cancelled	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02069	Unit of quantity may not be entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02070	Authorisation/Security Requirements not met	Could be that the incorrect authorisation number has been entered ie OP/9999/001/99. Authorisation codes are as follows 9`s are for Simplified anything else is for full and these cannot be mixed. If you

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		are making an Simplified entry enter all the 9's.
E02072	Invalid Scheme	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02076	Declaration Method must be 'CIE', 'DTI' or space	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02077	Tax Rate Identifier must be a Preference Measure	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02078	Entry is not currently queried	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02079	Representation must be either 2 (Direct) or 3 (Indirect)	When box 8 consignee details entered, Declarant box14 must be either direct 2 or indirect 3. This error is generated when a (1) is put in Rep.
E02084	Duplicate KEY is found when attempting to insert a new entry.	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02085	FAS MOP not allowed on CIE Declarations	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02086	CASH MOP not allowed on DTI Declarations	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02087	Deferment MOP declared DAN required	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02090	Manual declaration of revenue required for Countervailing Charge	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02091	The claim to Preference/Suspension is not allowed	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02096	DAN declared but no deferred Revenue	A deferment number has been input but the Method Of Payment (MOP) is for cash/FAS/cashless security. Either delete Deferment Account Number (DAN) (Box 48) or amend Box 47e (MOP). Please note this is applicable to all items on a multi-item entry. The deferment account may be exhausted by the entry do transaction 'DDAL' (Display Deferment Account Liability) for the entry date.
E02097	Item Value does not meet FAF criteria	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02098	Goods Arrival Declaration must be made	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.

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E02103	Store not allowed, business Key Data in error	Could be that the Turn on the Role may no longer exist on CHIEF, this may have been deregistered. Check the badge that you are using along with the Turn that is associated.
E02104	The Entry was created after this date and time	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02109	CPC restricted to a non-existent COMMODITY-CODE	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02110	Incomplete Name and Address details	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02114	Duty Type invalid	Check duty type. Liase with Tariff Management Team, in Southend.
E02116	Trader Supp Surcharge must be S or E	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02117	Only one of Country Code or Country Group must be entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02118	If either EC Supp Group or Code are entered both are required	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02119	Tax Type Override Indicators 37 and 38 are an invalid combination	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02120	Fixed Reference Prices not found for supplied Commodity Code	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02121	With effect from date/time is too far in the future	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02124	Incorrect Tax Type 611 declaration for this Item	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02125	Incorrect Tax Line declarations for CAP processing	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02126	Warehouse Identity should be blank on an MS SAD Entry	Present within transaction 'IMSE' (Insert Manual System Entry). If Box [Warehouse ID] is complete then check that 'W' is entered in Box [SAD/Warrant S/W].
E02132	Unsecured Method of Payment not permitted	Security is required for customs duty when indicated by standing data on the Customs Procedure Code, e.g. End Use CPC requires a secured MOP where no End Use authorisation has been declared; fifth screen on CPC 40

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		has set CPC RFS code 2F End Use goods, no authorisation declared RFS MOPs allowed 'N' 'P' 'Q' 'S' 'T' 'U' 'V'
E02133	Conditions of Revenue Relief not met	If no revenue payable and no Method Of Payment required try deletion of A00/A10 segment.
E02134	Incorrect Relief Claim Documentation	Check CPC code you may need to declare Document Codes '9AID' and/or '9AIV.' Or be declaring the wrong one. The Document status code should be JP or UP, please see appendix C11 for more information
E02135	Revenue Declaration Requirements for CPC not met	If claiming IPR/OPR and is Duty Free, remove IPR/OPR scheme details
E02137	VAT and non-VAT Tax Line declarations needed when Second DAN present	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02141	Standing Security Status should be I or O	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02142	Standing Security Type should be D or G	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02143	Date cannot be after today's date	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02150	Customs Procedure requires Net Mass	The Customs Procedure Code (CPC) has been set up in such a way on CHIEF, that it requires this field to be completed.
E02161	Amendment of entry type once established is not permitted.	If entering Premise, name and address details must be completed.
E02165	<i>Entry has been cancelled</i>	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02167	Gross Mass/Freight Apportionment declarations incompatible	On multi-item entries, gross mass (box 35) on each item must total the overall value in GM=. Box 64 (freight app ind) must equal '1'
E02168	Currency is not permitted to be used for the declaration.	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02169	Freezone does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02170	FAS Account cancelled	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02174	Comp Method must be D C or space	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02176	CAP Factor type must be A B or space	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.

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E02182	All RFS's must be blank for this MOP type	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.chief.operations@hmce.gsi.gov.uk or fax number 01702 36 6825.
E02183	Declaration Type is not consistent with the type of entry.	This error generates when IMY is entered in box 1 of transaction IIFD instead of IISD for a supplementary declaration
E02184	CAP Supplementary Declaration code must be 4 numeric characters.	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02185	For an Inland location the premises identifier must be supplied.	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02189	End date must be equal to or later than Start Date	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02191	End Date must be prior to Today's Date	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02192	Start Date cannot be more than 4 months ago	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02193	End Date cannot be more than 4 months ago	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02194	When National Indicator set, Customs Code and EPU must not be entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02195	Either EPU No or Customs Unit must be entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02196	Either EPU No or Customs Unit should be entered but not both	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02197	Proprietor and Declarant Turn must be the same	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E02198	The Proprietor does not own this deferment account	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.