

Error Code	Error Report	Solution
E01800	Premises Type Invalid	See codes in volume 3, prt 3, page 3 -18 for information regarding Box 49, these must include a alpha code to denote type of warehouse, A-E or Y for Excise and Z for freezones.
E01807	TURN, Boards File Ref or Importer Name must be entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01808	Only one of TURN, Boards File Ref or Importer Name must be entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01809	Duplicate Country of Dispatch Entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01810	Duplicate Country of Origin Entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01811	Only one of COO or COD or EPU or TURN may be entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01812	Q2 Parameters must be supplied for this commodity	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01813	Q2 Parameters must not be supplied for this commodity	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01817	Specific rate is required	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01818	Ad Valorem rate is required	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01819	Specific Rate is not allowed	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01820	Ad Val Orem rate is not allowed	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01826	Duplicate RFS Code	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01827	First and second DAN s cannot be identical	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.

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E01828	ICS invalid for this transaction	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01830	Tariff Chapter not valid for EC Supplement Group	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01831	CPC requires declaration of AI Misc Text	Commodity Procedure Code (CPC) requires AI Miscellaneous Text declaration.
E01832	CPC prohibits declaration of AI Misc Text	Commodity Procedure Code (CPC) dictates that no miscellaneous text is required.
E01833	One or more required AI Statements have not been declared	One or more AI statements are required, please see CPC notes for that particular CPC an AI code along with text maybe required, See back of CPC on CHIEF. Where more than one AI statement is required CXR01 should be declared at item level see appendix C tariff
E01834	CPC prohibits declaration of this AI Statement	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01835	AI Statement requires declaration of AI Statement Text	An entry has been declared with an AI statement that requires TEXT. Please see Appendix C9.
E01836	AI Statement prohibits declaration of AI Statement Text	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01837	Amount entered but currency missing	Part 1 of Box 22 (Cur/tot amt inv) must be completed with the alpha abbreviation of the currency that the invoice is drawn in.
E01838	There are no uncleared Entries for the TURN and EPU/EPS entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01839	GVS Statement details must all be present/absent	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01841	Bulk Importations & Registered consignees may not be	Check whether a dummy TURN and [RC] = [MC] have been entered

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	mixed	in Boxes 8 (Cnsge) & 44 (Add'l info) respectively. If so then the user must decide whether the entry is to be processed under the bulk entry procedure OR the Multiple Registered Consignee procedure and amend either Box 8 (Cnsge) or Box 44 (Add'l info) accordingly.
E01842	Commodity requires EC Supplement declaration	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01846	Maximum Entries displayable reached - only first {P1} entries shown	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01847	Country Code invalid	The code that is being declared is not a valid code on CHIEF. See Volume 3, appendix C1, pg 9-1 – 9-4. The trader could also be trying to declare an embassy code, contact CHIEF OPERATIONS for a valid number.
E01848	More than one item must be input for this Entry	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01850	A pending update exists for Commodity {P1}	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01853	Embedded spaces not permitted	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01860	Invalid DOTI Licence for Channel Islands	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01861	Commodity from Country not DOTI Licensable	Check Document License measure on CHIEF transaction 'DCOM' (Display Commodity). It is possible country is part of a group which has been excepted from DL OGL measure. If so this should be investigated with the Tariff Management Team as it is very rare for an import to not require at least an OGL. It is possible that measure DL SPL measure has been omitted. Can also mean that the Country of Origin for the item is invalid.
E01865	CPC automatically waives DOTI Licensing	CPC is set-up to waiver DOTI licensing.
E01866	Commodity subject to DOTI Licensing	This particular Comm Code requires Licence information i.e Doc codes. See appendix C11. Could also be that the Licence is set to

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		ex-heading & you are trying to input LIC99.
E01867	DOTI Licence invalid for Country of Origin	Interrogate measures on CHIEF transaction DCOM (Display Commodity) to clarify the licence status of the Country Of Origin.
E01868	Cannot convert quantity to itself	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01870	Consignor Turn invalid for this entry	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01871	Entry already cancelled	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01872	End Date precedes Start Date	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01875	Method of Payment not required - revenue calculated is zero	Check revenue rates on transaction 'DCOM' (Display Commodity). There may be full, free, etc. This is also a rogue error, you need to rectify any other errors that you may have. Once rectified this error should go away.
E01876	Method of Payment required - revenue calculated is positive	If making a excise declaration for cigarettes ensure that Box 41 has been completed correctly with 0.00 (see CPC instructions). Entry needs to be declared in the following way Tax type code followed by Base amount which is the retail selling price of cigarettes along with the over-ride code of VRP followed by 0.00.
E01881	MS Entry is not an Ex-Excise Advice type	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01882	Consignor already entered at header level	If consignor's number has been completed in Box 2 (Cnsgr) then the consignor's number does not need to be completed again box 44. The exporter may have more consignors to add into box 44 - box 2 should be completed with GROUPAGE.

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E01884	Goods may not be arrived by this transaction	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01885	Goods may no longer be un-arrived	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01886	Goods now arrived, Transport Country required	Box 21, TRPT NAT needs completing on a Import entry.
E01887	Entry Inventory linked, Inventory Consignment reference required	This needs to be entered in box 44, for more information please see the Tariff volume 3 , part 3 , pg. 3-12
E01888	Commodity not subject to CAP Licensing	Check measure on transaction 'DCOM' (Display Commodity). CAP licence measure has not been set or country of origin not part of group. If either is the case email Tariff Management Team and ask them to investigate further
E01891	CPC automatically waives CAP Licensing	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01892	CPC automatically waives DPO	The CPC that is being used automatically waivers Documentary Proof of Origin.
E01893	DPO declaration missing	Check if Commodity Code requires a Documentary Proof of Origin (DPO). If yes input the appropriate Doc Code C634 see App C11. If using CPC 6123F01 & the Comm Code you are using requires a DPO you are required to input C634 AC WAIVER CLAIMED. This has been agreed as per the Tariff notes on the Internet.
E01894	CPC does not permit claims to Waiver	Where a waiver of Documentary Proof of Origin (DPO) for textile products is claimed, enter in Box 44 (Add'l info) enter C634 see App C11.
E01895	Commodity not subject to Prohibitions and Restrictions	Prohibition or restriction claimed on the entry but is not present as a measure on the commodity, interrogate transaction 'DCOM' (Display Commodity) and check to see if measure set up. If measure exists check whether target country is set up. If prohibition should be in

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		place refer to Tariff Management Team. Tariff.management@hmrc.gsi.gov.uk
E01896	Prohibitions and Restrictions declaration incorrect for CPC	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01897	CPC automatically waives P/R	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01901	Customs Unit Type is invalid	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01902	Late Item Ind set to Y is invalid if all Lines are Cash MOP	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01903	Paying Agent of Import Entry not the Keyed TURN	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01904	MCD number not in MS Entry range for Deferment MOP	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01905	Type of Display must be D or C	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01914	Sched Entry does not exist and no following one for Main Heading	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01915	Details shown are from a previously stored record	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01917	Entry not in the correct state to receive this message	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01918	Goods have already been lodged	It could be that the entry was arrived then pre-lodged which caused an entry failure, if you are unable to use ANGA then please amend the entry using AIME and change box 1 from IMD to IMA
E01919	Berthing Masters may only be on Inventory Linked Entries	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01921	Representation must be 1 if the declarant is also the consignee.	Representation must be 1, if the declarant is also the consignee. If box 2 and box 8 are being completed with the same turn details then

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		box 14 dec rep must be completed.
E01922	Inventory Return Code and Entry Version must both be present or absent	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01923	Transport Country may only be input on a Berthing Master	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01925	Goods Arrival Declaration must be Y for a Berthing Master or absent	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01936	When both declared, Declarant and Importer's TURN must be different	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01937	Item type not compatible with CPC	When using Export Customs Procedure Code (CPC), (1000097), then box 44 Item Type (I Type) needs to be completed with (LV).
E01938	Warehouse not compatible with CPC	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01939	EC Supplement not compatible with Commodity	Check comm. code has ind on supp dec code set to [O] Front page of comm. code.
E01940	Supplementary Units required	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01941	Entry is not available for update	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01942	Freezone prohibited with Location of Goods	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01943	Location of Goods (or Freezone) required	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01944	Customs Duty declaration required	The Commodity Code being used on the entry dictates that a Customs Duty is required in the 'Calculation of Taxes' tax line (box 47). For IPR=510001 the VAT line needs to be removed. Only Duty Line with PDY (No MOP). CHIEF will calculate potential duty.
E01945	No Bulk Deferments have been indicated box 48	For further information email the CHIEF Operations Team at

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		chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01946	This information must be accompanied by either a Bulk or MRC declaration	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01947	Entry has no adjustments	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01948	Deferment Account not active at this EPU for the requested date	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01950	Deferment Account not active for the requested date	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01951	MS Entry is not a SAD or ECWW type	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01958	Destination does not exist	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01964	TQSN must be 'C' or a 4 digit number	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01965	Invalid Export Declarant	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01966	Entry not in a state to be cancelled	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01971	Late item indicator should be set to 'Y'	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01986	Intended departure port must be entered	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01987	Entry may not be amended to become Inventory Linked	An entry cannot be amended to an Inventory Linked entry once it is accepted. The only way to do this is to completely cancel the first entry.
E01989	Combination of Methods of Payments for this Tax Type not permitted	This can be misleading as the error response will also occur where two identical tax lines are input. eg two A00/A20 tax lines with MOP =

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E01992	Invalid Item Request Declaration	F. For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01993	Invalid DT Declaration	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01994	DOTI Licence Declaration unrecognised	For further information email the CHIEF Operations Team at chief.operations@hmce.gsi.gov.uk or fax number 01702 36 6825.
E01995	Invalid Community Transit Declaration	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01997	RFS Code must be supplied	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.
E01999	Licence Number not compatible with Licence Code	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax number 01702 36 6825.