

Error Code	Error Report	Solution
E00600	Second DAN entered requires VAT declaration	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00601	Groupage is not allowed on a New Export declaration	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00602	Exports Use indicator inconsistent - contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk.
E00603	Only a single CAP Refund Tax Line is permitted on an Item	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00604	TECS District No is required	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00605	Trader does not exist at this EPU	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00606	UCR required with Part number	UCR part no has been entered - Trader must enter full UCR no
E00607	Entry Reference is not suitable for Export movement	If simp proc. Export does not need to be arrived = customs may be trying to arrive it..
E00608	TURN on role is not referenced on the declaration as Cnsgr or Declt	This refers to Supplementary declarations where the inland trader is making a declaration and is not completing his EORI in either the consignor field or the declarant field.. The trader making the Supplementary declaration must have their TURN on the entry.
E00609	Tax Line Declaration required - retaliatory rate in force	A retaliatory rate may have been introduced to the commodity code for example 22/6/18 a retaliatory rate on steel was introduced.
E00610	Local Control Office Schemes incompatible	Check that only one doc code and one IP scheme reference is being input. If two are declared this is what is causing the error.
E00611	Second Local Control Office Scheme & Authority incompatible	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00612	A Bulk Export dummy TURN may only be declared in the Consignor field	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00613	Country must be an Accessionary State	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00614	Item Request Identifier & Reason For Security incompatible	If completing RFS i.e 2M, then the IR field needs to be completed i.e. H or an equivalent.
E00615	Reason For Security & Entry Type incompatible	A possible scenario is that Reason for Security (RFS) code RS= 6M has been quoted on ISAD. RFS 6M is only for use on C21.

Error Code	Error Report	Solution
E00616	Document Declaration & Reason For Security declaration incompatible	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00617	Bulk Exports and Registered Consignors may not be mixed on an entry	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00618	Tax Line & Security declaration incompatible	<p>a] Could be software related . Advise agent to try Human Computer Input (HCI).</p> <p>b] Is the trader using the correct CPC.</p> <p>c] One error condition for this is to be using a secured MOP instead of an outright MOP eg trying to secure excise on CPC 710002 RFS probably required when quota is critical.</p> <p>d] Also tax type 473 requires RFS (box 44) to be completed when a secured MOP has been used (beer duty). Possible RFS required i.e 5M.</p> <p>Tax line may have been declared with the incorrect docs code, i.e if they are claiming the Turkish preference then the correct docs code needs to be input. Also if declaring security CHIEF may require RFS=5M in the AI field.</p>
E00619	Second DAN Prefix must be B, C or E	The second DAN prefix must be declared as B,C or E
E00620	A Registered Consignor TURN may not match the Consignor TURN	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00621	The Declaration UCR and part may not be amended	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk .
E00622	Entered Check Digit is not correct	. For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00623	Secured Customs Duty must be declared	Secured Customs Duty must be declared.
E00624	Preference Claim not allowed	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00625	Duty Rate of zero not allowed	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00626	Security not allowed on Bulk Export entries	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00627	Total of Tax Line Adjustments not equal to Net Adjusted Amount	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00628	Invalid Declarant representation	Dec Rep – 1- Trader completing own declaration i.e Self Representation

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		2 – Direct Representation 3 – Indirect Representation.
E00629	FEC failure on Country of Destination	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00630	Tax point predates support for Harmonised Declarations	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00631	Job already exists	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00632	FEC failure on Place of Loading	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00633	Collective List already exists	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00634	Collective List not available for insert	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00635	Actual departure date is required	Actual departure date required on a Supplementary Declaration.
E00636	Location Entry duplicated	Generates when using transactions IIND or AIND (Insert/Amend individual) on CHIEF where a duplicate location has been keyed.
E00637	Collective List type not recognised	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00638	Role Entry duplicated	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00639	Only the declarant's deferment account may be quoted on a Bulk export	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00640	Goods location may not be foreign on a UK Export declaration	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00641	Supplied Master UCR is a Declaration UCR	A Declaration UCR may not be used as a Master UCR on any declaration
E00642	Declarant representation is required	When fields (2) Consignor (8) Consignee completed the Declarant in Box 14 must declare (2)indirect or (3) direct rep.
E00643	Declarant representation is not required	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00644	Bulk Importer dummy Dan's are not allowed on Export entries	For further information contact the CHIEF Operations Team at

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E00645	Consignor does not own this Deferment account	chief.operations@hmrc.gsi.gov.uk For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk .
E00646	Permission to progress not applicable for Supplementary Declarations	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00647	UCR cannot be a Master UCR	An empty MUCR(no DUCRs) cannot be arrived. Possible DUCRs have fallen foul of P9/P5.
E00648	Permission to progress already granted	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00649	Goods not known at location	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00650	Government Dept Authorisation does not exist	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00651	Country of Origin must be declared	Country Of Origin (COO) required in Box 34a (Ctry origin).
E00652	Minimum 2 Countries must be entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00653	Consignor Turn must be entered	Consignor EORI must be entered.
E00654	Bulk Exporter/Registered Consignor not allowed with this Tax Type	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00655	Only one key field must be entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00656	Export Entry cannot be amended	Export Entry cannot be amended.
E00657	At least one field must be entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00658	Date range invalid	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00659	Export Entry is not Abbreviated Entry	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk

E00660	Export Entry Status is not valid	This error generates for the following reasons: 1) The trader is not the entry owner 2) The entry is cancelled or terminated 3) The entry is a C21 4) The entry is a supplementary or an import declaration
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E00661	The Declaration and Master UCR's must be different	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00662	Item description must be entered	Item description must be entered.
E00663	Statistical Value not compatible with CPC	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00664	Net Mass not compatible with CPC	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00665	Advice Description must be entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00666	Shutting an empty consolidation is not permitted	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00667	Country is embargoed	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00668	Voyage already cancelled	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00669	Voyage is cancelled and cannot be amended	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00670	Entry has been transferred	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00671	Transport mode incompatible with Freight Location Type	Check the mode of transport code box 25 and what is being declared in Box 30 AIRPORT/PORT. See volume 3, prt 3,
E00672	Declaration Type invalid	Check the code in Box 1 (Decln) it should be either 'COM', 'IM', or 'EU'.
E00673	Declaration UCR mandatory	A DCUR number needs to be declared on the entry
E00674	Country of Destination not part of EFTA Group	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00675	Export Entry is not valid SCP Advice	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00676	One or more Licences require the declaration of the statistical value	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk

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E00677	Selection cannot be deleted as it contains articles	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk.
E00678	FEC failure on Commodity and Country of Destination	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk.
E00679	Declaration UCR and Part may not be amended	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00680	Excise Declaration required	In Box 47 (Calculation of Taxes) a additional line is required to show the Excise Duty. To see what information is required on the line check the Measure Tax Type within the Commodity Code.
E00681	Anti Dumping Duty Declaration required	Check ADD Tariff measure on commodity code by selecting transaction DCOM and downward selecting on the measure to determine the requirement for ADD against the Country of Origin (COO). Where confirmed, complete an ADD tax line (117) and the relevant Additional code in box 33.
E00682	Car Tax Declaration required	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax
E00683	VAT declaration required	VAT line required on entry. Although the VAT may be zero rated CHIEF still requires a VAT line [B00] [Z] in Box 47 (Calculation of Taxes).
E00684	CAP Variable Charge Declaration required	Requires either a 331 or 341 tax line. Appendix C6.
E00685	Contact Data Mgt Support - CIE role contains a TURN	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00686	The LV Bulk TURN may only be input against the Consignor	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00687	Advance Fixing Certificate declaration not permissible	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00688	Invalid CAP Licence Declaration for Trader	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00689	Government Contractor not authorised to use Bond Type	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00690	Tax Rate identifier must be 'P'	For further information contact CHIEF OPERATIONS at chief.operations@hmrc.gsi.gov.uk
E00691	Standing Security not available for use	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk

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E00692	DAN Prefix must be A B C or D	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00693	The Trader specified is no longer known by this TURN	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00694	CAP Licensing waiver not permissible	CHIEF maybe looking at the SUPP UNITS (Box 41) rather than the NET MASS field (Box 38) for the deminimus as it may apply to hectolitres rather than netmass.
E00695	Community Declaration / Community Transit declaration incompatible	Most probable cause is a discrepancy between the type of entry that is being input and the DECLARATION TYPE that is being declared in Box 1. See Volume 3, prt 3, pg 3-3 of the Tariff.
E00696	Must be either E for EPU or L for LYTHAM	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00697	This transaction has already been cancelled	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00698	A previous cancellation is still in suspense	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00699	The order in suspense is not unique	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00700	FAS Account already exists	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk .
E00701	Deferment Account already exists	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00702	Rejected – No Plant Health check outstanding	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00703	Parent Trader is deregistered	Traders head office EORI has been de-registered. For further information contact the EORI team at turn@hmrc.gsi.gov.uk
E00704	Secured VAT tax line required	If duty is being secured for non VAT registered trader or the importers TURN is de-registered, two VAT lines are required; one outright & one secured. Alternatively, replacing the de-registered EORI with traders new EORI will remove error response.
E00705	Reasons for Security require an additional secured Vat Tax Line	The VAT needs a secured line, as well as the outright line, due to the fact that the duty has been secured. The reason for the duty is secured is because the End Use Authority Number or MOD contract authorisation is missing.

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E00706	Registered Consignor may not be Private, Unregistered or a Pseudo TURN	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00707	Reports required incorrectly specified - A, S, N or null permitted	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00708	Transaction Entry duplicated	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00709	Warehouse Advice not late item	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00710	Warehouse Advice should be late item	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00711	Electronic Licence does not exist	<p>IB reg no – PIN needs to be completed. This is caused by entries being made before the licence effective date which may well be different to the validity date or trader sending to CHIEF test or CFSP entry DTM seg before licence date on CHIEF.</p> <p>BERR – Could be that a trader is trying to declare an Electronic Licence that has not yet been received by CHIEF. The trader needs to contact BERR via the SPIRE helpdesk on 0207 215 4594 or e-mail eco.spire@berr.gsi.gov.uk as per the JCCC (08) 02 paper issued.</p> <p>SPIRE will only send an Electronic Licence to CHIEF providing the licence is for a non EU country user and was issued after the 16/04/2008. Check with the trader where the End User is located if it is in Cyprus for example then the licence will not be on CHIEF.</p>
E00712	Queue is not a valid batch Queue	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00713	Duplicate parameter titles not allowed	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00714	Duplicate file names not allowed	Duplicate file names not allowed.
E00715	Periodicity is invalid	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00716	Batch run date prior to todays date	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00717	Parameter title omitted	For further information contact the CHIEF Operations Team at

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E00718	Date and Time entry expected for parameter title.	chief.operations@hmrc.gsi.gov.uk For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00719	Electronic Licence quoted although status indicates paper	Check the status code you may need to use a different one: for example EP is for an electronic licence.
E00720	Entry has been deleted	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00721	Duplicate security-object entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00722	Invalid Integrity Value entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00723	Object Type unsuitable for Role	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00724	Licence is not effective	a] Check date valid from. This could be an amendment to an entry. The licence may not have been valid when the entry was first input. C] If CFSP check Tax Point Date [DTM+131] line
E00725	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00726	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00727	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00728	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00729	Licence is not currently open	Is the licence date valid yet, also check the licence is still valid and not cancelled
E00730	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00731	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk

E00732	Database reference data incompatible – contact Data Mgt Support	this error normally generates when a piece of standing data is missing, please contact CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00733	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk

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E00734	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00735	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00736	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00737	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00738	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00739	An Import Licence may not be quoted on an Export Entry	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00740	Licence not available to declared Trader	a] Check IB Registration Number field b] TURN associated to licence (DLIC) must appear as the Importers EORI (Box 2) not Declarant EORI (Box 14). Ensure that the AI statement has been completed with valid information See Appendix C9.Volume 3, prt 3
E00741	Tax Rate must be blank for this Item Tax Line	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00742	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00743	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00744	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00745	Database reference data incompatible – contact Data Mgt Support	Check IB Registration Number field
E00746	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00747	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00748	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00749	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at

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E00750	Database reference data incompatible – contact Data Mgt Support	chief.operations@hmrc.gsi.gov.uk Check IB Registration Number field
E00751	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00752	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00753	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00754	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00755	Database reference data incompatible – contact Data Mgt Support	Check IB Registration Number field
E00756	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00757	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00758	Licence is not valid for declared Country of Destination	The end-user that is being declared in Box 17a does not match the information that is on CHIEF Licencing. See volume 3, appendix C1, to see if the country code is correct.
E00759	Insurance amount must be declared for C&F	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00760	Licence not valid for declared goods	Check DLIC com code on licence is specific. Check CHIEF transaction DCGR to determine whether com code trader is declaring is included in the commodity group. Check EC supplement code set against commodity on licence, i.e DLIC.
E00761	Licence has insufficient quantity remaining to meet claim	a] Check your software is rounding up the value to full kilo. b] Check whether Licence [Quantity] has been amended. Quantity on entry may be the increased amount yet the entry date points to the licence pre-amendment amount.
E00762	Licence claim(s) have exceeded the value sub-period limits	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00763	Required Licence not supplied for Item	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00764	Licence reference and status required	Make sure the number that CHIEF inputs in the 2 nd box on the Licence field ha been removed

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E00765	Licence status value supplied is invalid	The end-user that is being declared in Box 17a does not match the information that is on CHIEF.
E00766	Licence quantity requires completion	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00768	Contact Data Mgt Support - Table DPNE does not exist	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00769	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00770	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00771	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00772	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc,gov.uk
E00773	Trader not authorised for Supplementary declarations at Frontier	Check one of the turns has got Supp Dec by any agent
E00774	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00775	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00776	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00777	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00778	No movements exist for the supplied UCR	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00779	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00780	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00781	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00782	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00783	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at

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E00784	Database reference data incompatible – contact Data Mgt Support	chief.operations@hmrc.gsi.gov.uk For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00785	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00786	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00787	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00788	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00789	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00790	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00791	Licence Line Number not valid for Licence	Licence Line Number not valid for Licence. Check the Licence reference that is being declared on each line is being declared correctly.
E00792	UCR ambiguous – Supplementary declaration displayed	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk.
E00793	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00794	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00795	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00796	Movement not found	For further information email the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk.
E00797	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00798	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00799	Database reference data incompatible – contact Data Mgt Support	For further information contact the CHIEF Operations Team at

Error Code	Error Report	Solution
		chief.operations@hmrc.gsi.gov.uk